

Sensitive

Subject: Category 2 (Major) / SITREP 02 / POMS:15-4613 - Assault - Sexual / Nauru

Purpose	Incident report	
Lead Business Area	Connect Settlement Services	
Schedule of Reporting	Sit rep 2	
SBCC Action Required	Information Only	
Date-Time Group	Event	21/08/2015 20:18
	This report	22/08/2015 10:47
Location	Nauru	
Summary	<p>UPDATE: At approximately 23:22hrs (Nauru Time) on 21/8/2015 s. 47F(1) while in the waiting room at the RoN Hospital. It was reported that s. 47F(1) The Nauru Police Force were onsite at the RoN Hospital with an AFP advisor. s. 47F(1) was seen by a doctor and then transported back to her accommodation. An interview with the Nauru Police Force is scheduled for 1500hrs Nauru time on 22/8/2015 to obtain a full statement from s. 47F(1) s. 47F(1)</p> <p>UPDATE: At approximately 22:05 on 21/08/15 s. 47F(1) s. 47F(1) has been located by the Nauru Police Force. Injuries are unknown. She is being taken directly to the Republic of Nauru Hospital by the NPF. A s. 47F(1) Interpreter will meet s. 47F(1) and the NPF at the hospital.</p> <p>At 20:00 Connect Settlement Services reported that at between approximately 19:00 - 19:30 on 21/08/15 s. 47F(1) s. 47F(1) was allegedly sexually assaulted by two men on her way while walking from RPC3 to s. 47F(1) s. 47F(1) The identity of the two men is not yet known. s. 47F(1) s. 47F(1) reported the alleged assault to Connect Settlement Services, however has since been uncontactable. The Nauru Police Force is currently searching for her, along with the GoN Settlement Team.</p> <p>More updates to follow</p> <p>Kingsley Woodford-Smith has been notified of the alleged incident</p>	
Actions Taken	<p>22.08.2015 1500hrs interview with Nauru Police Force scheduled.</p> <p>21.08.2015 11:30am Follow Up call with RON Hospital Operations Manager s. 22(1)(a)(ii) advised that s. 47F(1) was seen by the Gynecologist last night advice on injuries is that she had s. 47F(1) Medical examination undertaken and appropriate medications offered and provided. s. 47F(1) was cooperative throughout the</p>	

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	examination and a follow up appointment is scheduled for Monday 24th August.
Actions Required	Connect Settlement service to providing ongoing support to s. 47F(1) s. 47F(1)
Case Reference/ID or Incident Number	POMS:15-4613 - Assault - Sexual
Branch/Division/ Group Specific Reporting Information	
Primary Point of Contact	Name: s. 22(1)(a)(ii) Position: (none) Phone: (none) Mobile: s. 22(1)(a)(ii) Email: s. 22(1)(a)(ii)
Alternate Point of Contact	Name: Position: (none) Phone: (none) Mobile: (none) Email: (none)
Drafted by	Name: s. 22(1)(a)(ii) Position: (none) Phone: s. 22(1)(a)(ii) Mobile: (none) Email: s. 22(1)(a)(ii)
Cleared by	Name: s. 22(1)(a)(ii) Position: (none) Phone: s. 22(1)(a)(ii) Mobile: (none) Email: s. 22(1)(a)(ii)

SitRep History

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Subject: Category 2 (Major) / SITREP 01 / POMS:15-4613 - Assault - Sexual / Nauru

Purpose	Inform of an incident	
Lead Business Area	Connect Settlement Services	
Schedule of Reporting	Sit Rep 1	
SBCC Action Required	Information Only	
Date-Time Group	Event	21/08/2015 20:18
	This report	21/08/2015 20:36
Location	Nauru	
Summary	<p>At approximately 2000hrs Nauru time it was reports that s. 47F(1) s. 47F(1) had contacted Connect Settlement Services and alleged that she had been sexually assaulted between RPC3 and s. 47F(1) s. 47F(1) by two men. s. 47F(1) has been located by the Nauru Police Force and transported directly to the Republic of Nauru Hospital by the NPF. A s. 47F(1) Interpreter will meet s. 47F(1) and the NPF at the hospital.</p> <p>Kingsley Woodford-Smith has been notified of the alleged incident.</p>	
Actions Taken		
Actions Required	Further updates will be provided as they become available	
Case Reference/ID or Incident Number	POMS:15-4613 - Assault - Sexual	
Branch/Division/ Group Specific Reporting Information		
Primary Point of Contact	Name: s. 22(1)(a)(ii) Position: (none) Phone: (none) Mobile: s. 22(1)(a)(ii) Email: s. 22(1)(a)(ii)	
Alternate Point of Contact	Name: Position: (none) Phone: (none) Mobile: (none) Email: (none)	
Drafted by	Name: s. 22(1)(a)(ii) Position: (none) Phone: s. 22(1)(a)(ii) Mobile: (none) Email: s. 22(1)(a)(ii)	
Cleared by	Name: s. 22(1)(a)(ii) Position: (none) Phone: s. 22(1)(a)(ii)	

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	Mobile: (none) Email: s. 22(1)(a)(ii)
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SitRep History

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<p>21 August 2015</p>	<p>s. 47F(1) a female s. 47F(1) refugee, reported to a Connect Case Manager at 20:00pm Nauru local time that she had been allegedly sexually assaulted by two men at approximately 19:00 Nauru local time whilst walking between RPC3 and the s. 47F(1)</p> <p>The Duty Worker reassured s. 47F(1) at the time that if she felt it was unsafe to move, she should remain where she is until she can hear the Nauruan Police Force (NPF) arrive.</p> <p>The Duty Worker phoned the NPF and the GON Settlement Team member to request that they attend the scene to locate s. 47F(1) and provide her with support following her alleged assault.</p> <p>The Duty Worker attempted to contact s. 47F(1) multiple times after she initially reported the incident. When s. 47F(1) failed to pick up her phone, the Duty Worker provided her with updates via text with regards to the NPF onsite and calling out her name.</p> <p>The Duty Worker maintained regular contact with the NPF and GON Settlement Team member to provide and receive updates.</p> <p>The Duty Worker contacted s. 47F(1) housemates to request that they call when she returns home. The Duty Worker did not disclose information to housemates of situation; but explained that they had received a missed call from client, and that they had been unable to get through to her since that time and would like to complete follow up call with their housemate.</p> <p>s. 47F(1) was located by the NPF at 22:05pm Nauru local time and transported directly to the Republic of Nauru (RoN) Hospital. A s. 47F(1) Interpreter met s. 47F(1) at the Hospital.</p> <p>At 23:22pm Nauru local time s. 47F(1) while in the waiting room at the RoN Hospital. It was reported that s. 47F(1)</p> <p>The NPF was onsite at the RoN Hospital with an AFP advisor. s. 47F(1) was seen by a doctor and then transported back to her accommodation.</p>
<p>22 August 2015</p>	<p>An interview with the NPF was scheduled for 15:00pm Nauru local time to obtain a full statement from s. 47F(1)</p>
<p>7 October 2015</p>	<p>s. 47F(1) attended the Connect classrooms s. 47F(1)</p> <p>CSS s. 47F(1) Community Guide, Connect Team Leader and Connect case manager provided her with some crisis support, sitting with her for approximately an hour. s. 47F(1)</p> <p>Connect explored a number of strategies s. 47F(1)</p> <p>This case has received significant media attention, which the Minister has been briefed on. On Monday 28 September 2015, the ABC 7:30 Report aired a segment on two refugees requesting help from Australia after reportedly being raped on Nauru. s. 47F(1)</p>

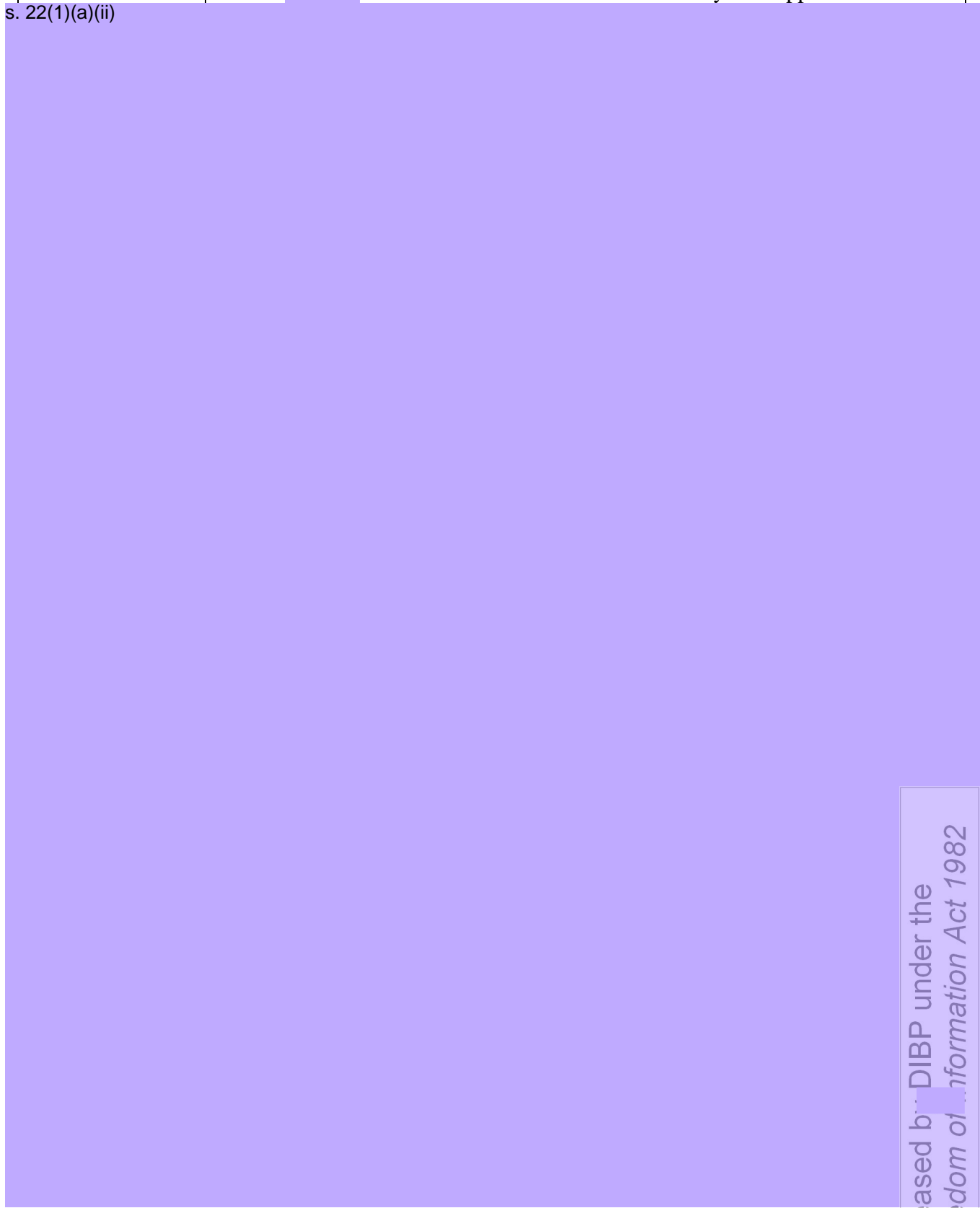
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<p>16 October 2015</p>	<p>An ABC media report stated that Nauru is threatening to charge s. 47F(1) refugee over 'false' rape claim. s. 47F(1)</p>
<p>22 October 2015</p>	<p>At 12:15hrs (local Nauru time) a s. 47F(1) refugee, s. 47F(1) reportedly threatened to s. 47F(1) Connect Settlement Services (CSS) was alerted to the incident by s. 47F(1) s. 47F(1)</p> <p>At 12:36hrs (local Nauru time) s. 47F(1) called CSS back to report that s. 47F(1)</p> <p>s. 47F(1) reported that she cannot find s. 47F(1) s. 47F(1) Connect called the Nauru Police Force (NPF) to search for s. 47F(1) s. 47F(1) NPF attended s. 47F(1) to search for s. 47F(1) but were unsuccessful and left.</p> <p>At approximately 14.00hrs (local Nauru time) s. 47F(1) CSS spent around 45 minutes with s. 47F(1) and has come to an agreed safety plan. This plan will be 2-hourly to start off with.</p> <p>CSS report that while s. 47F(1) with the Connect TL, s. 47F(1)</p> <p>s. 47F(1)</p>
<p>29 October 2015</p>	<p>At 2:25 pm, s. 47F(1) to report to Connect Settlement Services Senior Stakeholder Engagement Officer (CSS SSEO) and Connect Settlement Services Community Guide (CSS CG) an incident s. 47F(1) behaviour escalated suddenly upon the departure of CSS staff from the property.</p> <p>s. 47F(1)</p> <p>s. 47F(1) of her Overseas Services to Survivors of Torture and Trauma (OSSTT) counsellor at 3:58pm. OSSTT counselled s. 47F(1)</p> <p>At 6:20pm, OSSTT advised CSS TL that s. 47F(1) had been left at home in a calm state and was no longer assessed as at escalated risk of self-harm.</p> <p>ACTION TAKEN</p> <p>CSS provided support to s. 47F(1) and assisted her to de-escalate. CSS contacted OSSTT to discuss appropriate crisis intervention for s. 47F(1). CSS SSEO and CG remained with s. 47F(1) until OSSTT arrived to provide therapeutic intervention.</p> <p>FOLLOW UP:</p> <p>CSS TL will work intensively in collaboration with OSSTT to implement a</p>

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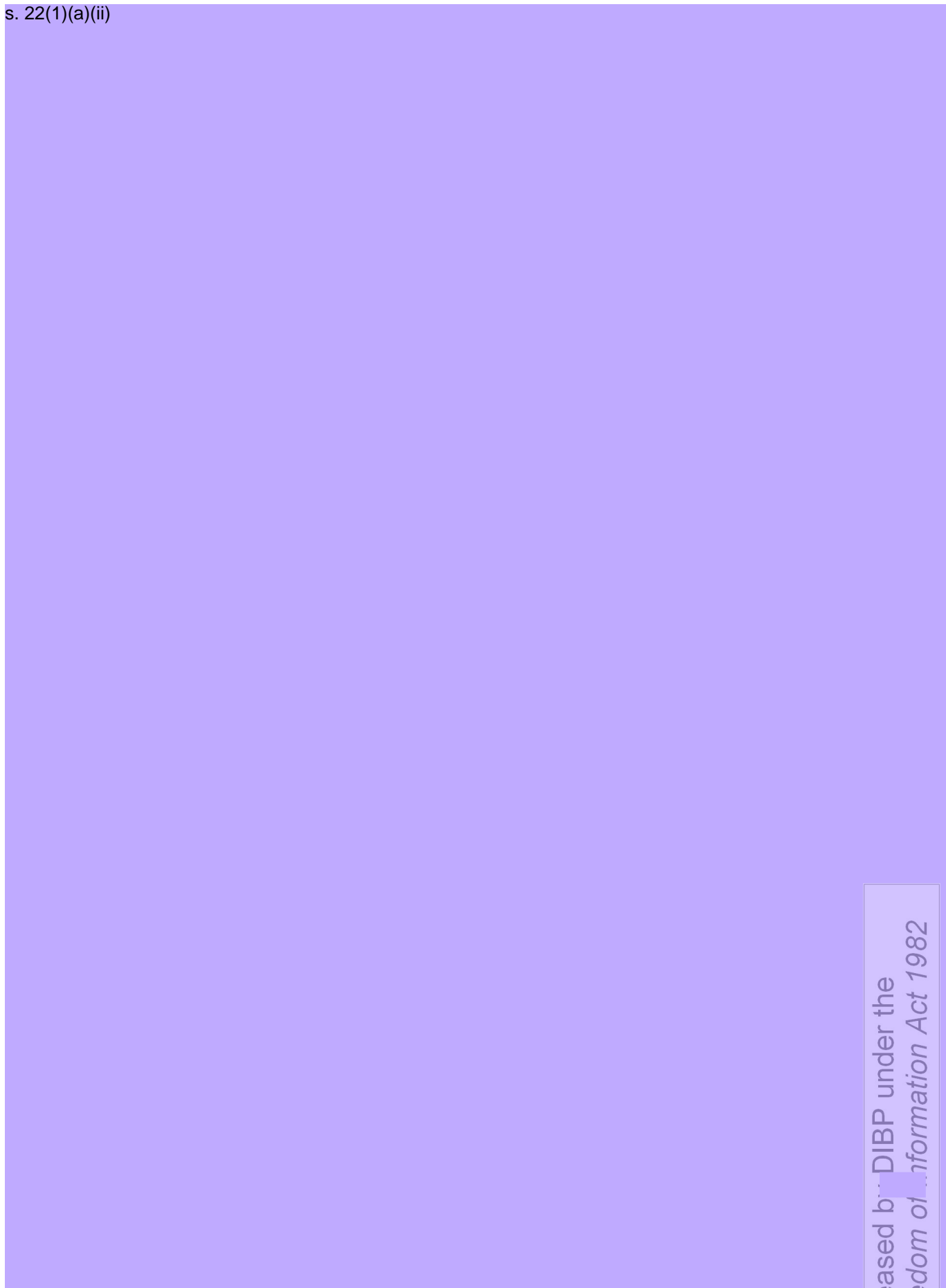
strategy for supporting s. 47F(1) [redacted]
CSS will continue to provide intensive support to s. 47F(1) [redacted] his
support system will be developed collaboratively with stakeholders according
to both s. 47F(1) identified needs and those identified by her support network.

s. 22(1)(a)(ii)



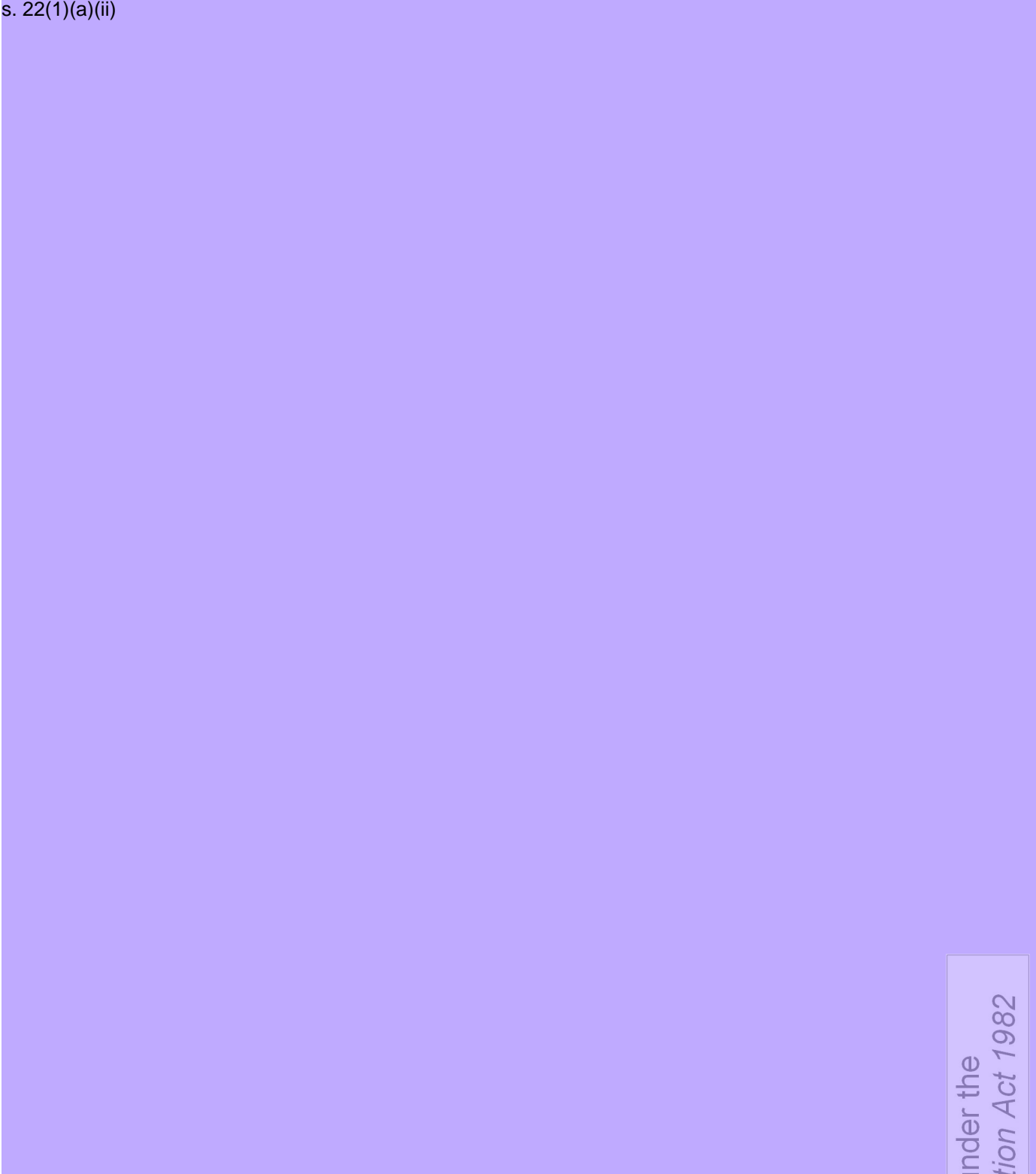
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s. 22(1)(a)(ii)



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s. 22(1)(a)(ii)



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Detailed Incident Report

- First IR form
- Updated to an IR form already provided
- Isolated incident
- Related incident

Original Incident Report No: _____

Previous related incident No/s: _____

Incident Details

MAJOR INCIDENT – ASSAULT ALLEDGED- SEXUAL

Location where the incident occurred:	Near RPC3, s. 47F(1)
Date and Time of the incident: (if unknown, list approximate date/time)	21/8/15, approximately 7pm
Date and time SP became aware of incident:	21/8/15, 7.37pm
Name of refugee/s involved: s. 47F(1)	
DOB: (DD/MM/YYYY) s. 47F(1)	Nationality: s. 47F(1)
Refugee ID Card No: s. 47F(1)	Language: s. 47F(1)
Refugee's address: s. 47F(1)	
Other persons involved: Duty Case Manager s. 22(1)(a)(ii) Duty Manager s. 22(1)(a)(ii) Nauru Police GON Settlement worker s. 22(1)(a)(iii) Refugees s. 47F(1)	
Summary of incident: Duty worker received phone call from s. 47F(1) who alleged that she had been sexually assaulted by two men. She advised that she was walking on her own near RPC3 s. 47F(1), when she stated the men "caught" her. She was unable to give DW the exact details of her location, stating she was too scared to move or open her eyes. She stated that she was scared that the two men were returning. s. 47F(1) advised that she was "in the bushes... between rocks". CM advised s. 47F(1) that if she felt too unsafe to move, that she should stay where she is until the police arrived.	

Caller Details/ Action Log (who you called)	Date	Start (time)	Finish (time)	Duration
Client (phone rang one ring)	21/8/15	7.37pm	7.37pm	
Client (client hung up)	21/8/15	7.38pm	7.39pm	
Client	21/8/15	7.42pm	7.48pm	
CSS Manager	21/8/15	7.50pm	7.52pm	
Police	21/8/15	7.53pm	7.54pm	
GON Settlement Worker ^{s. 22(1)(a)(ii)}	21/8/15	7.55pm	7.56pm	
Client x2 (no response)	21/8/15	7.57pm	7.58pm	
Client (text sent)	21/8/15	7.58pm	7.58pm	
ABF Duty Phone	21/8/15	7.58pm	8.00pm	
Client (no response)	21/8/15	8pm	8.05pm	
^{s. 22(1)(a)(ii)}	21/8/15	8.05pm	8.05pm	
Client (no response)	21/8/15	8.20pm	8.23pm	
Client (text sent)	21/8/15	8.24pm	8.24pm	
^{s. 22(1)(a)(ii)}	21/8/15	8.25pm	8.26pm	
Police	21/8/15	8.27pm	8.29pm	
Police (re photo id) ^{s. 22(1)(a)(ii)}	21/8/15	8.39pm	8.42pm	
Client	21/8/15	8.50pm	8.52pm	
^{s. 22(1)(a)(ii)}	21/8/15	8.53pm	8.55pm	
CSS Manager	21/8/15	8.56pm	8.58pm	
Police (re: photo ID)	21/8/15	9pm	9.02pm	
Police (re: photo ID – no response)	21/8/15	9.05pm	9.05pm	
GON Settlement Worker ^{s. 22(1)(a)(ii)}	21/8/15	9.13pm	9.14pm	
Client (no response)	21/8/15	9.14pm	9.14pm	
CSS Manager	21/8/15	9.15pm	9.17pm	
Housemate x2 (no response)	21/8/15	9.18pm	9.18pm	
ABF Duty Phone	21/8/15	9.20pm	9.23pm	
Housemate	21/8/15	9.27pm	9.30pm	
Client (no response)	21/8/15	9.45pm	9.45pm	
ABF Duty Phone	21/8/15	10.00pm	10.02pm	
Client (no response)	21/8/15	10.03pm	10.03pm	
CSS Manager	21/8/15	10.04pm	10.06pm	
ABF Duty Phone	21/8/15	10.07pm	10.09pm	
CSS Manager	21/8/15	10.09pm	10.10pm	
GON Settlement	21/8/15	10.11pm	10.12pm	

What subsequent actions have been taken since the incident occurred to address any ongoing risks?

DW reassured client and advised that if she felt it was unsafe to move, she should remain where she is until she can hear the police arrive.

DW phoned the Nauru Police and the GON Settlement Team member ^{s. 22(1)(a)(ii)} to request that they attend the scene to locate ^{s. 47F(1)} and provide her with support following her alleged assault.

DW attempted to contact client multiple times after she initially reported the incident. DW provided client with updates via text when she was not answering her phone with regards to police onsite and calling out her name.

DW maintained regular contact with Police and GON Settlement Team member to provide and receive updates.

DW contacted housemates to request that they call DW when client returns home. DW did not disclose information to housemates of situation; DW explained that DW phone received missed call from client, and DW had been unable to get through to her since that time and would like to complete follow up call with their housemate.

GON Settlement Member advised that he spoke to several men in the area who were hunting for noddly birds. He stated there were a lot of people in that area hunting. The men he spoke to reported that they had not seen the client.

NPF requested photograph of client for identification and to assist with their search. DW advised NPF that all refugees have been provided with refugee ID Card and photo ID was held with Wilsons Security who is a sub contractor of ABF. DW provided details of ABF to NPF inspector for them to liaise and request refugee ID photo from ABF. ABF advised that they were unable to provide refugee ID photo to NPF as these had been sent to Australia and archived and no longer accessible on island. ABF requested Connect search for photo of client on her facebook profile. DW advised that CSS were unable to access facebook and had provided NPF with this advice from ABF.

At 10:07pm during telephone conversation between CSS DW and ABF, ABF informed DW that client had been found by police and was being sent to the RON Hospital for immediate medical review and assessment. DW requested that ABF send an Interpreter to the hospital to assist RON Hospital medical staff with this medical assessment. DW phoned GON Settlement worker to provide update and appreciation for responsiveness and assistance throughout incident.

What follow up actions will the SP take to prevent recurrence of the incident/s?

DW to provide welfare check on client tomorrow (22/8) via phonecall to client and/or RON Hospital
 Ongoing CM to perform welfare check on client on Monday 24/8
 Ongoing CM to support client in response to the incident, for example making a police statement.
 Ongoing CM to monitor client's mental health due to recent trauma, and respond as needed, for example follow up referral/ link with IHMS Mental Health Team.
 Ongoing CM to discuss safety planning with client.

Reporting CONNECT officer:

CONNECT Position: Case Manager

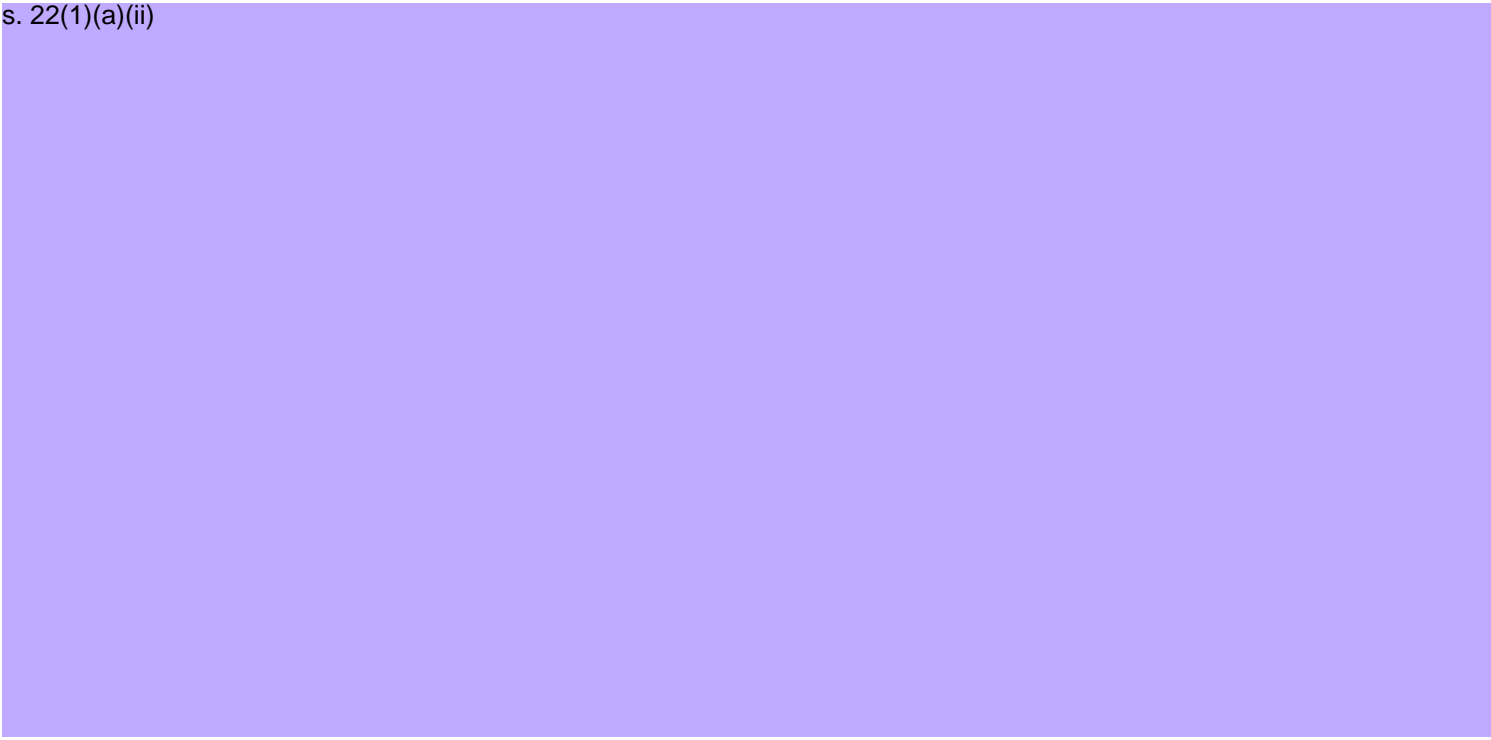
Reporting CONNECT officer signature:

Authorising ABF officer:

ABF Position:

Authorising ABF Officer Signature:

s. 22(1)(a)(ii)



From: s. 22(1)(a)(ii) @connect.com.nr]
Sent: Friday, 23 October 2015 1:20 PM
To: s. 22(1)(a)(ii)



Subject: 20151022_MINOR Incident_Threat of Self Harm_s. 47F(1)
s. 47F(1) Female s. 47F(1)

Good Afternoon All,

Please find attached Minor Incident Report, as detailed below:

On 22.10.2105, 11.46am, Connect Settlement Services On-call Case Manager (CSS On-call CM) received a call from s. 47F(1)

s. 47F(1) housemate, s. 47F(1) intervened in the conversation, advising CSS On-call CM that she had s. 47F(1) agreed that she would like an interpreter and CSS On-call CM advised that he would phone back immediately with an interpreter.

CSS On Call Case Manager received a call from s. 47F(1) shortly after, reporting that s. 47F(1)

CSS On-call CM contacted the Nauru Police Force (NPF) to request their immediate attendance.

CSS On-call Case Manager maintained regular phone contact with s. 47F(1) throughout the incident to obtain updates and advise that CSS TL and NPF would attend.

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On 22.10.2015, at approximately 1:10pm, CSS Team Leader (CSS TL) attended s. 47F(1) with ABF interpreter.

s. 47F(1)

s. 47F(1)

[Redacted text block]

At 1:39pm, CSS TL left the property to speak with security staff. CSS TL requested that external property checks be conducted to minimise fears for personal safety. Security workers advised that they would do this. Security workers stated that NPF had attended the settlement site but been unable to find s. 47F(1) and had departed.

At 1:51pm, s. 47F(1) phoned the ABF Interpreter to advise that s. 47F(1) returned to the property and was now hiding in the bushes behind the settlement site.

At 1:53pm, CSS TL and the ABF Interpreter met with s. 47F(1), where they remained for 47 minutes. s. 47F(1)

[Redacted text block]

Discussions continued s. 47F(1) until CSS TL departed the property at 2:40pm.

CSS CM engaged s. 47F(1) in a comprehensive safety plan and assessed that s. 47F(1) was not an elevated risk to herself or to others. This safety planning included ensuring that s. 47F(1) feels confident to use emergency phone numbers, encouraging her to resume a routine of eating and sleeping and supporting her to link with a range of CSS and Overseas Services to Survivors of Torture and Trauma (OSSTT) supports until she feels that her mental health has stabilised.

At 3:39, CSS TL returned to the property with s. 47F(1) food for s. 47F(1)

CSS TL advised s. 47F(1) that an appointment had been arranged with an ABF representative for Tuesday 27.10.2015. CSS TL advised s. 47F(1) that she would attempt to seek an appointment with the doctor at the Republic of Nauru (RON) Hospital who had attended her on 21.08.2015. s. 47F(1)

s. 47F(1) speaking with CSS TL before 12:00pm the following day (23.10.2015).

On 23.10.2015, 11:23 am, CSS TL spoke with s. 47F(1) on the phone. s. 47F(1)

expressed a desire to speak with OSSTT counsellor, s. 22(1)(a)(ii) CSS TL advised s. 47F(1) that she would liaise with OSSTT for follow up.

CSS TL spoke with OSSTT worker s. 22(1)(a)(ii), who advised that she would contact [redacted] immediately to discuss an appointment with s. 22(1)(a)(ii) s. 22(1)(a)(ii) stated that [redacted] remained calm throughout the conversation.

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FOLLOW UP:

CSS TL will work intensively in collaboration with OSSTT to implement a strategy for supporting [redacted] mental health.

CSS will continue to provide intensive support to [redacted]
[redacted] This support system will be developed collaboratively with stakeholders according to both [redacted] identified needs and those identified by her support network.

For further information please refer to attached incident report.

Please note, delays in submitting report were caused by further client engagement and follow-up between CSS and OSSTT on 23.10.2015 and were approved by ABF.

Kind regards,

s. 22(1)(a)(ii)

Connect Settlement Services

Nauru

Mobile: s. 22(1)(a)(ii)

Email: s. 22(1)(a)(ii)



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Detailed Incident Report

- First IR form
- Updated to an IR form already provided
- Isolated incident
- Related incident

Original Incident Report No: _____

Previous related incident No/s: _____

Incident Details: 20151022_MINOR Incident_s. 47F(1)
 s. 47F(1) Female_s. 47F(1)

Location where the incident occurred:	s. 47F(1)
Date and Time of the incident: (if unknown, list approximate date/time)	22.10.2015, 11:45am
Date and time SP became aware of incident:	22.10.2015, 11:45am
Name of refugee/s involved: s. 47F(1)	
DOB: s. 47F(1)	Nationality: s. 47F(1)
Refugee ID Card No: s. 47F(1)	Language: s. 47F(1)
Refugee's address: s. 47F(1)	
Other persons involved: s. 47F(1) CSS Team Leader s. 22(1)(a)(ii)	
<p>Summary of incident:</p> <p>On 22.10.2105, 11.46am, Connect Settlement Services On-call Case Manager (CSS On-call CM) received a call from s. 47F(1)</p> <p>s. 47F(1) intervened in the conversation, advising CSS On-call CM that s. 47F(1) agreed that she would like an interpreter and CSS On-call CM advised that he would phone back immediately with an interpreter.</p>	

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CSS On Call Case Manager received a call from s. 47F(1) shortly after, reporting that s. 47F(1)

CSS On-call CM contacted the Nauru Police Force (NPF) to request their immediate attendance.

Caller Details/ Action Log (who you called)	Date	Start (time)	Finish (time)	Duration
ABF Interpreter Liaison	22.10.15	12.01pm	12.03pm	2 minutes
ABF Duty Phone	22.10.15	12.20pm	12.23pm	3 minutes
s. 47F(1)	22.10.15	12.31pm	12.22pm	1 minute
Nauru Police Force	22.10.15	12.33pm	12.35pm	2 minutes
ABF Duty Phone	22.10.15	12.35pm	12.36pm	1 minute
s. 47F(1)	22.10.15	1.00pm	1.01pm	1 minute

What subsequent actions have been taken since the incident occurred to address any ongoing risks?

CSS On-call Case Manager maintained regular phone contact with s. 47F(1) throughout the incident to obtain updates and advise that CSS TL and NPF would attend.

On 22.10.2015, at approximately 1:10pm, CSS Team Leader (CSS TL) attended s. 47F(1) with ABF interpreter. s. 47F(1) reported that she had attempted to follow s. 47F(1) but could not locate her.

s. 47F(1)

s. 47F(1) also stated that the presence of security workers at s. 47F(1) does not alleviate these fears as security workers do not conduct property checks throughout their shifts.

At 1:39pm, CSS TL left the property to speak with security staff. CSS TL requested that external property checks be conducted to minimise fears for personal safety. Security workers advised that they would do this. Security workers stated that NPF had attended the s. 47F(1) but been unable to find s. 47F(1) and had departed.

At 1:51pm, s. 47F(1) phoned the ABF Interpreter to advise that s. 47F(1) returned to the property and was now hiding in the bushes s. 47F(1)

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At 1:53pm, CSS TL and the ABF Interpreter met with s. 47F(1) behind the settlement site, where they remained for 47 minutes. s. 47F(1)

Discussions continued in s. 47F(1)

until CSS TL departed the property at 2:40pm.

CSS CM engaged s. 47F(1) in a comprehensive safety plan and assessed that s. 47F(1) was not an elevated risk to herself or to others. This safety planning included ensuring that s. 47F(1) feels confident to use emergency phone numbers, encouraging her to resume a routine of eating and sleeping and supporting her to link with a range of CSS and Overseas Services to Survivors of Torture and Trauma (OSSTT) supports until she feels that her mental health has stabilised.

At 3:39, CSS TL returned to the property with s. 47F(1) food for s. 47F(1). CSS TL advised s. 47F(1) that an appointment had been arranged with an ABF representative for Tuesday 27.10.2015. CSS TL advised s. 47F(1) that she would attempt to seek an appointment with the doctor at the Republic of Nauru (RON) Hospital who had attended her on 21.08.2015. s. 47F(1)

s. 47F(1) advised that she would remain safe and calm until speaking with CSS TL before 12:00pm the following day (23.10.2015).

On 23.10.2015, 11:23 am, CSS TL spoke with s. 47F(1) on the phone. s. 47F(1)

s. 47F(1) expressed a desire to speak with OSSTT counsellor, s. 22(1)(a)(ii). CSS TL advised s. 47F(1) that she would liaise with OSSTT for follow up.

CSS TL spoke with OSSTT worker s. 22(1)(a)(ii) who advised that she would contact s. 47F(1) immediately to discuss an appointment with s. 22(1)(a)(ii). s. 47F(1) stated that s. 47F(1) remained calm throughout the conversation.

What follow up actions will the SP take to prevent recurrence of the incident/s?

CSS TL will work intensively in collaboration with OSSTT to implement a strategy for supporting s. 47F(1) mental health.

CSS will continue to provide intensive support to s. 47F(1). This support system will be developed collaboratively with stakeholders according to both s. 47F(1) identified needs and those identified by her support network.

Reporting CONNECT officer: s. 22(1)(a)(ii)

CONNECT Position: Case Manager

Reporting CONNECT officer signature:

Authorising ABF officer:

ABF Position:

Authorising ABF Officer Signature:

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Detailed Incident Report

- First IR form
- Updated to an IR form already provided
- Isolated incident
- Related incident

Original Incident Report No: _____

Previous related incident No/s: _____

Incident Details

MAJOR INCIDENT – ASSAULT ALLEDGED- SEXUAL

Location where the incident occurred:	Near RPC3, s. 47F(1)
Date and Time of the incident: (if unknown, list approximate date/time)	21/8/15, approximately 7pm
Date and time SP became aware of incident:	21/8/15, 7.37pm
Name of refugee/s involved: s. 47F(1)	
DOB: (DD/MM/YYYY) s. 47F(1)	Nationality: s. 47F(1)
Refugee ID Card No: s. 47F(1)	Language: s. 47F(1)
Refugee's address: s. 47F(1)	
Other persons involved: Duty Case Manager s. 22(1)(a)(ii) Duty Manager s. 22(1)(a)(ii) Nauru Police GON Settlement worker s. 22(1)(a)(iii) Refugees s. 47F(1)	
Summary of incident: Duty worker received phone call from s. 47F(1), who alleged that she had been sexually assaulted by two men. She advised that she was walking on her own near RPC3 s. 47F(1) when she stated the men "caught" her. She was unable to give DW the exact details of her location, stating she was too scared to move or open her eyes. She stated that she was scared that the two men were returning. s. 47F(1) advised that she was "in the bushes... between rocks". CM advised s. 47F(1) that if she felt too unsafe to move, that she should stay where she is until the police arrived.	

Caller Details/ Action Log (who you called)	Date	Start (time)	Finish (time)	Duration
Client (phone rang one ring)	21/8/15	7.37pm	7.37pm	
Client (client hung up)	21/8/15	7.38pm	7.39pm	
Client	21/8/15	7.42pm	7.48pm	
CSS Manager	21/8/15	7.50pm	7.52pm	
Police	21/8/15	7.53pm	7.54pm	
GON Settlement Worker ^{s. 22(1)(a)(ii)}	21/8/15	7.55pm	7.56pm	
Client x2 (no response)	21/8/15	7.57pm	7.58pm	
Client (text sent)	21/8/15	7.58pm	7.58pm	
ABF Duty Phone	21/8/15	7.58pm	8.00pm	
Client (no response)	21/8/15	8pm	8.05pm	
^{s. 22(1)(a)(ii)}	21/8/15	8.05pm	8.05pm	
Client (no response)	21/8/15	8.20pm	8.23pm	
Client (text sent)	21/8/15	8.24pm	8.24pm	
^{s. 22(1)(a)(ii)}	21/8/15	8.25pm	8.26pm	
Police	21/8/15	8.27pm	8.29pm	
Police (re photo id) Zaris 5579003	21/8/15	8.39pm	8.42pm	
Client	21/8/15	8.50pm	8.52pm	
^{s. 22(1)(a)(ii)}	21/8/15	8.53pm	8.55pm	
CSS Manager	21/8/15	8.56pm	8.58pm	
Police (re: photo ID)	21/8/15	9pm	9.02pm	
Police (re: photo ID – no response)	21/8/15	9.05pm	9.05pm	
GON Settlement Worker ^{s. 22(1)(a)(ii)}	21/8/15	9.13pm	9.14pm	
Client (no response)	21/8/15	9.14pm	9.14pm	
CSS Manager	21/8/15	9.15pm	9.17pm	
Housemate x2 (no response)	21/8/15	9.18pm	9.18pm	
ABF Duty Phone	21/8/15	9.20pm	9.23pm	
Housemate	21/8/15	9.27pm	9.30pm	
Client (no response)	21/8/15	9.45pm	9.45pm	
ABF Duty Phone	21/8/15	10.00pm	10.02pm	
Client (no response)	21/8/15	10.03pm	10.03pm	
CSS Manager	21/8/15	10.04pm	10.06pm	
ABF Duty Phone	21/8/15	10.07pm	10.09pm	
CSS Manager	21/8/15	10.09pm	10.10pm	
GON Settlement	21/8/15	10.11pm	10.12pm	

What subsequent actions have been taken since the incident occurred to address any ongoing risks?

DW reassured client and advised that if she felt it was unsafe to move, she should remain where she is until she can hear the police arrive.

DW phoned the Nauru Police and the GON Settlement Team member ^{s. 22(1)(a)(ii)} to request that they attend the scene to locate ^{s. 47F(1)} and provide her with support following her alleged assault.

DW attempted to contact client multiple times after she initially reported the incident. DW provided client with updates via text when she was not answering her phone with regards to police onsite and calling out her name.

DW maintained regular contact with Police and GON Settlement Team member to provide and receive updates.

DW contacted housemates to request that they call DW when client returns home. DW did not disclose information to housemates of situation; DW explained that DW phone received missed call from client, and DW had been unable to get through to her since that time and would like to complete follow up call with their housemate.

GON Settlement Member advised that he spoke to several men in the area who were hunting for noddly birds. He stated there were a lot of people in that area hunting. The men he spoke to reported that they had not seen the client.

NPF requested photograph of client for identification and to assist with their search. DW advised NPF that all refugees have been provided with refugee ID Card and photo ID was held with Wilsons Security who is a sub contractor of ABF. DW provided details of ABF to NPF inspector for them to liaise and request refugee ID photo from ABF. ABF advised that they were unable to provide refugee ID photo to NPF as these had been sent to Australia and archived and no longer accessible on island. ABF requested Connect search for photo of client on her facebook profile. DW advised that CSS were unable to access facebook and had provided NPF with this advice from ABF.

At 10:07pm during telephone conversation between CSS DW and ABF, ABF informed DW that client had been found by police and was being sent to the RON Hospital for immediate medical review and assessment. DW requested that ABF send an Interpreter to the hospital to assist RON Hospital medical staff with this medical assessment. DW phoned GON Settlement worker to provide update and appreciation for responsiveness and assistance throughout incident.

What follow up actions will the SP take to prevent recurrence of the incident/s?

DW to provide welfare check on client tomorrow (22/8) via phonecall to client and/or RON Hospital
 Ongoing CM to perform welfare check on client on Monday 24/8
 Ongoing CM to support client in response to the incident, for example making a police statement.
 Ongoing CM to monitor client's mental health due to recent trauma, and respond as needed, for example follow up referral/ link with IHMS Mental Health Team.
 Ongoing CM to discuss safety planning with client.

Reporting CONNECT officer: s. 22(1)(a)(ii)

CONNECT Position: Case Manager

Reporting CONNECT officer signature: s. 22(1)(a)(ii)

Authorising ABF officer:

ABF Position:

Authorising ABF Officer Signature:

s. 22(1)(a)(ii)

From: s. 22(1)(a)(ii) [redacted]@connect.com.nr
Sent: Wednesday, 28 October 2015 5:50 PM
To: s. 22(1)(a)(ii) [redacted]

Subject: 20151028_MINOR Incident_Assault s. 47F(1)
s. 47F(1) [redacted]_Female_s. 47F(1)

Good Evening All,

Please find attached Minor Incident Report, details as follows:

On 27.10.2015, 4:00pm, s. 47F(1) [redacted] met with Australian Border Force Settlement Lead (ABF SL), Connect Settlement Services Team Leader (CSS TL), Connect Settlement Services Community Guide (CSS CG) and ABF Interpreter at her property s. 47F(1) [redacted]

During the visit, s. 47F(1) [redacted] reported an incident from the previous day. s. 47F(1) [redacted] stated the following:

- At approximately 5pm, a car carrying 6 men approached her from the s. 47F(1) [redacted] and drove aggressively towards her.
- Two male residents took s. 47F(1) [redacted] by the hand and assisted her to run from the approaching car.
- s. 47F(1) [redacted] screamed, alerting s. 47F(1) [redacted] Security Staff.
- Other s. 47F(1) [redacted] residents witnessed the incident, including children who were frightened and cried.
- Security Staff contacted Nauru Police Force (NPF), who attended the site and spoke with Security Staff.
- The driver of the car was known to s. 47F(1) [redacted] and other residents as the owner of the s. 47F(1) [redacted]
- The driver of the car stopped in front of his property s. 47F(1) [redacted] (this was captured on a video taken on s. 47F(1) [redacted] and shown to CSS and ABF)
- The driver's spouse came out of the property and s. 47F(1) [redacted] (also captured on the video).

CSS TL and ABF SL advised s. 47F(1) [redacted] that an incident report would be submitted and the issue of safety for residents would be raised with other stakeholders.

FOLLOW UP:

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CSS will liaise with Government of Nauru (GoN) Settlement Team, NPF and ABF regarding appropriate ways to manage ongoing safety concerns for residents at s. 47F(1).

CSS will continue to work intensively in collaboration with OSSTT to implement a strategy for supporting s. 47F(1)

For further details, please refer to attached report.

Kind Regards,

s. 22(1)(a)(ii)

Connect Settlement Services

Nauru

M: s. 22(1)(a)(ii)

Email: s. 22(1)(a)(ii)

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Detailed Incident Report

- First IR form
- Updated to an IR form already provided
- Isolated incident
- Related incident

Original Incident Report No: _____

Previous related incident No/s: _____

Incident Details: 20151028_MINOR Incident_Assault s. 47F(1)
s. 47F(1) Female_s. 47F(1)

Location where the incident occurred:	s. 47F(1)
Date and Time of the incident: (if unknown, list approximate date/time)	26.10.2015, approximately 5:00pm
Date and time SP became aware of incident:	27.10.2015, 4:30pm
Name of refugee/s involved: s. 47F(1)	
DOB: s. 47F(1)	Nationality: s. 47F(1)
Refugee ID Card No: s. 47F(1)	Language: s. 47F(1)
Refugee's address: s. 47F(1)	
Other persons involved: Nauru Police Force (NPF) s. 47F(1) Security Staff s. 22(1)(a)(ii), CSS Team Leader s. 22(1)(a)(ii), ABF Settlement Lead s. 22(1)(a)(ii) CSS CG ABF Interpreter	
Summary of incident: On 27.10.2105, 4:00pm, s. 47F(1) met with Australian Border Force Settlement Lead (ABF SL), Connect Settlement Services Team Leader (CSS TL), Connect Settlement Services Community Guide (CSS CG) and ABF Interpreter at her property at s. 47F(1) During the visit, s. 47F(1) reported an incident from the previous day. s. 47F(1) stated the following:	

- At approximately 5pm, a car carrying 6 men approached her from the s. 47F(1) and drove aggressively towards her.
- Two male residents took s. 47F(1) by the hand and assisted her to run from the approaching car.
- s. 47F(1) screamed, alerting s. 47F(1) Security Staff.
- Other s. 47F(1) residents witnessed the incident, including children who were frightened and cried.
- Security Staff contacted Nauru Police Force (NPF), who attended the site and spoke with Security Staff.
- The driver of the car was known to s. 47F(1) and other residents as the owner of the s. 47F(1)
- The driver of the car stopped in front of his property and s. 47F(1) (this was captured on a video taken on s. 47F(1) and shown to CSS and ABF)
- The driver's spouse came out of the property and s. 47F(1) (also captured on the video).

Caller Details/ Action Log (who you called)	Date	Start (time)	Finish (time)	Duration

What subsequent actions have been taken since the incident occurred to address any ongoing risks?

CSS TL and ABF SL advised s. 47F(1) that an incident report would be submitted and the issue of safety for residents would be raised with other stakeholders.

What follow up actions will the SP take to prevent recurrence of the incident/s?

CSS will liaise with Government of Nauru (GoN) Settlement Team, NPF and ABF regarding appropriate ways to manage ongoing safety concerns for residents at s. 47F(1).

CSS will continue to work intensively in collaboration with OSSTT to implement a strategy for supporting s. 47F(1).

Reporting CONNECT officer: s. 22(1)(a)(ii)

CONNECT Position: Team Leader

Reporting CONNECT officer signature:

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Authorising ABF officer:

ABF Position:

Authorising ABF Officer Signature:

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s. 22(1)(a)(ii)

From: s. 22(1)(a)(ii)
Sent: Tuesday, 27 October 2015 7:35 PM
To: s. 22(1)(a)(ii) @connect.com.nr
Subject: Incident at s. 47F(1) - approx. 5pm, 26 October 2015 [DLM=For-Official-Use-Only]

For-Official-Use-Only

Hi s. 22(1)(a)(ii)

As discussed, points from the discussion with s. 47F(1) follow:

- Yesterday, at around 5pm, a car carrying 6 men “came looking for her”
- This car came from the main road
- Fellow (male Pakistani) residents told her to run
- She screamed as she ran, which alerted the security team
- Security called the NPF, who attended the site. The NPF only spoke with the Security team
- There were witnesses to the incident, including children who cried
- s. 47F(1) recognised the car, which was then parked next to the landowner’s house
- The wife of the landowner came outside and shouted out to s. 47F(1)
- The driver of the car continued to threaten her – this is captured on video

Good luck tonight with your reports ☺.

Warm regards,
s. 22(1)(a)(ii)

Settlement Lead - Nauru
Regional Processing & Settlement Branch | Children, Community & Settlement Services Division
Support Group
Australian Border Force
P: s. 22(1)(a)(ii)
E: s. 22(1)(a)(ii)

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s. 22(1)(a)(ii)



From: s. 22(1)(a)(ii)
Sent: Friday, 30 October 2015 9:28 AM
To: s. 22(1)(a)(ii) @connect.com.nr
Subject: FW: Access to RONH medical records [SEC=UNCLASSIFIED]

UNCLASSIFIED

Hi s. 22(1)(a)(ii)

Please note the process below (my highlight), which s. 47F(1) will have to navigate.

Kind regards,

s. 22(1)(a)(ii)

s. 22(1)(a)(ii)

Settlement Lead - Nauru
Regional Processing & Settlement Branch | Children, Community & Settlement Services Division
Support Group
Australian Border Force
P: s. 22(1)(a)(ii)
E: s. 22(1)(a)(ii)

From: s. 22(1)(a)(ii)
Sent: Friday, 30 October 2015 8:55 AM
To: s. 22(1)(a)(ii)
Subject: Re: Access to RONH medical records [SEC=UNCLASSIFIED]

Hi s. 22(1)(a)(ii)

To request a copy of medical records, the person will need to write to s. 22(1)(a)(ii)
So that I can keep the OMR list up to date, can you advise who was transferred?

Thanks

s. 22(1)(a)(ii)

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s. 22(1)(a)(ii)

Operations Health Manager
Republic of Nauru Hospital
Ministry of Health

E: s. 22(1)(a)(ii)

M: s. 22(1)(a)(ii)

"Be the change you want to see in the world" Ghandi

On Fri, Oct 30, 2015 at 8:33 AM, s. 22(1)(a)(ii) wrote:

UNCLASSIFIED

Hi s. 22(1)(a)(ii)

What timing – you go off-island for 3 days and there is a medical transfer ...

I met with a refugee on Tuesday who has requested a copy of her medical records from RONH.

Could you please step me through how this is done? I will then let her Connect case manager know, to assist.

Thank you and kind regards,

s. 22(1)(a)(ii)

s. 22(1)(a)(ii)

Settlement Lead - Nauru
Regional Processing & Settlement Branch | Children, Community & Settlement Services Division

Support Group

Australian Border Force

P: s. 22(1)(a)(ii)

E: s. 22(1)(a)(ii)

UNCLASSIFIED

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**Department of Immigration and Border Protection
Supplementary Estimates – October 2015**

Individual cases – s. 47F(1)

Issue

On 21 August 2015, s. 47F(1), a female s. 47F(1) refugee, reported to a Connect Case Manager at 20:00pm Nauru local time that she had been allegedly sexually assaulted by two men at approximately 19:00 Nauru local time whilst walking between RPC3 and s. 47F(1)

s. 47F(1) was located by the Nauru Police Force (NPF) at 22:05pm Nauru local time and transported directly to the Republic of Nauru (RoN) Hospital. A s. 47F(1) Interpreter met s. 47F(1) at the Hospital.

At 23:22pm Nauru local time s. 47F(1) waiting room at the RoN Hospital. It was reported that she stated something to the effect of, s. 47F(1). The NPF was onsite at the RoN Hospital with an AFP advisor. s. 47F(1) was seen by a doctor and then transported back to her accommodation.

This case has received significant media attention, which the Minister has been briefed on.

Action

On 22 August 2015, an interview with the NPF was scheduled for 15:00pm Nauru local time to obtain a full statement from s. 47F(1)

Next steps

s. 47F(1) has received ongoing Connect Case Management to monitor her mental health, and respond as needed.