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## **OPERATIONAL INSTRUCTION**

### **Instruction 001: Process for assessing permanent protection applications in relation to particular countries**

1. Officers are not required to interview permanent protection applicants where protection is claimed from the following countries unless the exception at 3 applies:

- Malaysia
- Vietnam
- Cambodia
- Indonesia
- Taiwan
- Thailand.

2.1 Officers are not required to interview permanent protection applicants where protection is claimed from the following countries, unless the exception at 2.2 or 3 applies:

- Austria
- Belgium
- Canada
- Cyprus
- Denmark
- Estonia
- Fiji
- Finland
- France
- Germany
- Ireland
- Italy
- Japan
- Malta
- The Netherlands
- New Zealand
- Norway

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- South Korea
- Sweden
- Switzerland
- United Kingdom
- United States of America

2.2 An interview must be conducted to assess applications made by dependents who are citizens of one of the countries listed in paragraph 2.1 if their parents / spouse:

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3. In relation to protection claims raised in relation to countries listed in paragraphs 1 or 2.1, an interview must be conducted if:

- a. the allocation officer, the case officer, their manager or any other Departmental officer associated with the case believes that there are, or may be, circumstances that require further exploration; or

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4. It is open to a case officer to decide not to interview applicants raising protection claims in relation to the Peoples Republic of China

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