

Our references; FA 15/12/01767; ADF2015/70048

1. *Details of requests received by the Freedom of Information and Privacy section of the Department, categorised by month for 2015*

	January	February	March	April	May	June
Access	1226	1667	1621	2385	2875	1991
Amendment	199	238	189	197	226	240
Total	1425	1905	1810	2582	3101	2231

	July	August	September	October	November	December
Access	1525	1327	1412	1472	1497	1616
Amendment	311	286	250	200	184	133
Total	1836	1613	1662	1672	1681	1749

*Please note this data is current as at March 2016. The data is in relation to requests received by the Freedom of Information Section, Department of Immigration and Border Protection.

2. *Details of requests completed by the Freedom of Information and Privacy section of the Department, categorised by month for 2015*

	January	February	March	April	May	June
Access	1046	1373	1581	1401	2174	2135
Amendment	181	177	234	183	180	267
Total	1227	1550	1815	1584	2354	2402

	July	August	September	October	November	December
Access	1682	1509	1533	1803	1396	1389
Amendment	224	232	254	286	174	199
Total	1906	1741	1787	2089	1570	1588

*Please note this data is current as at March 2016. The data is in relation to requests finalised by the Freedom of Information Section, Department of Immigration and Border Protection.

s. 22(1)(a)(ii)

From: FOI
Sent: Monday, 16 November 2015 8:40 AM
To: Janelle RAINERI
Subject: FW: [DLM=For-Official-Use-Only]
Attachments: Scan 8.pdf; Scan 5.pdf

This is one of the forms that does not tell the individuals where to send it :/. If you know, can you tell me, I am putting together an automated response for the FOI box, and would like to add this if possible.

Thanks
 Alison.

From: s. 22(1)(a)(ii)
Sent: Saturday, 14 November 2015 4:32 PM
To: FOI
Subject:

I am writing to request a change in my s. 22(1)(a)(ii) visa. I misunderstood the meaning of given name(s) and wrote my first and last name. My visa reads s. 22(1)(a)(ii) which is incorrect and uses my last name twice. I have attached a copy of my passport and the scanned 1023 form below. I do live s. 22(1)(a)(ii) so you can contact me at s. 22(1)(a)(ii)

Thank you,

s. 22(1)(a)(ii)

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 Freedom of Information Act 1982

Please use a pen, and write neatly in English using BLOCK LETTERS.

Tick where applicable

Your details

s. 22(1)(a)(ii)

Details of other applicants

s. 22(1)(a)(ii)

1. Family name

Given names

Date of birth DAY MONTH YEAR

Country of birth

Passport number

Country of passport

Residential address

 POSTCODE

2. Family name

Given names

Date of birth DAY MONTH YEAR

Country of birth

Passport number

Country of passport

Residential address

 POSTCODE

3. Family name

Given names

Date of birth DAY MONTH YEAR

Country of birth

Passport number

Country of passport

Residential address

 POSTCODE

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2. Information which was incorrect

Correct details

If insufficient space, attach additional details

14 Why was incorrect information provided?

If insufficient space, attach additional details

We strongly advise that you keep a copy of this form and all attachments for your records.

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Freedom of Information Act 1982

s. 22(1)(a)(ii)

From: FOI
Sent: Monday, 16 November 2015 8:52 AM
To: Janelle RAINERI
Subject: Draft Automatic Email [DLM=For-Official-Use-Only]
Attachments: Untitled

Hi Janelle

I have started to put together an automated email for the FOI Box. A copy is attached and is also in the drafts folder.

Once we have finalised it, I will arrange for it to be “switched on”.

With kind regards

Alison Smith

FOI Officer | Freedom of Information Section

Access to Information Branch

Department of Immigration and Border Protection

P | s. 22(1)(a)(ii)

E | s. 22(1)(a)(ii)

Please consider the environment before printing this email

Released by DIBP under the
Freedom of Information Act 1982

Your email has been received by the Department of Immigration and Border Protection's Freedom of Information (FOI) Section.

If your request is a valid FOI request, the Department will contact you shortly to acknowledge your request.

Please note that the Department's FOI Section does not process the following types of requests:

Notification of incorrect answers

The FOI Section does not process these forms. You should resubmit Form 1023 to #####

Australian Citizenship Enquiries

The Department has an administrative process to assist individuals with this type of request.

Please complete form 119, by clicking on the following link:

<http://www.immi.gov.au/allforms/pdf/119.pdf>. You may return the completed form and attachments to the Department by mail. Please refer to page 8 of form 119 for details on where to send your request.

Movement Records

The Department has an administrative process to assist individuals with this type of request.

Please complete form 1359, by clicking on the following link:

<http://www.immi.gov.au/allforms/pdf/1359.pdf>. You may return the completed form to the Department either by mail; or in person, to your nearest office. Please refer to page 1 and 2 for details on where to send your request.

Superannuation – Evidence of Immigration Status

The Department has an administrative process to assist individuals with this type of request. Please complete form 1194, by clicking on the following link:

<http://www.border.gov.au/Forms/Documents/1194.pdf#search=form%201194>. You may return the completed form to the Department either by email; post; or fax. Please refer to page 1 for details on where to send your request.

Passenger cards

If your query relates to the amendment of passport details, please contact the Department at client.services.act@border.gov.au.

General Enquiries

If your inquiry is general in nature, and does not relate directly to a Freedom of Information request, you should contact the department's general enquiries line at the following link:

<http://www.border.gov.au/about/contact/make-enquiry>.

If your request does not relate directly to a Freedom of Information Request, and alternative contact details have been provided above, your email will not be actioned by the FOI Section.

Yours Sincerely

FOI Helpdesk
Freedom of Information Section
Department of Immigration and Border Protection

s. 22(1)(a)(ii)

From: Janelle RAINERI
Sent: Monday, 16 November 2015 11:19 AM
To: FOI
Subject: RE: Draft Automatic Email [DLM=For-Official-Use-Only]

A minor addition and update.

Thanks

Your email has been received by the Department of Immigration and Border Protection's Freedom of Information (FOI) Section.

If your request is a valid FOI request, the Department will contact to acknowledge your request. Please be aware that there has been a significant increase in the number of FOI requests received and there may be delays in the processing of FOI request.

Please note that the Department's FOI Section does not process the following types of requests:

Notification of incorrect answers

The FOI Section does not process these forms. You should resubmit Form 1023 to the office that processed your visa application. Alternatively if you have an Immi account the form provides guidance on how you may update your details online.

Australian Citizenship Enquiries

The Department has an administrative process to assist individuals with this type of request. Please complete form 119, by clicking on the following link: <http://www.immi.gov.au/allforms/pdf/119.pdf>. You may return the completed form and attachments to the Department by mail. Please refer to page 8 of form 119 for details on where to send your request.

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Update Passport Details

If your query relates to a change regarding passport details, please contact the Department at client.services.act@border.gov.au.

General Enquiries

If your enquiry is about visas, trade, or is general in nature, and does not relate directly to a Freedom of Information request, you should contact the department's general enquiries line at the following link: <http://www.border.gov.au/about/contact/make-enquiry>.

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Yours Sincerely

FOI Helpdesk
Freedom of Information Section
Department of Immigration and Border Protection

Janelle Raineri
A/g Assistant Director | Freedom of Information Section
Access to Information | Information Management Task Force
Corporate Group
Department of Immigration and Border Protection
P: s. 22(1)(a)(ii)
E: foi@border.gov.au

s. 22(1)(a)(ii)

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