Just a follow up regarding our phone conversation.

Users with an increased perception of safety on the public transport system. In addition to this we will be committing police resources to ensure that our external partners are adequately supported so as to enable them to perform their respective function in a safe environment. It is anticipated that the operation will be run between 1700 – 0100 hrs for both nights.

As [redacted] and myself are still in the planning phase of this operation we are asking for (names or contact numbers if possible) of people your will / might supply for the operation and of any particular needs they have.

Please do not hesitate to call me at any time to discuss further.

Transit City & East - Transit Safety Division
Transit and Public Safety Command - Victoria Police
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From:  S22(1)(c)(i)
Sent:  Monday, 17 August 2015 1:35 PM
To:  S22(1)(c)(i)
Cc:  S22(1)(c)(i)
Subject:  Operation Fortitude 28th and 29th August [DLM=For-Official-Use-Only]

Importance:  High

For-Official-Use-Only

The purpose of this email is to provide an update and summary of the last briefing for Operation Fortitude held at VIC Pol Flinders West today at 11:00hrs today. This is a multi-agency operation with VICPol, Sherriff’s department, Vic Taxi Directorate, PTV, Metro Trains,

Request
6 ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and PSOs and a booze bus on Wurundjeri Way however ABF will only be positioned at the 2 taxi ranks.

VICPol will be launching the operation on Friday 28th August at 14:00hrs outside the steps of Flinders Street Station. All agencies have been requested to attend with a spokesperson (senior management) and 1 uniformed officer and a media representative. This will be an photo opportunity for all agencies to show their coordinated response to address safety in CBD and on public transport.

Both operations will from conducted 17:00hrs – 01:00hrs on 28 & 29 August.

Action
For referral to Media Comms.

Please let me know if you require any further information.

Kind regards,

S22(1)(c)(i)
S22(1)(c)(i)
Regional Command VIC/TAS | Strategic Border Command
Border Operations Group
Australian Border Force
P: S22(1)(c)(i) | M: S22(1)(c)(i)
E: S22(1)(c)(i) @border.gov.au

For-Official-Use-Only
Here’s a summary of Operation Fortitude—a multi-agency operation which will be taking place in Melbourne next weekend on the evenings of Fri 28 Aug and Sat 29 Aug 2015.

**Operation Fortitude**

Operation Fortitude is a multi-agency operation which will combine a diverse team of transport and enforcement agencies with a single mission of protecting city goers.

The operation is being led by Victoria Police (VICPol) with the Sherriff’s department, Victorian Taxi Services Commission, Public Transport Victoria (PTV), Metro Trains, Yarra Trams and the ABF.

Six ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and Protective Services Officers (PSOs) and a booze bus on Wurundjeri Way, however ABF will only be positioned at the 2 taxi ranks.

**Media**

VICPol will be launching the operation on Friday 28th August at 14:00hrs on the steps of Flinders Street train station in the Melbourne CBD.

All agencies have been requested to attend with a spokesperson and 1 uniformed officer and a media representative. This will be an photo opportunity for all agencies to show their coordinated response to address safety in CBD and on public transport.

Attached is a copy of the draft joint media release prepared by VICPol. ABF-related content will be added to the release prior to publishing which will be on the morning of Fri 28th Aug.

Kind regards

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
24-hour media line: 02 6264 2244
E: Communications@border.gov.au
MEDIA RELEASE
Intelligent, Confident, Community & Partnership Policing

28 August 2015
0600 hours

AGENCIES JOIN FORCES TO TACKLE CBD CRIME

The Melbourne Central Business District will be at its safest this Friday and Saturday night as a diverse team of transport and enforcement agencies take to the streets as a part of Operation Fortitude.

For the first time Metro Trains, Yarra Trams, Sheriff’s Office, Taxi Services Commission and the Australian Border Force are joining Victoria Police with a single mission – to protect city goers.

There will be a particular focus on people travelling to, from and around the CBD.

Transit and Public Safety Command said the group were committed to working together from this point forward in the best interests of Melbournians.

“There is a lot of truth to the saying that there is strength in numbers.

“From a police perspective we will have Protective Services Officers, police, pad dogs, booze buses and automated number plate recognition vehicles this Friday and Saturday night.

“This doesn’t include our usual Safe Streets Taskforce police who saturate the CBD every weekend.

Together the team will target everything from anti-social behaviour to outstanding warrants.

“While we are all separate organisations we all have something in common – a responsibility to keep people safe. In order to do that we need to ensure that people are behaving appropriately.

“So, if you are out this weekend and you break the rules expect to be caught by one of the Operation Fortitude team.”

Victoria Police Media Unit
43564

Released by DIBP under the Freedom of Information Act 1982
MEDIA OPPORTUNITY

What: Launch of Operation Fortitude
Who: Insert relevant spokespeople from each agency
When: TODAY, Friday 28 August 2015 at 2pm
Where: On the steps of Flinders Street Railway Station
Please note: Audio will be available following the stand-up
For-Official-Use-Only

thanks for the summary.

f.y.i.

– f.y.i. We have been asked to participate in joint-agency operations (Operation Fortitude) that we occur over two evenings: Friday 28 August and Saturday 29 August: 17:00hrs – 01:00hrs.

At this stage, I support the operation. We may be asked to contribute to wider media on this. represented us at today’s meeting. While they did not have notice of the discussion on wider operations (other sites and the booze bus, etc) prior to today’s meeting,

Regards

Regional Command Vic/Tas | Strategic Border Command
Border Operations Group
P: | M:
Email: @border.gov.au

Released by DIBP under the Freedom of Information Act 1982
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Both operations will from conducted 17:00hrs – 01:00hrs on 28 & 29 August.

Action
For referral to Media Comms.

Please let me know if you require any further information.

Kind regards,

Regional Command VIC/TAS | Strategic Border Command
Border Operations Group
Australian Border Force
E: 522(1)(a)(ii)@border.gov.au

For-Official-Use-Only
Mark is discussing the media conference with Don Smith.

we’ll probably need to send you back to Melbourne a bit early for this.

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
721(1)(a)(v)
24-hour media line: 02 6264 2244
E: media@border.gov.au

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Operation Fortitude

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Kind regards

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
24-hour media line: 02 6264 2244
M: 0428 123 456
E: info@border.gov.au
Hi All,

Please refer to the below Invitation forwarded by [Redacted] to Senior Managers from your organisation.

Regards,

[Redacted]

Transit City & East - Transit Safety Division
Transit and Public Safety Command - Victoria Police
Address: Tower 1, Level 2, Victoria Police Centre, 637 Flinders Street, Docklands Vic 3008 DX: 210096
Phone: [Redacted] Mobile: [Redacted] Fax: (03) 9247 3707
Email: [Redacted] web: www.police.vic.gov.au

Senior Managers,

The Victoria Police is coordinating a multi-agency operation across the Public Transport System (PTS) to show a united front and better protect our travelling community. This effort is called Operation Fortitude and includes the following partners: Victoria Police, PTV, Metro, Yarra Trams, Southern Cross RWS, the Taxi Commission, the Sheriffs’ Office and the Australian Border Force. It is anticipated that this collegiate approach will be conducted bi-monthly.

The inaugural Operation Fortitude will have a combined resource commitment of 200+ personnel supplied by different partners.

I will be working as the Operations Commander and would like to extend an invitation to any senior manager from your agency that would like to join me on patrol (for a couple of hours) to see how effective this type of approach is when we are working together for the benefit of all of our organisations and the
community. This collaboration and cooperation also leads to a safer workplace for all our people which is a paramount consideration for all of us.

If your senior managers are interested please have them send me an email and I’ll provide further details. It is envisaged that we’d be patrolling the PTS across the Melbourne CBD between **8-10.00 p.m. on Friday 28 August 2015.**

Regards

---

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For-Official-Use-Only

As mentioned previously, below is the invitation from the senior commander to senior managers from all agencies to attend on the night.

Kind regards,

Regional Command VIC/TAS | Strategic Border Command
Border Operations Group
Australian Border Force
P: \[22(1)\(\text{of}\)(i)\] | M: \[22(1)\(\text{of}\)(ii)\] | E: \[22(1)\(\text{of}\)(ii)\]@border.gov.au

For-Official-Use-Only

Hi All,

Please refer to the below Invitation forwarded by \[22(1)\(\text{of}\)(i)\] to Senior Managers from your organisation.

Regards,

Transit City & East - Transit Safety Division
Transit and Public Safety Command - Victoria Police
Address: Tower 1, Level 2, Victoria Police Centre, 637 Flinders Street, Docklands Vic 3008 DX: 210096
Phone: \[22(1)\(\text{of}\)(i)\] Mobile: \[22(1)\(\text{of}\)(i)\] Fax: (03) 9247 3707
Email: \[22(1)\(\text{of}\)(i)\]@police.vic.gov.au web: www.police.vic.gov.au

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Regards

Victoria Police | Transit Safety Division – City Local Area Commander
Level 4 Tower 1 - 637 Flinders Street, Docklands 3008
Email: @police.vic.gov.au
Phone: Mobile: "Safety Our First Priority"
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Hi Don,

You may have heard about the multi-agency operation – Operation Fortitude - taking place next week which includes a good media opportunity for an agency spokesperson.

**Operation Fortitude**

Operation Fortitude will combine a diverse team of transport and enforcement agencies with a single mission of protecting city goers.

The operation is being led by Victoria Police with the Sherriff’s department, Victorian Taxi Services Commission, Public Transport (PTV), Metro Trains, Yarra Trams and the ABF.

On the evenings of Fri 28 Aug and Sat 29 Aug, six ABF officers will be conducting status checks alongside Vic Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and Protective Services Officers (PSOs) and a booze bus on Wurundjeri Way, however ABF will only be positioned at the 2 taxi ranks.

This is the first time ABF officers have been involved in an operation of this nature – VICPol hope to start conducting these multi-agency operations.

**Media**

VICPol will be launching the operation on Friday 28 August at 2pm on the steps of Flinders Street train station in the CBD.

All agencies have been requested to attend with a spokesperson, one uniformed officer and a media representative. This will be a photo opportunity for all agencies to show our coordinated response to address safety in the CBD and on public transport.

Will you be available to act as the spokesperson for the launch? If you are, I will develop talking points to support you during the launch.

I’ve also attached a copy of the draft joint media release prepared by VICPol. ABF-related content will be added to the release prior to publishing, which will be on the morning of Fri 28 Aug.

**Invitation**

I’ve also attached a copy of an invitation from [REDacted], to any senior manager from our agency to join him on patrol for a couple of hours on the Friday to see how effective this operational approach is.

Please let me know if you have someone in mind who would like to attend.
I need to confirm attendance at the media event to VICPol by this Friday. Please feel free to contact me if you would like to discuss in more detail.

Peter – FYI only

Kind regards

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
24-hour media line: 02 6264 2244
Mobile: [redacted]
E: [redacted]
MEDIA RELEASE

Intelligent, Confident, Community & Partnership Policing

28 August 2015
0600 hours

AGENCIES JOIN FORCES TO TACKLE CBD CRIME

The Melbourne Central Business District will be at its safest this Friday and Saturday night as a diverse team of transport and enforcement agencies take to the streets as a part of Operation Fortitude.

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There will be a particular focus on people travelling to, from and around the CBD.

[Redacted] said the group were committed to working together from this point forward in the best interests of Melbournians.

“There is a lot of truth to the saying that there is strength in numbers.

“From a police perspective we will have Protective Services Officers, police, pad dogs, booze buses and automated number plate recognition vehicles this Friday and Saturday night.

“This doesn’t include our usual Safe Streets Taskforce police who saturate the CBD every weekend.

Together the team will target everything from anti-social behaviour to outstanding warrants.

“While we are all separate organisations we all have something in common – a responsibility to keep people safe. In order to do that we need to ensure that people are behaving appropriately.

“So, if you are out this weekend and you break the rules expect to be caught by one of the Operation Fortitude team.”

[Redacted]
Victoria Police Media Unit
43564
MEDIA OPPORTUNITY

What: Launch of Operation Fortitude
Who: Insert relevant spokespeople from each agency
When: TODAY, Friday 28 August 2015 at 2pm
Where: On the steps of Flinders Street Railway Station
Please note: Audio will be available following the stand-up
Hi All,

Please refer to the below Invitation forwarded by [REDACTED] to Senior Managers from your organisation.

Regards,

[REDACTED]

Transit City & East - Transit Safety Division
Transit and Public Safety Command - Victoria Police
Address: Tower 1, Level 2, Victoria Police Centre, 637 Flinders Street, Docklands Vic 3008 DX: 210096
Phone: [REDACTED] Mobile: [REDACTED] Fax: (03) 9247 3707
Email: [REDACTED] web: www.police.vic.gov.au

Senior Managers,

The Victoria Police is coordinating a multi-agency operation across the Public Transport System (PTS) to show a united front and better protect our travelling community. This effort is called Operation Fortitude and includes the following partners: Victoria Police, PTV, Metro, Yarra Trams, Southern Cross RWS, the Taxi Commission, the Sheriffs’ Office and the Australian Border Force. It is anticipated that this collegiate approach will be conducted bi-monthly.

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Regards

Victoria Police | Transit Safety Division – City Local Area Commander
Level 4 Tower 1 - 637 Flinders Street, Docklands 3008
Email: [police.vic.gov.au](mailto:police.vic.gov.au)
“Safety Our First Priority”

===============================================================================================

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Good morning SBCC,

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SBCC
Please advise ABF Media – Early indication are that a joint Agency media release is likely and as mentioned above there will be an official public launch on Friday.

Regards,

Regional Command Victoria / Tasmania
Strategic Border Command
Border Operations Group
Australian Border Force
P: [redacted]
E: [redacted]@border.gov.au
Thanks for agreeing to act as the spokesperson at next Friday’s launch.

As mentioned, below is the information I originally sent to Don about the operation which you’ve probably already seen, as well as the attached invitation and draft VICPol media release.

I’ll start drafting some talking points and an ABF release which I’ll send through for your review. Thanks again.

Kind regards

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
24-hour media line: 02 6264 2244
E: border.gov.au

Hi Don,

You may have heard about the multi-agency operation – Operation Fortitude - taking place next week which includes a good media opportunity for an agency spokesperson.

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Invitation

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I need to confirm attendance at the media event to VICPol by this Friday. Please feel free to contact me if you would like to discuss in more detail.

Peter – FYI only

Kind regards

[Redacted]

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
24-hour media line: 02 6264 2244
M: [Redacted]
E: [Redacted]@border.gov.au
Don Smith will be in Canberra next Friday, so [REDACTED] will attend the launch as spokesperson instead.

I’ve confirmed with VICPol that [REDACTED] will be the speaker at the event, so [REDACTED] will only need to answer any questions from journalists if requested. I’ll start drafting some ‘if asked’ talking points.

We’ll also have either [REDACTED] attending as the uniformed officer and I’ll change my flights/accommodation to come back to Melbourne on Thursday evening so I can attend as the media rep.

VICPol have also advised they don’t do joint media releases so can’t insert any content/quotes from ABF into their release, but we’re welcome to develop our own release which I’ll also get started on.

I’ll send an update to the Strategic Border Command team so they’re across what’s planned.

Kind regards

[REDACTED]

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
24-hour media line: 02 6264 2244
E: [REDACTED]@border.gov.au

---

Mark [REDACTED] — FYI, [REDACTED] is discussing the media conference with Don Smith.

— we’ll probably need to send you back to Melbourne a bit early for this.
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Kind regards
RE: OP FORTITUDE - VICTORIA - 28/29AUG2015 [SEC=PROTECTED]

will be attending the launch as our agency spokesperson at Flinders Street station at 2pm on Friday 28 Aug.

VICPol have also advised they do not publish joint media releases, so we will develop our own ABF media release promoting the operation.

I will be the main point of contact for media relating to this operation, so please feel free to contact me with any questions.

Kind regards

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
24-hour media line: 02 6264 2244
M: 041010058
E: @border.gov.au

Good morning,

Please see below advice relating to Compliance Field Operation scheduled for 28/29AUG in Melbourne.

Of note, joint agency media release is likely.

regards

Operations Branch | Strategic Border Command
Operations Group
Australian Border Force
P: 041010058
E: sbcc@border.gov.au
Good morning SBCC,

Compliance field Operations have advised that they will be representing the ABF with joint Agency operational activities scheduled to occur in the Melbourne CBD on the evening of Friday 28AUG2015 and Saturday 29AUG2015 (1700AEST – 0100AEST). The Victorian Police (VicPol), Sherriff’s department, Victorian Taxi Directorate, Public Transport Victoria, Metro Trains and the ABF will all be represented. The lead agency will be the Victorian Police.

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SBCC
Please advise ABF Media – Early indication are that a joint Agency media release is likely and as mentioned above there will be an official public launch on Friday.

Regards,

[Redacted]

Regional Command Victoria / Tasmania
Strategic Border Command
Border Operations Group
Australian Border Force
P: [Redacted]
E: [Redacted]@border.gov.au
From: [Redacted]
Sent: Thursday, 20 August 2015 4:26 PM
To: [Redacted]
Cc: Portfolio Media
Subject: FOR CLEARANCE: Operation Fortitude Media Release and Talking Points
[SEC=PROTECTED]
Attachments: 150828 TP Operation Fortitude.docx; 150828 MR Operation Fortitude.docx

Thanks for agreeing to be [Redacted] at the Operation Fortitude launch next Friday.

I’ve attached some draft talking points and a media release for your review. Please feel free to make any amendments.

We’ll need to clear the final through Don.

I’ve also included a copy of the VICPol media release below for your reference. VICPol are publishing their release on the morning of the 28th so we will do the same.

Please let me know if you’d like to discuss any of this in more detail. Thanks.

Kind regards

[Redacted]

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
24-hour media line: 02 6264 2244

E: [Redacted]

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Victoria Police – Media Release

28 August 2015
0600 hours

AGENCIES JOIN FORCES TO TACKLE CBD CRIME

The Melbourne Central Business District will be at its safest this Friday and Saturday night as a diverse team of transport and enforcement agencies take to the streets as a part of Operation Fortitude.

For the first time Metro Trains, Yarra Trams, Sheriff’s Office, Taxi Services Commission and the Australian Border Force are joining Victoria Police with a single mission – to protect city goers.

There will be a particular focus on people travelling to, from and around the CBD.

Transit and Public Safety Command [Redacted] said the group were committed to working together from this point forward in the best interests of Melburnians.
“There is a lot of truth to the saying that there is strength in numbers.

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“So, if you are out this weekend and you break the rules expect to be caught by one of the Operation Fortitude team.”

MEDIA OPPORTUNITY

What: Launch of Operation Fortitude
Who: Insert relevant spokespeople from each agency
When: TODAY, Friday 28 August 2015 at 2pm
Where: On the steps of Flinders Street Railway Station
Please note: Audio will be available following the stand-up
TALKING POINTS

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Talking points for use by the ABF Spokesperson to launch the multi-agency Operation Fortitude in Melbourne on Friday 28 August.

The launch will be held at 2pm on the steps of Flinders Street Railway Station in the Melbourne CBD and will be attended by a spokesperson, uniformed officer and media representative from each agency participating in the operation.

[Name] will be the key spokesperson for the launch, with spokespersons from each agency only required to respond to questions directed to their agency if asked by the attending media outlets.

TALKING POINTS

- For the first time Metro Trains, Yarra Trams, Sheriff’s Office, Taxi Services Commission and the Australian Border Force (ABF) are joining Victoria Police with a single mission – to protect city goers.

- Tonight and tomorrow evening (Friday 28 and Saturday 29 August), all of our agencies will be out in force working together in the Melbourne CBD targeting everything from anti-social behaviour to outstanding warrants.

What role will the ABF play in this operation?

- ABF officers will be positioned at various locations within the Melbourne CBD speaking to individuals who we suspect may be in Australia illegally without a current and valid visa.

Why is the ABF participating in this operation?

- The ABF regularly conducts compliance activity to locate and detain individuals who are residing in Australia illegally.

- While we are all from separate organisations, we have a common responsibility to keep people safe and ensure adherence to Australian laws which promote the secure and cohesive society we all strive for.

- Individuals need to be aware of the conditions of their visa; people who commit visa fraud should know it’s only a matter of time before they’re caught out.
How will ABF decide which individuals to target?

- We will be speaking with any individual we cross paths with.
- Our officers employ a range of techniques to determine if we think someone is demonstrating traits which indicate there is a need to conduct a more in-depth assessment of their current visa status.

Has ABF been involved in any similar operations in the past?

- While the ABF regularly conducts a range of compliance field-work, this is the first time we’ve been involved in an inter-agency operation of this nature.
- We’re very proud to be involved in the operation and to be able to contribute to helping each of our organisations achieve our common mission of promoting a secure and cohesive society here in Melbourne.

What will happen to people found to be in Australia unlawfully?

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Operation Fortitude will combine a diverse team of transport and enforcement agencies with a single mission of protecting city goers.

The operation is being led by Victoria Police with the Sherriff’s department, Victorian Taxi Services Commission, Public Transport (PTV), Metro Trains, Yarra Trams and the ABF.

On the evenings of Fri 28 Aug and Sat 29 Aug, six ABF officers will be conducting status checks alongside Vic Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and Protective Services Officers (PSOs) and a booze bus on Wurundjeri Way, however the ABF will only be positioned at the 2 taxi ranks.

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UNCLASSIFIED
Media Release
Friday 28 August 2015

ABF joining inter-agency outfit to target crime in Melbourne CBD

This weekend Australian Border Force (ABF) officers will for the first time join forces with a diverse team of transport and enforcement agencies to target crime in the Melbourne Central Business District (CBD) as part of Operation Fortitude.

Tonight and tomorrow evening (Friday 28 and Saturday 29 August 2015) Metro Trains, Yarra Trams, the Sheriff's Office, Taxi Services Commission and the ABF will join Victoria Police with a single mission to protect city goers.

With a particular focus on people travelling to, from and around the CBD, the group of agencies will work together to support the best interests of Melburnians, targeting everything from antisocial behaviour to outstanding warrants.

"The ABF will be participating in the operation.

"While the ABF regularly conducts a range of compliance field-work, this is the first time we've been involved in an inter-agency operation of this nature and we're very proud to be able to support each of our organisations to achieve our common mission of promoting a secure and cohesive society here in Melbourne."

"ABF officers will be positioned at various locations around the CBD speaking with any individual we cross paths with," said.

"You need to be aware of the conditions of your visa, if you commit visa fraud you should know it's only a matter of time before you're caught out."

The inter-agency outfit will continue to work together on an ongoing basis to target crime in and around the Melbourne CBD to make the city a safer place for everyone.

Media opportunity

Comment [SA1]: Can quote Don Smith if preferable

Released by DIBP under the Freedom of Information Act 1982
Operation Fortitude will be launched by representatives from each participating agency at 2pm today (Friday 28 August 2015) on the steps of Flinders Street Railway Station.

Media enquiries
Australian Border Force Media (02) 6264 2244
Thanks for your invitation to join you on patrol on Friday 28 August as part of Operation Fortitude. I am keen to accompany you on your patrol between 8 – 10 p.m. I look forward to receiving further details from you.

Kind regards

Regional Command Vic/Tas | Strategic Border Command
Border Operations Group
Australian Border Force

Phone:
Mobile:
Email: @border.gov.au
From: [redacted]
Sent: Monday, 24 August 2015 11:53 AM
To: [redacted]
Cc: Portfolio Media
Subject: RE: FOR CLEARANCE: Operation Fortitude Media Release and Talking Points [SEC=PROTECTED]
Attachments: 150828 TP Operation Fortitude.docx

PROTECTED

- some minor suggestions attached.

In terms of the media release, I suggest that the statement be attributed to Don Smith as the RC,

Regards

PROTECTED

From: [redacted]
Sent: Thursday, 20 August 2015 4:27 PM
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Subject: FOR CLEARANCE: Operation Fortitude Media Release and Talking Points [SEC=PROTECTED]

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I’ve attached some draft talking points and a media release for your review. Please feel free to make any amendments.

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Victoria Police – Media Release

28 August 2015
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Victoria Police Media Unit
43564

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UNCLASSIFIED
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Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
24-hour media line: 02 6264 2244

---

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Sent: Monday, 24 August 2015 11:53 AM
To: [REDACTED]
Cc: Portfolio Media
Subject: RE: FOR CLEARANCE: Operation Fortitude Media Release and Talking Points [SEC=PROTECTED]

PROTECTED

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Victoria Police – Media Release

28 August 2015
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ABF Regional Commander Victoria and Tasmania, Don Smith, is proud the ABF will be participating in the operation.

“While the ABF regularly conducts a range of compliance field-work, this is the first time we’ve been involved in an inter-agency operation of this nature and we’re very proud to be able to support each of our organisations to achieve our common mission of promoting a secure and cohesive society here in Melbourne.”

“ABF officers will be positioned at various locations around the CBD speaking with any individual we cross paths with,” Mr Smith said.

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Thanks for the TPs. I have a few comments or questions that I would like to discuss – when would you be free to discuss? Asked another way, when do you need to have your comments?

Regards,

Don

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E: [redacted]@border.gov.au

Victoria Police – Media Release
AGENCIES JOIN FORCES TO TACKLE CBD CRIME

The Melbourne Central Business District will be at its safest this Friday and Saturday night as a diverse team of transport and enforcement agencies take to the streets as a part of Operation Fortitude.

For the first time Metro Trains, Yarra Trams, Sheriff’s Office, Taxi Services Commission and the Australian Border Force are joining Victoria Police with a single mission – to protect city goers.

There will be a particular focus on people travelling to, from and around the CBD.

Transit and Public Safety Command said the group were committed to working together from this point forward in the best interests of Melbournians.

“There is a lot of truth to the saying that there is strength in numbers.

“From a police perspective we will have Protective Services Officers, police, pad dogs, booze buses and automated number plate recognition vehicles this Friday and Saturday night.

“This doesn’t include our usual Safe Streets Taskforce police who saturate the CBD every weekend.

Together the team will target everything from anti-social behaviour to outstanding warrants.

“While we are all separate organisations we all have something in common – a responsibility to keep people safe. In order to do that we need to ensure that people are behaving appropriately.

“So, if you are out this weekend and you break the rules expect to be caught by one of the Operation Fortitude team.”
MEDIA OPPORTUNITY

What: Launch of Operation Fortitude

Who: Insert relevant spokespeople from each agency

When: TODAY, Friday 28 August 2015 at 2pm

Where: On the steps of Flinders Street Railway Station

Please note: Audio will be available following the stand-up
Hi Don,

As discussed, re-sending Media Release and Talking Points for Operation Fortitude.

Kind regards

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
24-hour media line: 02 6264 2244

Hi Don,

Please find attached the proposed talking points and media release to support the Operation Fortitude launch on Friday 28th for your clearance.
These have been cleared by [office] at the launch event at Flinders Street station. The release will be published on the DBIP Newsroom on the morning of the 28th.

Please let me know if you would also like these cleared by any other areas. Thanks.

Kind regards

[office]

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection

P: [phone] | M: [phone] | E: [email]@border.gov.au

24-hour media line: 02 6264 2244

---

From: [name] [mailto:[email]]
Sent: Monday, 24 August 2015 11:53 AM
To: [name]
Cc: Portfolio Media
Subject: RE: FOR CLEARANCE: Operation Fortitude Media Release and Talking Points [SEC=PROTECTED]

PROTECTED

... – some minor suggestions attached.

In terms of the media release, I suggest that the statement be attributed to Don Smith as the RC

Regards

[office]
Thanks for agreeing to be [REDACTED] at the Operation Fortitude launch next Friday.

I’ve attached some draft talking points and a media release for your review. Please feel free to make any amendments.

We’ll need to clear the final through Don.

I’ve also included a copy of the VICPol media release below for your reference. VICPol are publishing their release on the morning of the 28th so we will do the same.

Please let me know if you’d like to discuss any of this in more detail. Thanks.

Kind regards

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
24-hour media line: 02 6264 2244
M: [REDACTED]
E: [REDACTED]@border.gov.au
Victoria Police – Media Release

28 August 2015
0600 hours

AGENCIES JOIN FORCES TO TACKLE CBD CRIME

The Melbourne Central Business District will be at its safest this Friday and Saturday night as a diverse team of transport and enforcement agencies take to the streets as a part of Operation Fortitude.

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Victoria Police Media Unit
43564

MEDIA OPPORTUNITY

What: Launch of Operation Fortitude
Who: Insert relevant spokespeople from each agency
When: TODAY, Friday 28 August 2015 at 2pm
Where: On the steps of Flinders Street Railway Station
Please note: Audio will be available following the stand-up
TALKING POINTS

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<thead>
<tr>
<th>Subject</th>
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<td>Date</td>
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<td>Agency</td>
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<td>Media Officer</td>
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ISSUE

Talking points for use by the ABF Spokesperson to launch the multi-agency Operation Fortitude in Melbourne on Friday 28 August.

The launch will be held at 2pm on the steps of Flinders Street Railway Station in the Melbourne CBD and will be attended by a spokesperson, uniformed officer and media representative from each agency participating in the operation.

[Media Officer] will be the key spokesperson for the launch, with spokespersons from each agency only required to respond to questions directed to their agency if asked by the attending media outlets.

TALKING POINTS

- For the first time Metro Trains, Yarra Trams, Sheriff’s Office, Taxi Services Commission and the Australian Border Force (ABF) are joining Victoria Police with a single mission – to protect city goers.

- Tonight and tomorrow evening (Friday 28 and Saturday 29 August), all of our agencies will be out in force working together in the Melbourne CBD targeting everything from anti-social behaviour to outstanding warrants.

What role will the ABF play in this operation?

- ABF officers will be positioned at various locations within the Melbourne CBD speaking to individuals who we suspect may be in Australia illegally without a current and valid visa.

Why is the ABF participating in this operation?

- The ABF regularly conducts compliance activity to locate and detain individuals who are residing in Australia illegally.

- While we are all from separate organisations, we have a common responsibility to keep people safe and ensure adherence to Australian laws which promote the secure and cohesive society we all strive for.

- Individuals need to be aware of the conditions of their visa; those people who deliberately commit visa fraud should know it’s only a matter of time before they’re caught out.
How will ABF decide which individuals to target?

- We will be speaking with all individuals we come across as part of this operation.
- Our officers employ a range of techniques to determine whether a more in-depth assessment of a person’s visa status is required.

Has ABF been involved in any similar operations in the past?

- The ABF regularly participates in inter-agency activity. This is the first time we’ve been involved in an inter-agency operation of this size and nature.
- We’re very proud to be involved in the operation and to be able to contribute to helping each of our organisations achieve our common mission of promoting a secure and cohesive society here in Melbourne.

What will happen to people found to be in Australia unlawfully?

- Individuals who we suspect are in Australia unlawfully will undergo an interview to verify their current visa status.
- If we determine that an individual is here illegally and is not eligible for an Australian visa, they will be subject to the same legislation as all unlawful non-citizens and will be detained pending their removal from Australia.
BACKGROUND (not for public release)

Operation Fortitude will combine a diverse team of transport and enforcement agencies with a single mission of protecting city goers.

The operation is being led by Victoria Police with the Sherriff’s department, Victorian Taxi Services Commission, Public Transport (PTV), Metro Trains, Yarra Trams and the ABF.

On the evenings of Fri 28 Aug and Sat 29 Aug, six ABF officers will be conducting status checks alongside Vic Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and Protective Services Officers (PSOs) and a booze bus on Wurundjeri Way, however the ABF will only be positioned at the 2 taxi ranks.

This is the first time ABF officers have been involved in an operation of this nature – VICPol hope to start conducting these multi-agency operations 1/10/2015. The following dates have been proposed for future operations to occur in line with major planned events across the Melbourne CBD to maximise impact and heighten safety:

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<tr>
<td>Don Smith</td>
<td>Vic’as Regional Commander</td>
<td>Time DD Month 2015</td>
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<td></td>
<td>Strategic Border Command</td>
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UNCLASSIFIED
Media Release

Friday 28 August 2015

ABF joining inter-agency outfit to target crime in Melbourne CBD

This weekend Australian Border Force (ABF) officers will for the first time join forces with a diverse team of transport and enforcement agencies to target crime in the Melbourne Central Business District (CBD) as part of Operation Fortitude.

Tonight and tomorrow evening (Friday 28 and Saturday 29 August 2015) Metro Trains, Yarra Trams, the Sheriff’s Office, Taxi Services Commission and the ABF will join Victoria Police with a single mission to protect city goers.

With a particular focus on people travelling to, from and around the CBD, the group of agencies will work together to support the best interests of Melbournians, targeting everything from anti-social behaviour to outstanding warrants.

ABF Regional Commander Victoria and Tasmania, Don Smith, is proud the ABF will be participating in the operation.

“While the ABF regularly conducts a range of compliance field-work, this is the first time we’ve been involved in an inter-agency operation of this nature and we’re very proud to be able to support each of our organisations to achieve our common mission of promoting a secure and cohesive society here in Melbourne.”

“ABF officers will be positioned at various locations around the CBD speaking with any individual we cross paths with,” Mr Smith said.

“You need to be aware of the conditions of your visa; if you commit visa fraud you should know it’s only a matter of time before you’re caught out.”

The inter-agency outfit will continue to work together on an ongoing basis to target crime in and around the Melbourne CBD to make the city a safer place for everyone.

Media opportunity
Operation Fortitude will be launched by representatives from each participating agency at 2pm today (Friday 28 August 2015) on the steps of Flinders Street Railway Station.

Media enquiries
Australian Border Force Media (02) 6264 2244
From: Don SMITH
Sent: Wednesday, 26 August 2015 2:10 PM
To: Portfolio Media
Cc: Don Smith
Subject: RE: FOR CLEARANCE: Operation Fortitude Media Release and Talking Points [SEC=PROTECTED]
Attachments: 150828 TP Operation Fortitude RC comments.docx

Here’s my comments re Op Fortitude. Can you incorporate into MR as appropriate also.

I don’t need to see it again unless you deem necessary.

Regards,

Don

Don Smith
Regional Commander Victoria Tasmania
Border Operations Group
Australian Border Force
1010 La Trobe Street Docklands VIC 3008

P 1010 La Trobe Street Docklands VIC 3008
I M: 1010 La Trobe Street Docklands VIC 3008
Email: don.smith@border.gov.au

From: Portfolio Media
Sent: Wednesday, 26 August 2015 2:00 PM
To: Don SMITH
Cc: Portfolio Media
Subject: FW: FOR CLEARANCE: Operation Fortitude Media Release and Talking Points [SEC=PROTECTED]

Hi Don,

As discussed, re-sending Media Release and Talking Points for Operation Fortitude.

Kind regards

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
P: | M: | E: border.gov.au
24-hour media line: 02 6264 2244

From: Portfolio Media
Sent: Monday, 24 August 2015 4:18 PM
To: Don SMITH
Cc: Portfolio Media
Subject: FOR CLEARANCE: Operation Fortitude Media Release and Talking Points [SEC=PROTECTED]

Hi Don,
Please find attached the proposed talking points and media release to support the Operation Fortitude launch on Friday 28th for your clearance.

These have been cleared by [REDACTED] at the launch event at Flinders Street station. The release will be published on the DBIP Newsroom on the morning of the 28th.

Please let me know if you would also like these cleared by any other areas. Thanks.

Kind regards

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
24-hour media line: 02 6264 2244

---

From: [REDACTED]@border.gov.au
Sent: Monday, 24 August 2015 11:53 AM
To: [REDACTED]
Cc: Portfolio Media
Subject: RE: FOR CLEARANCE: Operation Fortitude Media Release and Talking Points [SEC=PROTECTED]

PROTECTED

— some minor suggestions attached.

In terms of the media release, I suggest that the statement be attributed to Don Smith as the RC.

Regards

PROTECTED

From: [REDACTED]
Sent: Thursday, 20 August 2015 4:27 PM
To: [REDACTED]
Cc: Portfolio Media
Subject: FOR CLEARANCE: Operation Fortitude Media Release and Talking Points [SEC=PROTECTED]

Thanks for agreeing to be [REDACTED] at the Operation Fortitude launch next Friday.

I’ve attached some draft talking points and a media release for your review. Please feel free to make any amendments.

We’ll need to clear the final through Don.
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---

Victoria Police – Media Release

28 August 2015
0600 hours

AGENCIES JOIN FORCES TO TACKLE CBD CRIME

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MEDIA OPPORTUNITY

What: Launch of Operation Fortitude
Who: Insert relevant spokespeople from each agency
When: TODAY, Friday 28 August 2015 at 2pm
Where: On the steps of Flinders Street Railway Station
Please note: Audio will be available following the stand-up
TALKING POINTS

Subject: Operation Fortitude
Date: 28 August 2015
Agency: 
Media Officer: 022(1)(a)(b) 022(1)(a)(b)

ISSUE
Talking points for use by the ABF Spokesperson to launch the multi-agency Operation Fortitude in Melbourne on Friday 28 August.

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UNCLASSIFIED
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BACKGROUND (not for public release)

Operation Fortitude will combine a diverse team of transport and enforcement agencies with a single mission of protecting city goers.

The operation is being led by Victoria Police with the Sherriff's department, Victorian Taxi Services Commission, Public Transport (PTV), Metro Trains, Yarra Trams and the ABF.

On the evenings of Fri 28 Aug and Sat 29 Aug, six ABF officers will be conducting status checks alongside Vic Taxi Directorate and VicPoli officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VicPoli and Protective Services Officers (PSOs) and a booze bus on Wurundjeri Way, however the ABF will only be positioned at the 2 taxi ranks.

This is the first time ABF officers have been involved in an operation of this nature – VicPoli hope to start conducting these multi-agency operations. The following dates have been proposed for future operations to occur in line with major planned events across the Melbourne CBD to maximise impact and heighten safety:

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UNCLASSIFIED
For Official Use Only

Operation Fortitude is a Victoria Police led multi-agency operation across the Public Transport System (PTS). Other agencies include Public Transport Victoria, Metro, Yarra Trams, Southern Cross RWS, the Taxi Commission and the Sheriffs’ Office.

The Operation Commander is [redacted], Victoria Police Transit Safety Division – City Local Area Commander.

The operation will be launched on Friday 28 August 2015 at 14:00 with a press conference on the steps of Flinders Street Station. An email was sent to [redacted] on 17 August 2015 to advise.

The operation will run over two nights, Friday 28 August 2015 and Saturday 29 August 2015, commencing 17:00 and finishing around 01:00 the next day.

We will be providing 6 Compliance Field Officers each night to conduct status checks alongside the Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and PSOs and a booze bus on Wurundjeri Way however Compliance Field officers will only be positioned at the 2 taxi ranks.

Please advise if you require further information.

Thank you

[Redacted]

Regional Command Vic/Tas
Strategic Border Command | Border Operations Group
Australian Border Force
P: [redacted] | M: [redacted]
E: [redacted]

For Official Use Only
Hello,

Here’s a summary of an upcoming event in Melbourne.

**Operation Fortitude**

Operation Fortitude is a multi-agency operation which will combine a diverse team of transport and enforcement agencies with a single mission of protecting city goers.

The operation is being led by Victoria Police (VIC Pol) in collaboration with the Sherriff’s department, Victorian Taxi Services Commission, Public Transport Victoria (PTV), Metro Trains, Yarra Trams and the ABF.

Six ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and Protective Services Officers (PSOs) and a booze bus on Wurundjeri Way, however ABF will only be positioned at the 2 taxi ranks.

**Media**

VICPol will be launching the operation on Friday 28th August at 2pm on the steps of Flinders Street train station in the Melbourne CBD.

All agencies have been requested to attend with a spokesperson and 1 uniformed officer and a media representative, [REDACTED], will attend the launch as the ABF spokesperson.

The attached talking points and media release have been developed to support the launch and promote the operation.

Kind regards

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
24-hour media line: 02 6264 2244

Released by DIBP under the Freedom of Information Act 1982
TALKING POINTS

Subject | Operation Fortitude
---|---
Date | 28 August 2015
Agency | 
Media Officer | Issue

ISSUE
Talking points for use by the ABF Spokesperson to launch the multi-agency Operation Fortitude in Melbourne on Friday 28 August.

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- For the first time the Australian Border Force (ABF) is joining forces with Victoria Police, Metro Trains, Yarra Trams, Sheriff’s Office and Taxi Services Commission as part of Operation Fortitude.

- Tonight and tomorrow evening (Friday 28 and Saturday 29 August), all of our agencies will be out in force working together in the Melbourne CBD targeting everything from anti-social behaviour to outstanding warrants.

What role will the ABF play in this operation?

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Media Release

Friday 28 August 2015

ABF joining inter-agency outfit to target crime in Melbourne CBD

This weekend Australian Border Force (ABF) officers will for the first time join forces with a diverse team of transport and enforcement agencies to target crime in the Melbourne Central Business District (CBD) as part of Operation Fortitude.

Tonight and tomorrow evening (Friday 28 and Saturday 29 August 2015) Metro Trains, Yarra Trams, the Sheriff’s Office, Taxi Services Commission and the ABF will join Victoria Police as part of the inter-agency operation.

With a particular focus on people travelling to, from and around the CBD, the group of agencies will work together to support the best interests of Melburnians, targeting everything from anti-social behaviour to outstanding warrants.

ABF Regional Commander Victoria and Tasmania, Don Smith, is proud the ABF will be participating in the operation.

“While the ABF regularly conducts a range of compliance field-work, this is the first time we’ve been involved in an inter-agency operation of this nature and we’re very proud to be able to support each of our organisations to achieve our common mission of promoting a secure and cohesive society here in Melbourne.”

“ABF officers will be positioned at various locations around the CBD speaking with any individual we cross paths with,” Mr Smith said.

“You need to be aware of the conditions of your visa; if you commit visa fraud you should know it’s only a matter of time before you’re caught out.”

The inter-agency outfit will continue to work together on an ongoing basis to target crime in and around the Melbourne CBD to make the city a safer place for everyone.

Media opportunity
Operation Fortitude will be launched by representatives from each participating agency at 2pm today (Friday 28 August 2015) on the steps of Flinders Street Railway Station.

Media enquiries
Australian Border Force Media (02) 6264 2244
Hi everyone

Thanks so much for being involved in the launch of Operation Fortitude tomorrow.

I will send out the below media release and media alert from us at 9am.

At the moment the media alert looks like this:

**MEDIA OPPORTUNITY**

**What:** Launch of Operation Fortitude

**Who:** (redacted) with Victoria Police dog squad, PSOs and police will be joined by representatives from Metro Trains, Sheriff’s Office, Australian Border Force and Taxi Directorate.

**When:** TODAY, Friday 28 August 2015 at 2pm

**Where:** On the steps of Flinders Street Railway Station

**Please note:** Audio will be available following the stand-up

Please let me know if you’d like specific names from your organisations included and I am happy to do so.

It would be great if everyone could arrive 5 to 10 minutes early if possible so that we can all meet and greet.

The idea is there at 2pm our (redacted) will stand on the steps of Flinders Street surrounded by your representatives to announce the operation. Then any media attending will be able to ask your spokespeople questions and we can facilitate relevant vision.

For your information here are some talking points we have developed for our side of the operation (they may be slightly changed but should be fairly close).

I’m out of the office for the day – but if you need to call me call on (redacted) (I’m in court so just leave a message or send a text if I don’t pick up and I’ll call back).

---

Media and Corporate Communications Department | Victoria Police
email: (redacted) | phone: (redacted)
address: Concourse Level, 637 Flinders Street, Melbourne, Vic 3005 | www.vicpolicenews.com.au

---
EMAIL DISCLAIMER
This email and any attachments are the property of Victoria Police and should not be disclosed. They may also be subject to copyright.

If you are not an intended recipient of this email please immediately contact us by replying to this email and then delete this email. You must not read, use, copy, retain, forward or disclose this email or any attachment.

We do not accept any liability arising from or in connection with unauthorised use or disclosure of the information contained in this email or any attachment.

We make reasonable efforts to protect against computer viruses but we do not accept liability for any liability, loss or damage caused by any computer virus contained in this email.
Operation Fortitude
Media talking points

2pm Friday 28 August Flinders Street Railway Station

Media opportunity details

1.55pm – Form positions on Flinders Street steps, spokespeople in front surrounding Campbell at centre
2.00pm – Message from
2.10pm – Questions from journalists to any spokesperson
2.15pm – Vision opportunities

General talking points

• The Melbourne Central Business District will be at its safest this Friday and Saturday night as a diverse team of transport and enforcement agencies take to the streets as a part of Operation Fortitude.

• I’m proud to say that for the first time Metro Trains, Yarra Trams, Sheriff’s Office, Taxi Services Commission and the Department of Immigration are joining Victoria Police with a single mission – to ensure everyone has a safe journey in the city - whether they're travelling by public transport or car.

• There is a lot of truth to the saying that there is strength in numbers and that is why we are joining forces.

• From a police perspective along we will have Protective Services Officers, Transit Police, pad dogs, booze buses and automated number plate recognition vehicles this Friday and Saturday night.

• But as a team we will target everything anti-social behaviour, alcohol and drug related issues, outstanding warrants, drink driving, unregistered vehicles and cab driver behaviour.

• We want the public to know that when they see a uniform, whatever the uniform, there is help available.

• And for those people who are intent on causing trouble – the message from all of us is clear – act responsibly!

• If you break the rules expect to be caught by one of the Operation Fortitude team.
ANPR

- Whether they're disqualified or driving an unregistered vehicle, unauthorised drivers create extra risks on our roads.
- The primary focus of Automatic Number Plate Recognition technology is to detect these motorists and get them off the road because if someone has lost their licence, it's for a very good reason.

Drink driving

- Drink-driving remains one of the biggest killers on Victorian roads.
- You don't have to be drunk to be over the limit and you can't judge your blood-alcohol level by how you feel.
- At a blood-alcohol level of 0.05 to 0.08, your ability to judge distances is reduced, reactions are slower and concentration span is shorter.
- At 0.08 drivers are five times more likely to be involved in a collision before they started drinking.
- If you drive and crash, beyond a fine, losing your licence and even serving a jail sentence, the consequences could haunt you for the rest of your life.
- It's not only your life you are putting at risk, but those of other innocent road users.
- The message is simple – if you drink and drive, you’re a bloody idiot.

Pad dogs

- Victoria Police Passive Alert Detector (PAD) dogs will be used in key CBD locations to proactively assist in drug enforcement.
- This part of the operation aims to reduce the impact of drugs on the community.
- We want people to enjoy their time in the city on Friday and Saturday night without being interrupted by the behaviour of those who choose to do the wrong thing.
- The focus of these operations is harm minimisation and they allow police to track down and confiscate illicit substances before they make it into venues and into the community.

Common penalty notices

- Drinking liquor on any vehicle or premises - $362
- Possessing open container of liquor - $217
- Using indecent, obscene, offensive or threatening language - $289
- Behaving in an obscene, offensive, threatening, disorderly or riotous manner - $289
From: [Redacted]
Sent: Thursday, 27 August 2015 11:10 AM
To: Portfolio Media
Cc: Operation Fortitude - Media Release and Talking Points [SEC=UNCLASSIFIED]
Attachments: 150828 TP Operation Fortitude.docx; 150828 MR Operation Fortitude.docx

I’ve attached a copy of the media release and talking points for tomorrow that have been cleared by Don.

They’re with the Ministers Office for final sign-off but I’ll let you know if there are any changes. We’ll publish the release at 9am tomorrow at the same time the VICPol release will be published.

Do you know which uniformed officer will be attending?

VICPol have asked for us to arrive at Flinders St station 5-10 minutes before 2pm so we can all meet and greet. I’ll probably be going straight there from the Docklands office, but let me know if you’d like me to pick you and anyone else up from Casselden Place or if you’d prefer to meet there.

Don’t want to overload you with information, but let me know if you’d like a copy of the VICPol media release and talking points if you want to be across what they’re saying and I’ll send through.

I’ll be tied up most of tomorrow morning with another event, but you should be able to reach me on my mobile if needed - note I’ve recently changed mobiles to the number in my email signature in case you have my old number saved in your phone.

Kind regards

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
P: [Redacted] | M: [Redacted] | E: [Redacted]@border.gov.au
24-hour media line: 02 6264 2244

Released by DIBP under the Freedom of Information Act 1982
**TALKING POINTS**

<table>
<thead>
<tr>
<th>Subject</th>
<th>Operation Fortitude</th>
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<tbody>
<tr>
<td>Date</td>
<td>28 August 2015</td>
</tr>
<tr>
<td>Agency</td>
<td></td>
</tr>
<tr>
<td>Media Officer</td>
<td>[Redacted]</td>
</tr>
</tbody>
</table>

**ISSUE**

Talking points for use by the ABF Spokesperson to launch the multi-agency Operation Fortitude in Melbourne on Friday 28 August.

The launch will be held at 2pm on the steps of Flinders Street Railway Station in the Melbourne CBD and will be attended by a spokesperson, uniformed officer and media representative from each agency participating in the operation.

...will be the key spokesperson for the launch, with spokespersons from each agency only required to respond to questions directed to their agency if asked by the attending media outlets.

**TALKING POINTS**

- For the first time the Australian Border Force (ABF) is joining forces with Victoria Police, Metro Trains, Yarra Trams, Sheriff’s Office and Taxi Services Commission as part of Operation Fortitude.

- Tonight and tomorrow evening (Friday 28 and Saturday 29 August), all of our agencies will be out in force working together in the Melbourne CBD targeting everything from anti-social behaviour to outstanding warrants.

**What role will the ABF play in this operation?**

- ABF officers will be positioned at various locations within the Melbourne CBD speaking to individuals who we suspect may be in Australia illegally without a current and valid visa.

- While we are all from separate organisations, we have a common responsibility to keep people safe and ensure adherence to Australian laws which promote the secure and cohesive society we all strive for.

**Why is the ABF participating in this operation?**

- The ABF regularly conducts compliance activity to locate and detain individuals who are residing in Australia illegally.

- Individuals need to be aware of the conditions of their visa; those people who deliberately commit visa fraud should know it’s only a matter of time before they’re caught out.
How will ABF decide which individuals to target?

- We will be speaking with a range of individuals we come across as part of this operation.
- Our officers employ a range of techniques to determine whether a more in-depth assessment of a person’s visa status is required.

Has ABF been involved in any similar operations in the past?

- The ABF regularly participates in inter-agency activity. This is the first time we’ve been involved in an inter-agency operation of this size and nature.
- We’re very proud to be involved in the operation and to be able to contribute to helping each of our organisations achieve our common mission of promoting a secure and cohesive society here in Melbourne.

What will happen to people found to be in Australia unlawfully?

- Individuals who we suspect are in Australia unlawfully will undergo an interview to verify their current visa status.
- If we determine that an individual is here illegally and is not eligible for an Australian visa, they will be subject to the same legislation as all unlawful non-citizens and will be detained pending their removal from Australia.
BACKGROUND (not for public release)

Operation Fortitude will combine a diverse team of transport and enforcement agencies with a single mission of protecting city goers.

The operation is being led by Victoria Police with the Sherriff’s department, Victorian Taxi Services Commission, Public Transport (PTV), Metro Trains, Yarra Trams and the ABF.

On the evenings of Fri 28 Aug and Sat 29 Aug, six ABF officers will be conducting status checks alongside Vic Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and Protective Services Officers (PSOs) and a booze bus on Wurundjeri Way, however the ABF will only be positioned at the 2 taxi ranks.

This is the first time ABF officers have been involved in an operation of this nature – VICPol hope to start conducting these multi-agency operations. The following dates have been proposed for future operations to occur in line with major planned events across the Melbourne CBD to maximise impact and heighten safety:

POINT OF CONTACT (POC) (This may be more than one office)

<table>
<thead>
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<th>POC Name</th>
<th>Title</th>
<th>Mobile</th>
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<tr>
<td></td>
<td></td>
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<td>11.57am, 24 Aug 2015</td>
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CLEARANCE:

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<th>Drafted by</th>
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<th>Cleared by</th>
<th>Title</th>
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<tbody>
<tr>
<td>Don Smith</td>
<td>Vic/Tas Regional Commander</td>
<td>11.57am, 24 Aug 2015</td>
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<table>
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<tr>
<th>Time/Date</th>
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<tbody>
<tr>
<td>2.10pm, 26 Aug 2015</td>
</tr>
</tbody>
</table>
Media Release

Friday 28 August 2015

ABF joining inter-agency outfit to target crime in Melbourne CBD

This weekend Australian Border Force (ABF) officers will for the first time join forces with a diverse team of transport and enforcement agencies to target crime in the Melbourne Central Business District (CBD) as part of Operation Fortitude.

Tonight and tomorrow evening (Friday 28 and Saturday 29 August 2015) Metro Trains, Yarra Trams, the Sheriff’s Office, Taxi Services Commission and the ABF will join Victoria Police as part of the inter-agency operation.

With a particular focus on people travelling to, from and around the CBD, the group of agencies will work together to support the best interests of Melburnians, targeting everything from anti-social behaviour to outstanding warrants.

ABF Regional Commander Victoria and Tasmania, Don Smith, is proud the ABF will be participating in the operation.

“While the ABF regularly conducts a range of compliance field-work, this is the first time we’ve been involved in an inter-agency operation of this nature and we’re very proud be able to support each of our organisations to achieve our common mission of promoting a secure and cohesive society here in Melbourne.”

“ABF officers will be positioned at various locations around the CBD speaking with any individuals we cross paths with,” Mr Smith said.

“You need to be aware of the conditions of your visa; if you commit visa fraud you should know it’s only a matter of time before you’re caught out.”

The inter-agency outfit will continue to work together on an ongoing basis to target crime in and around the Melbourne CBD to make the city a safer place for everyone.

Media opportunity
Operation Fortitude will be launched by representatives from each participating agency at 2pm today (Friday 28 August 2015) on the steps of Flinders Street Railway Station.

Media enquiries
Australian Border Force Media (02) 6264 2244
Ok thanks for letting me know.

Hi,

Apologies, I should’ve sent this for noting originally.

We’re planning to publish the release at 9am tomorrow at the same time the VICPol release will be published.

Kind regards

Hi,

Here’s a summary of an upcoming event in Melbourne.

Operation Fortitude
Operation Fortitude is a multi-agency operation which will combine a diverse team of transport and enforcement agencies with a single mission of protecting city goers.

The operation is being led by Victoria Police (VIC Pol) in collaboration with the Sherriff’s department, Victorian Taxi Services Commission, Public Transport Victoria (PTV), Metro Trains, Yarra Trams and the ABF.

Six ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and Protective Services Officers (PSOs) and a booze bus on Wurundjeri Way, however ABF will only be positioned at the 2 taxi ranks.

Media

VICPol will be launching the operation on **Friday 28th August at 2pm** on the steps of Flinders Street train station in the Melbourne CBD.

All agencies have been requested to attend with a spokesperson and 1 uniformed officer and a media representative, will attend the launch as the ABF spokesperson.

The attached talking points and media release have been developed to support the launch and promote the operation.

Kind regards

[Contact Information]

communication and media branch | executive division
department of immigration and border protection
p: | m: | e: @border.gov.au
24-hour media line: 02 6264 2244
Good morning,

Hot issues today include:

- [s22(1)(a)(i)]

- **Operation Fortitude**: A multi-agency operation to target crime in Melbourne’s CBD to be launched at 2pm on the steps of Flinders Street Railway Station. Media Release to be published at 9am and [s22(1)(a)(i)] will attend [s22(1)(a)(i)].

Kind Regards,

[s22(1)(a)(i)]

**Media Operations**

Communication and Media Branch | Executive Division

Department of Immigration and Border Protection

T: [s22(1)(a)(i)]

24-hour media line: 02 6264 2244

E: [s22(1)(a)(i)] @border.gov.au
We have received several media enquiries Operation Fortitude that commences today. We plan to respond with the below lines. We would consider any interviews into after the media opportunity at 2pm.

- For the first time the Australian Border Force (ABF) is joining forces with Victoria Police, Metro Trains, Yarra Trams, Sheriff’s Office and Taxi Services Commission as part of Operation Fortitude.

- Tonight and tomorrow evening (Friday 28 and Saturday 29 August), all of our agencies will be out in force working together in the Melbourne CBD targeting everything from anti-social behaviour to outstanding warrants.
- The ABF regularly conducts compliance activity to locate and detain individuals who are residing in Australia illegally.

- Individuals need to be aware of the conditions of their visa; those people who deliberately commit visa fraud should know it’s only a matter of time before they’re caught out.

- Individuals who we suspect are in Australia unlawfully will undergo an interview to verify their current visa status.

- If we determine that an individual is here illegally and is not eligible for an Australian visa, they will be subject to the same legislation as all unlawful non-citizens and will be detained pending their removal from Australia.

- The identity of individuals will be established through initial interactions with other agencies involved in the operation. Once their identity has been established, checks will be conducted by the ABF if deemed necessary.

- Operation Fortitude will be launched by representatives from each participating agency at 2pm today (Friday 28 August 2015) on the steps of Flinders Street Railway Station.

Kind regards,

Media Operations
Communication and Media Branch | Executive Division
Department of Immigration and Border Protection | Australian Border Force

24-hour media line: 02 6264 2244
E: media@border.gov.au

Released by DIBP under the Freedom of Information Act 1992
If you are doing a press conference why don’t you just direct media to that then?

We have received several media enquiries Operation Fortitude that commences today. We plan to response with the below lines. We would consider any interviews into after the media opportunity at 2pm.

- For the first time the Australian Border Force (ABF) is joining forces with Victoria Police, Metro Trains, Yarra Trams, Sheriff’s Office and Taxi Services Commission as part of Operation Fortitude.

- Tonight and tomorrow evening (Friday 28 and Saturday 29 August), all of our agencies will be out in force working together in the Melbourne CBD targeting everything from anti-social behaviour to outstanding warrants.

- The ABF regularly conducts compliance activity to locate and detain individuals who are residing in Australia illegally.

- Individuals need to be aware of the conditions of their visa; those people who deliberately commit visa fraud should know it’s only a matter of time before they’re caught out.

- Individuals who we suspect are in Australia unlawfully will undergo an interview to verify their current visa status.
• If we determine that an individual is here illegally and is not eligible for an Australian visa, they will be subject to the same legislation as all unlawful non-citizens and will be detained pending their removal from Australia.

• The identity of individuals will be established through initial interactions with other agencies involved in the operation. Once their identity has been established, checks will be conducted by the ABF if deemed necessary.

• Operation Fortitude will be launched by representatives from each participating agency at 2pm today (Friday 28 August 2015) on the steps of Flinders Street Railway Station.

Kind regards,

Media Operations
Communication and Media Branch | Executive Division
Department of Immigration and Border Protection | Australian Border Force

24-hour media line: 02 6264 2244
E: media@border.gov.au
Good morning all,

On behalf of Regional Commander Vic / Tas the line in email of 11:40am is approved.

Regards all,

Regional Command Victoria/Tasmania,
Strategic Border Command,
Border Operations Group,
Australian Border Force.

Ph: border.gov.au
Mobs: border.gov.au
Email: border.gov.au

For clearance

Kind regards,

Regional Commander Victoria / Tasmania
Australian Border Force
Ph: (03) 9244 8220
Email: border.gov.au
To: Pa[286x38]g[290x38]e 2 of 0
Cc: Portfolio Media; Pa[286x38]g[290x38]e 2 of 0
Subject: FW: FOR URGENT CLEARANCE: Additional holding line for Operation Fortitude [SEC=UNCLASSIFIED]
Importance: High

As discussed, version with previously cleared talking points for Pa[286x38]g[290x38]e 2 of 0 to review.

Kind regards

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
P: Pa[286x38]g[290x38]e 2 of 0 | M: Pa[286x38]g[290x38]e 2 of 0 | E: Pa[286x38]g[290x38]e 2 of 0
24-hour media line: 02 6264 2244

From: Pa[286x38]g[290x38]e 2 of 0
Sent: Friday, 28 August 2015 11:40 AM
To: SMITH Don
Cc: Portfolio Media; Pa[286x38]g[290x38]e 2 of 0
Subject: FOR URGENT CLEARANCE: Additional holding line for Operation Fortitude [SEC=UNCLASSIFIED]
Importance: High

Hi Don,

We’ve been receiving quite a few enquires in relation to Operation Fortitude and need to clear the following line to use in addition to the previously cleared talking points:

- As stated in this morning’s press release, the ABF will be assisting in a joint operation in Melbourne this weekend. As part of that operation, which is led by Victoria Police, ABF officers will assist partner agencies by conducting background visa checks on individuals who are referred to us from the other agencies involved in this operation. To be clear, the ABF does not and will not stop people at random in the streets, and does not target the basis of the basis of race, religion, or ethnicity. For all other questions, please refer to the press conference at 2pm today.

We will use this as a holding line (and on social media) while directing all other questions to the 2pm presser.

Could you please provide clearance asap? Thanks in advance

Kind regards

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
P: Pa[286x38]g[290x38]e 2 of 0 | M: Pa[286x38]g[290x38]e 2 of 0 | E: Pa[286x38]g[290x38]e 2 of 0
24-hour media line: 02 6264 2244
TALKING POINTS

Subject | Operation Fortitude
--- | ---
Date | 28 August 2015
Agency | 
Media Officer | s22(1)(a)(ii)

ISSUE
Talking points for use by the ABF Spokesperson to launch the multi-agency Operation Fortitude in Melbourne on Friday 28 August.

The launch will be held at 2pm on the steps of Flinders Street Railway Station in the Melbourne CBD and will be attended by a spokesperson, uniformed officer and media representative from each agency participating in the operation.

[Name] will be the key spokesperson for the launch, with spokespeople from each agency only required to respond to questions directed to their agency if asked by the attending media outlets.

TALKING POINTS

- For the first time the Australian Border Force (ABF) is joining forces with Victoria Police, Metro Trains, Yarra Trams, Sheriff’s Office and Taxi Services Commission as part of Operation Fortitude.

- Tonight and tomorrow evening (Friday 28 and Saturday 29 August), all of our agencies will be out in force working together in the Melbourne CBD targeting everything from anti-social behaviour to outstanding warrants.

What role will the ABF play in this operation?

- ABF officers will be positioned at various locations within the Melbourne CBD speaking to individuals who we suspect may be in Australia illegally without a current and valid visa.

- While we are all from separate organisations, we have a common responsibility to keep people safe and ensure adherence to Australian laws which promote the secure and cohesive society we all strive for.

Why is the ABF participating in this operation?

- The ABF regularly conducts compliance activity to locate and detain individuals who are residing in Australia illegally.

- Individuals need to be aware of the conditions of their visa; those people who deliberately commit visa fraud should know it’s only a matter of time before they’re caught out.
How will ABF decide which individuals to target?

- We will be speaking with a range of individuals we come across as part of this operation.
- Our officers employ a range of techniques to determine whether a more in-depth assessment of a person’s visa status is required.

Has ABF been involved in any similar operations in the past?

- The ABF regularly participates in inter-agency activity. This is the first time we’ve been involved in an inter-agency operation of this size and nature.
- We’re very proud to be involved in the operation and to be able to contribute to helping each of our organisations achieve our common mission of promoting a secure and cohesive society here in Melbourne.

What will happen to people found to be in Australia unlawfully?

- Individuals who we suspect are in Australia unlawfully will undergo an interview to verify their current visa status.
- If we determine that an individual is here illegally and is not eligible for an Australian visa, they will be subject to the same legislation as all unlawful non-citizens and will be detained pending their removal from Australia.
BACKGROUND *(not for public release)*

Operation Fortitude will combine a diverse team of transport and enforcement agencies with a single mission of protecting city goers.

The operation is being led by Victoria Police with the Sherriff's department, Victorian Taxi Services Commission, Public Transport (PTV), Metro Trains, Yarra Trams and the ABF.

On the evenings of Fri 28 Aug and Sat 29 Aug, six ABF officers will be conducting status checks alongside Vic Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and Protective Services Officers (PSOs) and a booze bus on Wurundjeri Way, however the ABF will only be positioned at the 2 taxi ranks.

This is the first time ABF officers have been involved in an operation of this nature – VICPol hope to start conducting these multi-agency operations based on success. The following dates have been proposed for future operations to occur in line with major planned events across the Melbourne CBD to maximise impact and heighten safety:

| Date Cleared | 11.57am, 24 Aug 2015 |

POINT OF CONTACT (POC) *(This may be more than one office)*

| POC Name | 522/1(a)(b) |
| Title | 522/1(a)(b) |
| Mobile | 522/1(a)(b) |
| Landline | 522/1(a)(b) |

CLEARANCE:

| Drafted by | 522/1(a)(b) | Title | 522/1(a)(b) | Time/Date | 16:00, 20 Aug 2015 |
| Cleared by | 522/1(a)(b) | Title | 522/1(a)(b) | Time/Date | 11.57am, 24 Aug 2015 |
| Don Smith | Vic/Tas Regional Commander | Time/Date | 2:10pm, 28 Aug 2015 |
Our Assistant Secretary just added some additional lines to our response, which would be great if you could also please clear.

Apologies for the back and forth.

- As stated in this morning’s press release, the ABF will be assisting in a joint operation led by Victoria Police in Melbourne this weekend.

- In this operation, ABF officers will assist partner agencies by conducting background visa checks on individuals who are referred to us.

- To be clear, the ABF does not and will not stop people at random in the streets. The ABF will not be conducting checks of people’s travel documents, visas or passports.

- This is not a new activity; immigration officers regularly conducted compliance activity to locate and detain individuals who are residing in Australia illegally in the past and the ABF is continuing this work.

- The ABF does not target of the basis of race, religion, or ethnicity.

- For all other questions, please refer to the press conference at 2pm today.

Kind regards

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
24-hour media line: 02 6264 2244
Good morning all,

On behalf of Regional Commander Vic / Tas the line in email of 11:40am is approved.

Regards all,

Reginal Command Victoria/Tasmania, Strategic Border Command, Border Operations Group, Australian Border Force.

Ph: 03-9244 8200
Mob: 0408 820 160
Email: border.gov.au

From:  
Sent: Friday, 28 August 2015 11:57 AM  
To:  
Cc:  
Subject: FW: FOR URGENT CLEARANCE: Additional holding line for Operation Fortitude [SEC=UNCLASSIFIED]  
Importance: High

For clearance

Kind regards,

Regional Commander Victoria / Tasmania  
Australian Border Force  
P: 03-9244 8200  
F: (03) 9244 8220  
E: @border.gov.au

From: Portfolio Media  
Sent: Friday, 28 August 2015 11:51 AM  
To: Portfolio Media;  
Cc: Portfolio Media;  
Subject: FW: FOR URGENT CLEARANCE: Additional holding line for Operation Fortitude [SEC=UNCLASSIFIED]  
Importance: High

As discussed, version with previously cleared talking points for to review.

Kind regards

Communication and Media Branch | Executive Division  
Department of Immigration and Border Protection
Hi Don,

We’ve been receiving quite a few enquiries in relation to Operation Fortitude and need to clear the following line to use in addition to the previously cleared talking points:

- As stated in this morning’s press release, the ABF will be assisting in a joint operation in Melbourne this weekend. As part of that operation, which is led by Victoria Police, ABF officers will assist partner agencies by conducting background visa checks on individuals who are referred to us from the other agencies involved in this operation. To be clear, the ABF does not and will not stop people at random in the streets, and does not target of the basis of race, religion, or ethnicity. For all other questions, please refer to the press conference at 2pm today.

We will use this as a holding line (and on social media) while directing all other questions to the 2pm presser.

Could you please provide clearance asap? Thanks in advance

Kind regards

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection

24-hour media line: 02 6264 2244
TALKING POINTS

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<td></td>
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<tr>
<td>Media Officer</td>
<td>s22(1)(a)(ii)</td>
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</tbody>
</table>

ISSUE

Talking points for use by the ABF Spokesperson to launch the multi-agency Operation Fortitude in Melbourne on Friday 28 August.

The launch will be held at 2pm on the steps of Flinders Street Railway Station in the Melbourne CBD and will be attended by a spokesperson, uniformed officer and media representative from each agency participating in the operation.

...and will be the key spokesperson for the launch, with spokespersons from each agency only required to respond to questions directed to their agency if asked by the attending media outlets.

TALKING POINTS

- For the first time the Australian Border Force (ABF) is joining forces with Victoria Police, Metro Trains, Yarra Trams, Sheriff’s Office and Taxi Services Commission as part of Operation Fortitude.

- Tonight and tomorrow evening (Friday 28 and Saturday 29 August), all of our agencies will be out in force working together in the Melbourne CBD targeting everything from anti-social behaviour to outstanding warrants.

What role will the ABF play in this operation?

- ABF officers will be positioned at various locations within the Melbourne CBD speaking to individuals who we suspect may be in Australia illegally without a current and valid visa.

- While we are all from separate organisations, we have a common responsibility to keep people safe and ensure adherence to Australian laws which promote the secure and cohesive society we all strive for.

Why is the ABF participating in this operation?

- The ABF regularly conducts compliance activity to locate and detain individuals who are residing in Australia illegally.

- Individuals need to be aware of the conditions of their visa; those people who deliberately commit visa fraud should know it’s only a matter of time before they’re caught out.
How will ABF decide which individuals to target?

- We will be speaking with a range of individuals we come across as part of this operation.
- Our officers employ a range of techniques to determine whether a more in-depth assessment of a person’s visa status is required.

Has ABF been involved in any similar operations in the past?

- The ABF regularly participates in inter-agency activity. This is the first time we’ve been involved in an inter-agency operation of this size and nature.
- We’re very proud to be involved in the operation and to be able to contribute to helping each of our organisations achieve our common mission of promoting a secure and cohesive society here in Melbourne.

What will happen to people found to be in Australia unlawfully?

- Individuals who we suspect are in Australia unlawfully will undergo an interview to verify their current visa status.
- If we determine that an individual is here illegally and is not eligible for an Australian visa, they will be subject to the same legislation as all unlawful non-citizens and will be detained pending their removal from Australia.
BACKGROUND (not for public release)

Operation Fortitude will combine a diverse team of transport and enforcement agencies with a single mission of protecting city goers.

The operation is being led by Victoria Police with the Sherriff's department, Victorian Taxi Services Commission, Public Transport (PTV), Metro Trains, Yarra Trams and the ABF.

On the evenings of Fri 28 Aug and Sat 29 Aug, six ABF officers will be conducting status checks alongside Vic Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and Protective Services Officers (PSOs) and a booze bus on Wurundjeri Way, however the ABF will only be positioned at the 2 taxi ranks.

This is the first time ABF officers have been involved in an operation of this nature – VICPol hope to start conducting these multi-agency operations [1/10]. The following dates have been proposed for future operations to occur in line with major planned events across the Melbourne CBD to maximise impact and heighten safety:

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POINT OF CONTACT (POC) (This may be more than one office)

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<td>Don Smith</td>
<td>Vic/Tas Regional Commander</td>
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This is fine can i just suggest double checking of tense in the item that says "this is not new activity"

Sent from my Windows Phone

Our Assistant Secretary just added some additional lines to our response, which would be great if you could also please clear.

Apologies for the back and forth.

- As stated in this morning’s press release, the ABF will be assisting in a joint operation led by Victoria Police in Melbourne this weekend.

- In this operation, ABF officers will assist partner agencies by conducting background visa checks on individuals who are referred to us.

- To be clear, the ABF does not and will not stop people at random in the streets. The ABF will not be conducting checks of people’s travel documents, visas or passports.

- This is not a new activity; immigration officers regularly conducted compliance activity to locate and detain individuals who are residing in Australia illegally in the past and the ABF is continuing this work.

- The ABF does not target of the basis of race, religion, or ethnicity.

- For all other questions, please refer to the press conference at 2pm today.

Kind regards

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
P: 5221(4)0 | M: 5221(4)0 | E: 5221(5)0 border.gov.au
24-hour media line: 02 6264 2244
Good morning all,

On behalf of Regional Commander Vic / Tas the line in the email of 11:40 am is approved.

Regards all,

[Redacted]
Regional Command Victoria/Tasmania,
Strategic Border Command,
Border Operations Group,
Australian Border Force.

Ph: [Redacted]
Mob: [Redacted]
Email: border.gov.au

For clearance

Kind regards,

[Redacted]
Regional Commander Victoria / Tasmania
Australian Border Force
P: [Redacted] T: (03) 9244 8220
E: [Redacted]

As discussed, version with previously cleared talking points for [Redacted] to review.
Hi Don,

We’ve been receiving quite a few enquires in relation to Operation Fortitude and need to clear the following line to use in addition to the previously cleared talking points:

- As stated in this morning’s press release, the ABF will be assisting in a joint operation in Melbourne this weekend. As part of that operation, which is led by Victoria Police, ABF officers will assist partner agencies by conducting background visa checks on individuals who are referred to us from the other agencies involved in this operation. To be clear, the ABF does not and will not stop people at random in the streets, and does not target the basis of race, religion, or ethnicity. For all other questions, please refer to the press conference at 2pm today.

We will use this as a holding line (and on social media) while directing all other questions to the 2pm presser.

Could you please provide clearance asap? Thanks in advance

Kind regards
From: Portfolio Media  
Sent: Friday, 28 August 2015 12:34 PM  
To: Guy BOEKENSTEIN; Portfolio Media; Maree BRIDGER; Steve INGRAM; Mark JEFFRIES  
Cc:  
Subject: RE: FOR NOTING - Various media enquiries on Operation Fortitude [SEC=UNCLASSIFIED]

Cleared holding lines below:

- As stated in this morning’s press release, the ABF will be assisting in a joint operation led by Victoria Police in Melbourne this weekend.

- In this operation, ABF officers will assist partner agencies by conducting background visa checks on individuals who are referred to us.

- To be clear, the ABF does not and will not stop people at random in the streets.

- This is not a new activity; immigration officers regularly conducted compliance activity to locate and detain individuals residing in Australia illegally in the past and the ABF is continuing this work.

- The ABF does not target on the basis of race, religion, or ethnicity.

- For all other questions, please refer to the press conference at 2pm today.

We will start using these on social media now and will use them as holding lines shortly.

Regards,

Media Operations  
Communication and Media Branch | Executive Division  
Department of Immigration and Border Protection | Australian Border Force  
Phone:  | 24-hour media line: (02) 6264 2244 | E: media@border.gov.au

From: Portfolio Media  
Sent: Friday, 28 August 2015 11:43 AM  
To: Portfolio Media; Guy BOEKENSTEIN; BRIDGER Maree; INGRAM Steve; JEFFRIES Mark  
Subject: RE: FOR NOTING - Various media enquiries on Operation Fortitude [SEC=UNCLASSIFIED]
Some outlets can’t attend the presser and certain allegations are already gathering steam online and on social media.

We’re developing a holding line which will hopefully nib these claims in the bud and will send to you once cleared.

Regards,

Media Operations
Communication and Media Branch | Executive Division
Department of Immigration and Border Protection | Australian Border Force
Phone: | 24-hour media line: (02) 6264 2244 | E: media@border.gov.au

---

From: [email] Sent: Friday, 28 August 2015 11:37 AM
To: Portfolio Media; [email]
Cc: BOEKENSTEIN Guy; BRIDGER Maree; INGRAM Steve; JEFFRIES Mark; [email];
Subject: RE: FOR NOTING - Various media enquiries on Operation Fortitude [SEC=UNCLASSIFIED]

UNCLASSIFIED

If you are doing a press conference why don’t you just direct media to that then?

---

From: Portfolio Media Sent: Friday, 28 August 2015 11:08 AM
To: Portfolio Media; [email]
Cc: Guy BOEKENSTEIN; Maree BRIDGER; INGRAM Steve; JEFFRIES Mark; [email]; [email]; [email]
Subject: FOR NOTING - Various media enquiries on Operation Fortitude [SEC=UNCLASSIFIED]

We have received several media enquiries Operation Fortitude that commences today. We plan to response with the below lines. We would consider any interviews into after the media opportunity at 2pm.
• For the first time the Australian Border Force (ABF) is joining forces with Victoria Police, Metro Trains, Yarra Trams, Sheriff’s Office and Taxi Services Commission as part of Operation Fortitude.

• Tonight and tomorrow evening (Friday 28 and Saturday 29 August), all of our agencies will be out in force working together in the Melbourne CBD targeting everything from anti-social behaviour to outstanding warrants.

• The ABF regularly conducts compliance activity to locate and detain individuals who are residing in Australia illegally.

• Individuals need to be aware of the conditions of their visa; those people who deliberately commit visa fraud should know it’s only a matter of time before they’re caught out.

• Individuals who we suspect are in Australia unlawfully will undergo an interview to verify their current visa status.

• If we determine that an individual is here illegally and is not eligible for an Australian visa, they will be subject to the same legislation as all unlawful non-citizens and will be detained pending their removal from Australia.

• The identity of individuals will be established through initial interactions with other agencies involved in the operation. Once their identity has been established, checks will be conducted by the ABF if deemed necessary.

• Operation Fortitude will be launched by representatives from each participating agency at 2pm today (Friday 28 August 2015) on the steps of Flinders Street Railway Station.

Kind regards,

Media Operations
Communication and Media Branch | Executive Division
Department of Immigration and Border Protection | Australian Border Force

24-hour media line: 02 6264 2244
E: media@border.gov.au
Ladies

As per my earlier advice, the draft media release was sent to the MO on Wednesday which included the line in question (see second attachment). Steve and Media Advisors received this.

Office of the Minister for Immigration and Border Protection
Suite MG.46 Parliament House, Canberra

T:  [redacted]
M:  [redacted]
E:  @border.gov.au

---

Hello,

Here’s a summary of an upcoming event in Melbourne.

Operation Fortitude

Operation Fortitude is a multi-agency operation which will combine a diverse team of transport and enforcement agencies with a single mission of protecting city goers.

The operation is being led by Victoria Police (VIC Pol) in collaboration with the Sherriff’s department, Victorian Taxi Services Commission, Public Transport Victoria (PTV), Metro Trains, Yarra Trams and the ABF.

Six ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank.

There will be other sites in the CBD that will be attended by VICPol and Protective Services Officers (PSOs) and a booze bus on Wurundjeri Way, however ABF will only be positioned at the 2 taxi ranks.

Media
VICPol will be launching the operation on **Friday 28th August at 2pm** on the steps of Flinders Street train station in the Melbourne CBD.

All agencies have been requested to attend with a spokesperson and 1 uniformed officer and a media representative. [Redacted], will attend the launch as the ABF spokesperson.

The attached talking points and media release have been developed to support the launch and promote the operation.

Kind regards

[Redacted]

[Redacted]

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
P: [Redacted] | M: [Redacted] | E: [Redacted] @border.gov.au
24-hour media line: 02 6264 2244
Guy/Maree,

I’ve brought to the advisors’ attention the fact that the Media Release on Operation Fortitude was provided to the MO (See below and second attachment).

The MO is now getting an onslaught of calls regarding this operation suggesting that the ABF are racially profiling and that we’re now a police state!

Kind regards

Office of the Minister for Immigration and Border Protection
Suite MG.46 Parliament House, Canberra

T: @border.gov.au

Ladies

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Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
P: [redacted] | M: [redacted] | E: [redacted] @border.gov.au
24-hour media line: 02 6264 2244
TALKING POINTS

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ISSUE
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BACKGROUND (not for public release)

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This is the first time ABF officers have been involved in an operation of this nature – VICPol hope to start conducting these multi-agency operations later. The following dates have been proposed for future operations to occur in line with major planned events across the Melbourne CBD to maximise impact and heighten safety:

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UNCLASSIFIED
Media Release

Friday 28 August 2015

ABF joining inter-agency outfit to target crime in Melbourne CBD

This weekend Australian Border Force (ABF) officers will for the first time join forces with a diverse team of transport and enforcement agencies to target crime in the Melbourne Central Business District (CBD) as part of Operation Fortitude.

Tonight and tomorrow evening (Friday 28 and Saturday 29 August 2015) Metro Trains, Yarra Trams, the Sheriff’s Office, Taxi Services Commission and the ABF will join Victoria Police as part of the inter-agency operation.

With a particular focus on people travelling to, from and around the CBD, the group of agencies will work together to support the best interests of Melburnians, targeting everything from antisocial behaviour to outstanding warrants.

ABF Regional Commander Victoria and Tasmania, Don Smith, is proud the ABF will be participating in the operation.

“While the ABF regularly conducts a range of compliance field-work, this is the first time we’ve been involved in an inter-agency operation of this nature and we’re very proud to be able to support each of our organisations to achieve our common mission of promoting a secure and cohesive society here in Melbourne.”

“ABF officers will be positioned at various locations around the CBD speaking with any individual we cross paths with,” Mr Smith said.

“You need to be aware of the conditions of your visa; if you commit visa fraud you should know it’s only a matter of time before you’re caught out.”

The inter-agency outfit will continue to work together on an ongoing basis to target crime in and around the Melbourne CBD to make the city a safer place for everyone.

Media opportunity

Released by DIBP under the Freedom of Information Act 1982
Operation Fortitude will be launched by representatives from each participating agency at 2pm today (Friday 28 August 2015) on the steps of Flinders Street Railway Station.

Media enquiries

Australian Border Force Media (02) 6264 2244
Forecast Activity VIC / TAS Region
Operational Activity
28 / 29AUGG2015 - Op Fortitude – Melbourne. Compliance Field Operations joint agency operational activity with Victorian Police, Sherriff’s Department, Victorian Taxi Directorate, Public Transport Victoria. Six ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VIC Police officers at Southern Cross and Flinders Street Train station taxi ranks. Media interest is anticipated.
Good afternoon,

Please see below advice from CCC for a planned demonstration at 1400 this afternoon against Australian Border Force - Flinders Street Station, Melbourne.

Regards,

Operations Branch | Strategic Border Command
Operations Group
Australian Border Force
P: 62210000 | F: 02 6275 5078
E: ccb办事@border.gov.au

From: NGComms [mailto:zeus@id.ngcomms.net] On Behalf Of CCC
Sent: Friday, 28 August 2015 12:56 PM
To: [Redacted]
Subject: Notification - Demonstration - Snap Action against Australian Border Force - Flinders Street Station, Melbourne, Vic - 28 August 2015 14:00  [For Official Use Only]
Date/Time: 28 August 2015 14:00

Location: Flinders Street Station, Melbourne, Vic

Issue: Human rights

Group(s): Refugee Action Collective (Victoria)

Source: [27(1)(b)]

Additional Comments:
Refugee Action Collective (Victoria) (RAC) will be conducting a snap protest at 1400hrs at Flinders St Station, Melbourne, against Australian Border Force’s random street stop and question of people suspected to have breached visas this weekend.
RAC have indicated they will also attempt to gate crash the Australian Border Force’s press conference launch which will be on the steps of Flinders Street Station at approximately 1400hrs.

Event Map:

Further Information
The CCC will report any information it receives about the outcome of this demonstration in the All Hazards Daily Report.

The CCC may separately advise relevant Australian Government and State/Territory government agencies of the outcome if the situation justifies this.

If you would like to receive or report further information related to this demonstration, please contact the CCC on [REDACTED].
From: Portfolio Media
Sent: Friday, 28 August 2015 1:12 PM
To: [Redacted]
Cc: [Redacted]
Subject: Afternoon update - 28 August 2015 [SEC=UNCLASSIFIED]

Please find below an update on media enquiries on hand and TPs in development:

- Various: Asked further questions on Operation Fortitude and any media outlets have put in interviews requests, including Channel 7 Sunrise and Channel 10 The Project. Media Ops developing a statement to provide to journalist, see below:

  The ABF does not and will not stop people at random in the streets. This is joint agency operation led Victoria Police. The ABF is but one of eight agencies assisting in the VicPol operation.

  Joint operations of this type are common.

  In this operation, ABF officers will assist other agencies by conducting background visa checks on individuals who are referred to us by Vic Pol and other agencies at only two of the numerous locations where Operation Fortitude will be carried out in the Melbourne CBD.

  Immigration officers regularly conduct compliance activity to locate and detain individuals residing in Australia illegally.

  The ABF does not target of the basis of race, religion, or ethnicity.

  For all other questions, please refer to the press conference at 2pm today.

Regard,

[Redacted]

[Redacted]

Media Operations
Communication and Media Branch | Executive Division
Department of Immigration and Border Protection | Australian Border Force
24-hour media line: 02 6264 2244
E: [Redacted]

Released by DIBP under the Freedom of Information Act 1982
Hi everyone

The clarifying statement on Operation Fortitude has been issued on the newsroom.


The Australian Border Force (ABF) will not be ‘stopping people at random’ in Melbourne to ‘check people’s papers’ as reported in media this morning regarding Operation Fortitude.

As stated in this morning’s press release, the ABF will be assisting in a joint operation led by Victoria Police in Melbourne this weekend.

To be clear:

- This is a joint agency operation led by Victoria Police.
- The ABF will assist other agencies in this operation by conducting background visa checks on individuals who are referred to us by Victoria Police and other agencies.
- The ABF is but one of eight agencies assisting in this operation.
- The ABF does not and will not stop people at random in the streets and does not target on the basis of race, religion, or ethnicity.
- Joint operations of this type are common and were previously conducted by Departmental immigration officers.

ABF activity will occur at only two of the numerous locations where Operation Fortitude will be carried out in the Melbourne CBD this weekend.

Kind regards,

[Portion of text redacted for security]

Media Operations
Communication and Media Branch | Executive Division
Department of Immigration and Border Protection | Australian Border Force
M: 0417 22 18 88
24-hour media line: 02 6264 2244
E: media@border.gov.au
From: James WATSON  
To: Don SMITH  
Subject: FW: Op Fortitude TPs [SEC=UNCLASSIFIED]  

Here tis

James Watson  
Commander | Detention and Compliance Operations  
Strategic Border Command  
Australian Border Force  
P: M: E: james.watson@border.gov.au  
W: www.border.gov.au

From:  
Sent: Friday, 28 August 2015 5:04 PM  
To: WATSON James  
Subject: Op Fortitude TPs [SEC=UNCLASSIFIED]  

Afternoon James,

In response to Ministerial Correspondence, I have started to draft some points and wanted to see if you can suggest areas I should expand on or add?

Operation Fortitude was a Victoria Police led multi-agency operation across the Public Transport System. Other agencies include Public Transport Victoria, Metro, Yarra Trams, Southern Cross RWS, the Taxi Commission and the Sheriffs’ Office. The Operation Commander was, Victoria Police Transit Safety Division – City Local Area Commander.

The operation was to be launched on Friday 28 August 2015 at 14:00 with a press conference on the steps of Flinders Street Station. The operation was to run over two nights, Friday 28 August 2015 and Saturday 29 August 2015, commencing 17:00 and finishing around 01:00 the next day.

ABF was to provide six Compliance Field Officers each night to conduct status checks alongside the Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There were to be other sites in the CBD that was to be attended by VICPol, including a random breath testing vehicle on Wurundjeri Way, however Compliance Field officers were to only be positioned at the two taxi ranks.

The ABF was to assist other agencies in this operation by conducting background visa checks on individuals who were referred by Victoria Police and other agencies. Through past experiences, it was anticipated that not more than two people would have been detained per night.

The ABF does not and will not stop people at random in the streets and does not target on the basis of race, religion, or ethnicity. Joint operations of this type are common and have been conducted previous to the formation of the ABF by Departmental Immigration officers. Those same officers are now part of the ABF and continue to provide assistance to other agencies through conducting background visa checks.
Regards

[Redacted]

Regional Command Victoria / Tasmania
Strategic Border Command
Border Operations Group
Australian Border Force
P: [Redacted]  M: [Redacted]  E: [Redacted]@border.gov.au

Released by DIBP under the Freedom of Information Act 1982
Don as requested – Portfolio Media have cleared the points I will send through confirmation....

Regional Command Victoria/Tasmania,
Strategic Border Command,
Border Operations Group,
Australian Border Force.

Ph: S22(1)(e)(i)
Mob: S22(1)(e)(i)
Email: S22(1)(e)(i) border.gov.au

---

From: S22(1)(o)(i)
Sent: Friday, 28 August 2015 5:20 PM
To: Portfolio Media
Subject: RE: HOT ISSUES BRIEF - Media attention and protest action around Operation Fortitude
[SEC=PROTECTED]
Importance: High

---

— can you please have a look at these amendments and clear.

Regional Command Victoria/Tasmania,
Strategic Border Command,
Border Operations Group,
Australian Border Force.

Ph: S22(1)(o)(i)
Mob: S22(1)(o)(i)
Email: S22(1)(o)(i) border.gov.au

From: Portfolio Media
Sent: Friday, 28 August 2015 5:07 PM
To: S22(1)(o)(i) Portfolio Media
Subject: RE: HOT ISSUES BRIEF - Media attention and protest action around Operation Fortitude
[SEC=PROTECTED]

---

Updated points.

Kind regards,
S22(1)(a)(i)
Can you please re-visit the talking points.

The Operation has been cancelled so that should be reflected.

Can we also please exclude the word “common”
• Six ABF officers were to conduct status checks on both nights in support of the Victoria Police and Victorian Taxi Directorate at Southern Cross and Flinders Street Train station taxi ranks. The operation was to target a number of other sites through the Melbourne CBD, but ABF officers were not to be deployed at those locations.
• A media release was disseminated in the morning of 28 August 2015 and has attracted considerable media attention on most major news sites questioning the nature of the Operation.
• The planned activity also gained widespread attention on social media, most of which was aimed negatively at the ABF.
• The media release advised that a media event involving participating agencies would take place at Flinders Street Railway Station at 1400hrs AEST on 28 August 2015.
• Supplementary talking points were issued to the media in the lead up to the planned media event to provide context and clarification on ABF involvement in the Operation.
• The Crisis Coordination Centre reported that a snap protest organised by the Refugee Action Collective would occur at 1400hrs AEST at Flinders Street Railway Station.
• The protest action subsequently occurred, blocking the CBD intersection of Flinders Street and Swanston Street.
• A decision was taken by the lead agency in the Operation, Victoria Police, to cancel the Operation and the media event.

DATE AND TIME OF EVENT:
• Friday 28 August 2015 at approximately 1300hrs AEST

ACTIONS CURRENTLY UNDERWAY:
• ABF Officers have returned to their offices at Casselden Place, Melbourne as of 1530 hrs AEST, without incident.
• A debrief is now underway.

MEDIA TALKING POINTS (UNCLASSIFIED)
• The Australian Border Force (ABF) did not intend to ‘stop people at random’ in Melbourne to ‘check people’s papers’ as reported in the media today regarding Operation Fortitude.
• As stated in this morning’s press release, the ABF would have been assisting in a joint operation led by Victoria Police in Melbourne this weekend. This operation has since been cancelled by Victorian Police.
  To be clear:
  ○ This was to be a joint agency operation led by Victoria Police.
  ○ The ABF was to assist other agencies in the operation by conducting background visa checks on individuals who are referred to us by Victoria Police and other agencies.
  ○ The ABF was one of eight agencies assisting in the operation.
  ○ The ABF did not and was not going to stop people at random in the streets and does not target on the basis of race, religion, or ethnicity.
  ○ ABF officers regularly conduct compliance activity to locate and detain individuals residing in Australia illegally.
• ABF activity was to occur at only two of the numerous locations where Operation Fortitude was to be carried out in the Melbourne CBD.
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<th>Contact Officer:</th>
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<td>Don Smith</td>
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This HIB contains operationally sensitive information should not be further disclosed without the permission of the Contact Officer, Authorising Officer or Clearance Officer.

PROTECTED
From: [Redacted]
Sent: Friday, 28 August 2015 5:36 PM
To: Portfolio Media
Cc: SMITH Don, [Redacted]
Subject: RE: For clearance, [Redacted] [SEC=UNCLASSIFIED]

Confirmed.

The Operation was scheduled to commence tonight but was cancelled by Victoria Police earlier today – so no, we didn’t have officers in the streets of Melbourne this afternoon questioning people or undertaking any such activities.

Regional Command Victoria/Tasmania,
Strategic Border Command,
Border Operations Group,
Australian Border Force.

Ph: [Redacted]
Mob: [Redacted]
Email: border.gov.au
Hiteam,

I have slightly modified the TPs that you saw earlier for Op Fortitude – would you mind looking at these again please.

Regards,

Don

- As stated in this morning’s press release, the Australian Border Force (ABF) was to have participated in a joint operation - Operation Fortitude - led by Victoria Police in Melbourne this weekend. This operation has since been cancelled by Victoria Police.
- The ABF did not intend to ‘stop people at random’ in Melbourne to ‘check people’s papers’ as reported in the media today regarding Operation Fortitude.
- To be clear:
  - This was to have been a joint agency operation led by Victoria Police - the ABF was one of eight agencies assisting in Operation Fortitude.
  - The role of the ABF during the operation was to assist other agencies by conducting background visa checks on individuals referred to us by Victoria Police and other participating agencies.
  - The ABF does not target on the basis of race, religion, or ethnicity.
  - ABF officers are responsible for the conduct of compliance activity to locate and detain individuals residing in Australia illegally.
Fine by media.

Media Operations
Communication and Media Branch | Executive Division
Department of Immigration and Border Protection | Australian Border Force

M: 24-hour media line: 02 6264 2244
E: media@border.gov.au

From: SMITH Don
Sent: Friday, 28 August 2015 6:09 PM
To: Portfolio Media
Subject: TPs - Op Fortitude [DLM=For-Official-Use-Only]

Hiteam,

I have slightly modified the TPs that you saw earlier for Op Fortitude – would you mind looking at these again please.

Regards,

Don

- As stated in this morning’s press release, the Australian Border Force (ABF) was to have participated in a joint operation - Operation Fortitude - led by Victoria Police in Melbourne this weekend. This operation has since been cancelled by Victoria Police.
- The ABF did not intend to ‘stop people at random’ in Melbourne to ‘check people’s papers’ as reported in the media today regarding Operation Fortitude.
- To be clear:
  - This was to have been a joint agency operation led by Victoria Police - the ABF was one of eight agencies assisting in Operation Fortitude.
  - The role of the ABF during the operation was to assist other agencies by conducting background visa checks on individuals referred to us by Victoria Police and other participating agencies.
  - The ABF does not target on the basis of race, religion, or ethnicity.
  - ABF officers are responsible for the conduct of compliance activity to locate and detain individuals residing in Australia illegally.

Don Smith
Regional Commander Victoria Tasmania
Border Operations Group
Australian Border Force

Released by DIP under the Freedom of Information Act 1982
PROTECTED

HOT ISSUES BRIEF

Media attention and protest action around Operation Fortitude Update

Information current as at: 1720AEST – 28 August 2015

NATURE OF ISSUE:

- Regional Command Vic/Tas Compliance Field Operations was to have participated in a joint agency operational activity – Operation Fortitude – led by Victorian Police on 28 and 29 August 2015. The Sherriff’s Department, Victorian Taxi Directorate, Public Transport Victoria were also to have participated. The operation was cancelled by Victoria Police at approximately 1420hrs AEST today.
- Six ABF officers were to conduct status checks on both nights in support of the Victoria Police and Victorian Taxi Directorate at Southern Cross and Flinders Street Train station taxi ranks. The operation was to target a number of other sites through the Melbourne CBD, but ABF officers were not to be deployed at those locations.
- A DIBP media release was disseminated in the morning of 28 August 2015. This release attracted considerable media attention, with major news sites questioning the nature of the operation.
- The planned activity also gained widespread attention on social media, most of which was aimed negatively at the ABF.
- The DIBP media release advised that a media event involving participating agencies would take place at Flinders Street Railway Station at 1400hrs AEST on 28 August 2015.
- Supplementary talking points were issued to the media in the lead up to the planned media event to provide context and clarification on ABF involvement in the operation.
- The Crisis Coordination Centre reported that a snap protest organised by the Refugee Action Collective would occur at 1400hrs AEST at Flinders Street Railway Station.
- The protest action subsequently occurred, blocking the CBD intersection of Flinders Street and Swanston Street.
- At this point the decision was taken Victoria Police to cancel the operation and the media event.

DATE AND TIME OF EVENT:

- Friday 28 August 2015 at approximately 1300hrs AEST

ACTIONS CURRENTLY UNDERWAY:

- ABF Officers have returned to their offices at Casselden Place, Melbourne as of 1530 hrs AEST, without incident.
- A debrief is now underway.
MEDIA TALKING POINTS (UNCLASSIFIED)

- As stated in this morning’s press release, the Australian Border Force (ABF) was to have participated in a joint operation - Operation Fortitude - led by Victoria Police in Melbourne this weekend. This operation has since been cancelled by Victoria Police.
- The ABF did not intend to ‘stop people at random’ in Melbourne to ‘check people’s papers’ as reported in the media today regarding Operation Fortitude.
- To be clear:
  - This was to have been a joint agency operation led by Victoria Police - the ABF was one of eight agencies assisting in Operation Fortitude.
  - The role of the ABF during the operation was to assist other agencies by conducting background visa checks on individuals referred to us by Victoria Police and other participating agencies.
  - The ABF does not target on the basis of race, religion, or ethnicity.
  - ABF officers are responsible for the conduct of compliance activity to locate and detain individuals residing in Australia illegally.

Contact Officer:

Authorised by:

Cleared by:

Media Cleared by:

This HIB contains operationally sensitive information should not be further disclosed without the permission of the Contact Officer, Authorising Officer or Clearance Officer.

PROTECTED

Don Smith  
Regional Commander Victoria Tasmania  
Border Operations Group  
Australian Border Force  
1010 La Trobe Street Docklands VIC 3008  
Email: don.smith@border.gov.au
Hi Don - I wanted to let you know that I had a de brief with staff involved in this afternoon’s event (three accompanied me to Flinders St). The speed with which protesters emerged was a shock to staff, but we felt safe at all times. I’ll follow up with any ongoing issues or concerns next week.

Regards

Sent with Good (www.good.com)
From:  
Sent:  Saturday, 29 August 2015 9:06 AM  
To: Don SMITH  
Cc:  
Subject: FW: Operation FORTITUDE background [DLM=For-Official-Use-Only]  

Don,

Background re yesterday’s Op.

Regards,

Regional Command Victoria / Tasmania  
Strategic Border Command  
Border Operations Group  
Australian Border Force  
p:  
@border.gov.au

From:  
Sent: Wednesday, 26 August 2015 3:41 PM  
To: Don SMITH  
Cc:  
Subject: Operation FORTITUDE background [DLM=For-Official-Use-Only]  

For-Official-Use-Only

Operation Fortitude is a Victoria Police led multi-agency operation across the Public Transport System (PTS). Other agencies include Public Transport Victoria, Metro, Yarra Trams, Southern Cross RWS, the Taxi Commission and the Sheriffs’ Office.

The Operation Commander is Victoria Police Transit Safety Division – City Local Area Commander.

The operation will be launched on Friday 28 August 2015 at 14:00 with a press conference on the steps of Flinders Street Station. An email was sent to on 17 August 2015 to advise.

The operation will run over two nights, Friday 28 August 2015 and Saturday 29 August 2015, commencing 17:00 and finishing around 01:00 the next day.

We will be providing 6 Compliance Field Officers each night to conduct status checks alongside the Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and PSOs and a booze bus on Wurundjeri Way however Compliance Field officers will only be positioned at the 2 taxi ranks.
Please advise if you require further information.

Thank you

Regional Command Vic/Tas
Strategic Border Command | Border Operations Group
Australian Border Force
P: [redacted] | M: [redacted] | E: [redacted]@border.gov.au

For-Official-Use-Only
Further background

Regional Command Victoria / Tasmania
Strategic Border Command
Border Operations Group
Australian Border Force
P: @border.gov.au

Not sure if you are aware, but for planning and reporting.

For-Official-Use-Only

– thanks for the summary.

– fyi.

– fyi. We have been asked to participate in joint-agency operations (Operation Fortitude) that we will occur over two evenings: Friday 28 August and Saturday 29 August: 17:00hrs – 01:00hrs.
At this stage, I support the operation. We may be asked to contribute to wider media on this. While they did not have notice of the discussion on wider operations (other sites and the booze bus, etc) prior to today’s meeting,

Regards

Regional Command Vic/Tas | Strategic Border Command
Border Operations Group
P: | M:
Email: @border.gov.au

For-Official-Use-Only

From: 
Sent: Monday, 17 August 2015 1:35 PM
To: 
Cc: 
Subject: Operation Fortitude 28th and 29th August [DLM=For-Official-Use-Only]
Importance: High

The purpose of this email is to provide an update and summary of the last briefing for Operation Fortitude held at VIC Pol Flinders West today at 11:00 hrs today. This is a multi-agency operation with VIC Pol, Sherriff’s department, Vic Taxi Directorate, PTV, Metro Trains,

Request
6 ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VIC Pol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VIC Pol and PSOs and a booze bus on Wurundjeri Way however ABF will only be positioned at the 2 taxi ranks.

VIC Pol will be launching the operation on Friday 28th August at 14:00 hrs outside the steps of Flinders Street Station. All agencies have been requested to attend with a spokesperson (senior management) and 1 uniformed officer and a media representative. This will be an photo opportunity for all agencies to show their coordinated response to address safety in CBD and on public transport.

Both operations will from conducted 17:00hrs – 01:00hrs on 28 & 29 August.

Action
For referral to Media Comms.

Please let me know if you require any further information.

Kind regards,

[Redacted]
Regional Command VIC/TAS | Strategic Border Command
Border Operations Group
Australian Border Force
P: [Redacted] M: [Redacted]
E: [Redacted] @border.gov.au

For-Official-Use-Only
SMITH Don

Saturday, 29 August 2015 9:54 AM

QUAEDEVLIEG Roman

Subject: FW: Operation FORTITUDE background [DLM=For-Official-Use-Only]

Roman

Below is the first of two emails containing information re Op Fortitude.

Regards

Don

Don Smith
Regional Commander Victoria / Tasmania
Australian Border Force
1010 La Trobe St, Docklands VIC 3008
P: 522(1)(0)(6) IM: 522(1)(0)(6)
E: don.smith@border.gov.au

Sent: 29/08/2015 9:05 AM
To: SMITH Don
Cc: 522(1)(0)(6) 522(1)(0)(6)
Subject: FW: Operation FORTITUDE background [DLM=For-Official-Use-Only]

Don/

Background re yesterday’s Op.

Regards,

Regional Command Victoria / Tasmania
Strategic Border Command
Border Operations Group
Australian Border Force
P: 522(1)(0)(6) 522(1)(0)(6)
E: @border.gov.au

Sent: Wednesday, 26 August 2015 3:41 PM
To: 522(1)(0)(6)
Cc: 522(1)(0)(6)
Subject: Operation FORTITUDE background [DLM=For-Official-Use-Only]

For-Official-Use-Only
Operation Fortitude is a Victoria Police led multi-agency operation across the Public Transport System (PTS). Other agencies include Public Transport Victoria, Metro, Yarra Trams, Southern Cross RWS, the Taxi Commission and the Sheriffs’ Office.

The Operation Commander is [Redacted], Victoria Police Transit Safety Division – City Local Area Commander.

The operation will be launched on Friday 28 August 2015 at 14:00 with a press conference on the steps of Flinders Street Station. An email was sent to [Redacted] on 17 August 2015 to advise.

The operation will run over two nights, Friday 28 August 2015 and Saturday 29 August 2015, commencing 17:00 and finishing around 01:00 the next day.

We will be providing 6 Compliance Field Officers each night to conduct status checks alongside the Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and PSOs and a booze bus on Wurundjeri Way however Compliance Field officers will only be positioned at the 2 taxi ranks.

[Redacted]

Please advise if you require further information.

Thank you

[Redacted]

Regional Command Vic/Tas
Strategic Border Command | Border Operations Group
Australian Border Force
P: [Redacted] | M: [Redacted]
E: [Redacted] @border.gov.au

For-Official-Use-Only
SMITH Don

Saturday, 29 August 2015 9:56 AM

QUAEDV LIEG Roman

FW: Operation Fortitude 28th and 29th August [DLM=For-Official-Use-Only]

Roman

Below is the second email string relating to Op Fortitude.

Regards

Don

Regional Commander Victoria I Tasmania
Australian Border Force
1010 La Trobe St, Docklands VIC 3008
P: 522(1)(0)(0) IM: 522(1)(0)(0)
E: don.smith@border.gov.au

SMITH Don

29/08/2015 9:06 AM

SMITH Don

FW: Operation Fortitude 28th and 29th August [DLM=For-Official-Use-Only]

Further background

Regional Command Victoria / Tasmania
Strategic Border Command
Border Operations Group
Australian Border Force
P: 522(1)(0)(0)
E: @border.gov.au

Wednesday, 19 August 2015 7:34 AM

FW: Operation Fortitude 28th and 29th August [DLM=For-Official-Use-Only]

Tuesday, 18 August 2015 11:57 AM

FW: Operation Fortitude 28th and 29th August [DLM=For-Official-Use-Only]

Not sure if you are aware, but for planning and reporting.
From: @border.gov.au
Sent: Monday, 17 August 2015 2:12 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: Operation Fortitude 28th and 29th August [DLM=For-Official-Use-Only]

For-Official-Use-Only

– thanks for the summary.

– fyi.

– fyi. We have been asked to participate in to joint-agency operations (Operation Fortitude) that we occur over two evenings: Friday 28 August and Saturday 29 August: 17:00hrs – 01:00hrs.

At this stage, I support the operation. We may be asked to contribute to wider media on this. [REDACTED] represented us at today’s meeting. While they did not have notice of the discussion on wider operations (other sites and the booze bus, etc) prior to today’s meeting.

Regards

Regional Command Vic/Tas | Strategic Border Command
Border Operations Group

Email: @border.gov.au

For-Official-Use-Only

From: @border.gov.au
Sent: Monday, 17 August 2015 1:35 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Operation Fortitude 28th and 29th August [DLM=For-Official-Use-Only]

For-Official-Use-Only
The purpose of this email is to provide an update and summary of the last briefing for Operation Fortitude held at VIC Pol Flinders West today at 11:00hrs today. This is a multi-agency operation with VICPol, Sherriff’s department, Vic Taxi Directorate, PTV, Metro Trains,

**Request**

6 ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and PSOs and a booze bus on Wurundjeri Way however ABF will only be positioned at the 2 taxi ranks.

VICPol will be launching the operation on Friday 28th August at 14:00hrs outside the steps of Flinders Street Station. All agencies have been requested to attend with a spokesperson (senior management) and 1 uniformed officer and a media representative. This will be an photo opportunity for all agencies to show their coordinated response to address safety in CBD and on public transport.

Both operations will from conducted 17:00hrs – 01:00hrs on 28 & 29 August.

**Action**

For referral to Media Comms.

Please let me know if you require any further information.

Kind regards,

[Redacted]

**For-Official-Use-Only**

Released by DIBP under the Freedom of Information Act 1982
A/DCO,

I've had a quick look at the operational planning & directions for ABF officers in support of VICPOL in the now deferred Operation Fortitude. The basis of our involvement and our support to the activity was limited to the conduct of immigration status checks on referral from Vic agencies only at two CBD taxi ranks. This role is legitimate, lawful, and appropriate.

However, I would like you to commission a refreshment of our [SEC=PROTECTED] for field compliance. I'm aware that we are already investing heavily in reorganizing and professionalising the way in which we undertake these activities through our [SEC=PROTECTED] however we need to provide more detailed prescription and guidance to our field deployments to clarify issues such as our role (when do we lead, when do we support, what are the parameters of our powers and role), our expectation of formal operational orders for certain activities, our presentation (uniform, non-uniform, overt, covert), our media tactic (joint, separate, none), our internal collaborations, our briefing protocol, our contingency actions etc.

Please come back to me with advice on ToRs and a lead by the end of this week.

Thanks

RQ

Roman QuaedVlieg
Commissioner
Australian Border Force
Sec, C'ser,
As per our discussion just now.
Rachel

Rachel Noble PSM  
Deputy Secretary Policy  
Deputy Comptroller-General  
Immigration and Border Protection  
E: rachel.noble@border.gov.au

From: BRIDGER Maree  
Sent: 29/08/2015 10:53 AM  
To: NOBLE Rachel  
Subject: FW: FOR INFO: Operation Fortitude Launch - Friday 28 Aug [SEC=UNCLASSIFIED]

Rachel,

Looks like a few of us were cc'ed in on Wednesday, refer below. Re any further advice you may provide.

M

Maree Bridger  
First Assistant Secretary  
Executive Division  
Department of Immigration and Border Protection  
E: maree.bridger@border.gov.au  
W: www.border.gov.au

-----Original Message-----
From: NOBLE Rachel  
Sent: Friday, August 28, 2015 12:41 PM AUS Eastern Standard Time  
To: Guy BOEKENSTEIN; Maree BRIDGER  
Cc:  
Subject: FW: FOR INFO: Operation Fortitude Launch - Friday 28 Aug [SEC=UNCLASSIFIED]
Guy/Maree,

I’ve brought to the advisors’ attention the fact that the Media Release on Operation Fortitude was provided to the MO (See below and second attachment).

The MO is now getting an onslaught of calls regarding this operation suggesting that the ABF are racially profiling and that we’re now a police state!

Kind regards

Office of the Minister for Immigration and Border Protection
Suite MG.46 Parliament House, Canberra

T: 22(1)(a)(ii)
M: E: @border.gov.au
Hello,

Here’s a summary of an upcoming event in Melbourne.

**Operation Fortitude**

Operation Fortitude is a multi-agency operation which will combine a diverse team of transport and enforcement agencies with a single mission of protecting city goers.

The operation is being led by Victoria Police (VIC Pol) in collaboration with the Sherriff’s department, Victorian Taxi Services Commission, Public Transport Victoria (PTV), Metro Trains, Yarra Trams and the ABF.

Six ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and Protective Services Officers (PSOs) and a booze bus on Wurundjeri Way, however ABF will only be positioned at the 2 taxi ranks.

**Media**

VICPol will be launching the operation on **Friday 28th August at 2pm** on the steps of Flinders Street train station in the Melbourne CBD.

All agencies have been requested to attend with a spokesperson and 1 uniformed officer and a media representative. *s22(1)(a)(i) Operations, s22(1)(b) [s22(1)(a)(ii)]*, will attend the launch as the ABF spokesperson.

The attached talking points and media release have been developed to support the launch and promote the operation.

Kind regards

[Redacted]

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
P: [Redacted] | M: [Redacted] | E: [Redacted] @border.gov.au
24-hour media line: 02 6264 2244

Page 3 of 0
Hi everyone

We have received the below enquiry on Operation Fortitude we would like to respond to any questions relating to our involvement.

I have drafted the attached (copied below also) for your input and clearance.

- This operation was to be a joint agency operation led by Victoria Police - the Australian Border Force was one of many agencies (Metro Trains, Yarra Trams, Sheriff’s Office and Taxi Services) assisting in Operation Fortitude. All enquiries relating to the planning process should be directed to them.

- The Australian Border Force (formally the Department) regularly conducts compliance activity to locate and detain individuals who are residing in Australia illegally.

- In this operation, ABF officers were attended to assist partner agencies by conducting background visa checks on individuals who are referred to us.

- Individuals who we suspect are in Australia unlawfully will undergo an interview to verify their current visa status.

- If we determine that an individual is here illegally and is not eligible for an Australian visa, they will be subject to the same legislation as all unlawful non-citizens.

Happy to discuss further.

Kind regards,

[Redacted]

---

Media Operations
Communication and Media Branch | Executive Division
Immigration and Border Protection Portfolio
24-hour media line: 02 6264 2244
E: media@customs.gov.au
I agree with Mark also, including need to stay connected with Vicpol.

Regards

Don Smith
Regional Commander Victoria I Tasmania
Australian Border Force
1010 La Trobe St, Docklands VIC 3008
P: [redacted] M: [redacted] E: don.smith@border.gov.au

Agreed.

Office of the Commissioner & Secretary
Australian Border Force
Department of Immigration and Border Protection

Sent from my Windows Phone

I would delete the last two for points best to keep consistent with what we have said publicly. Are VICPOL hooked in?

Sent with Good (www.good.com)

-----Original Message-----
From: Portfolio Media
Sent: Saturday, August 29, 2015 12:25 PM AUS Eastern Standard Time
To: Don SMITH; Clive MURRAY; Mark JEFFRIES
Cc: Portfolio Media
Subject: FOR INPUT / CLEARANCE: Questions - Border Force [SEC=UNCLASSIFIED]

Hi everyone
We have received the below enquiry on Operation Fortitude we would like to response to any questions relating to our involvement.

I have drafted the attached (copied below also) for your input and clearance.

- This operation was to be a joint agency operation led by Victoria Police - the Australian Border Force was one of many agencies (Metro Trains, Yarra Trams, Sheriff’s Office and Taxi Services) assisting in Operation Fortitude. All enquiries relating to the planning process should be directed to them.

- The Australian Border Force (formally the Department) regularly conducts compliance activity to locate and detain individuals who are residing in Australia illegally.

- In this operation, ABF officers were attended to assist partner agencies by conducting background visa checks on individuals who are referred to us.

- Individuals who we suspect are in Australia unlawfully will undergo an interview to verify their current visa status.

- If we determine that an individual is here illegally and is not eligible for an Australian visa, they will be subject to the same legislation as all unlawful non-citizens.

Happy to discuss further.

Kind regards,

Media Operations
Communication and Media Branch | Executive Division
Immigration and Border Protection Portfolio
24-hour media line: 02 6264 2244
E: media@customs.gov.au
From: Portfolio Media  
Sent: Saturday, 29 August 2015 12:53 PM  
To: Don SMITH; Mark JEFFRIES; Portfolio Media; Clive MURRAY  
Subject: RE: FOR INPUT / CLEARANCE: Questions - Border Force [SEC=UNCLASSIFIED]  

I will sent to Victoria Police now.

From: SMITH Don  
Sent: Saturday, 29 August 2015 12:45 PM  
To: JEFFRIES Mark; Portfolio Media; MURRAY Clive  
Subject: RE: FOR INPUT / CLEARANCE: Questions - Border Force [SEC=UNCLASSIFIED]  

I agree with Mark also, including need to stay connected with Vicpol.

Regards

Don Smith  
Regional Commander Victoria I Tasmania  
Australian Border Force  
1010 La Trobe St, Docklands VIC 3008  
P: [redacted]  I M: [redacted]  E: don.smith@border.gov.au

From: JEFFRIES Mark  
Sent: 29/08/2015 12:29 PM  
To: Portfolio Media; SMITH Don; MURRAY Clive  
Subject: RE: FOR INPUT / CLEARANCE: Questions - Border Force [SEC=UNCLASSIFIED]  

Agreed.

Office of the Commissioner & Secretary  
Australian Border Force  
Department of Immigration and Border Protection  

Sent from my Windows Phone  

From: Mark JEFFRIES  
Sent: 29/08/2015 12:29 PM  
To: Portfolio Media; SMITH Don; MURRAY Clive  
Subject: RE: FOR INPUT / CLEARANCE: Questions - Border Force [SEC=UNCLASSIFIED]  

I would delete the last two for points best to keep consistent with what we have said publicly. Are VICPOL hooked in?  

Sent with Good (www.good.com)
Hi everyone

We have received the below enquiry on Operation Fortitude we would like to respond to any questions relating to our involvement.

I have drafted the attached (copied below also) for your input and clearance.

- This operation was to be a joint agency operation led by Victoria Police - the Australian Border Force was one of many agencies (Metro Trains, Yarra Trams, Sheriff’s Office and Taxi Services) assisting in Operation Fortitude. All enquiries relating to the planning process should be directed to them.

- The Australian Border Force (formally the Department) regularly conducts compliance activity to locate and detain individuals who are residing in Australia illegally.

- In this operation, ABF officers were attended to assist partner agencies by conducting background visa checks on individuals who are referred to us.

- Individuals who we suspect are in Australia unlawfully will undergo an interview to verify their current visa status.

- If we determine that an individual is here illegally and is not eligible for an Australian visa, they will be subject to the same legislation as all unlawful non-citizens.

Happy to discuss further.

Kind regards,

Media Operations
Communication and Media Branch | Executive Division
Immigration and Border Protection Portfolio
24-hour media line: 02 6264 2244
E: media@customs.gov.au

---
Roman

Had a follow up discussion with Steve Ingram (he had rung Michael Outram so I returned the call) and SBC have been tasked re the historical information on field compliance ops as discussed.

Steve

Sent with Good (www.good.com)

-----Original Message-----
From: Roman QUAEVDVLIEG
Sent: Saturday, August 29, 2015 11:00 AM AUS Eastern Standard Time
To: Stephen ALLEN
Subject: RE: Field Compliance ConOps [SEC=PROTECTED]

Thanks.

Roman Quaedvlieg
Commissioner
Australian Border Force

Steve

Sent with Good (www.good.com)

-----Original Message-----
From: Stephen ALLEN <mailto:stephen.allen@border.gov.au>
Sent: 29/08/2015 10:36
To: QUAEVDVLIEG Roman <mailto:roman.quaevdvlieg@border.gov.au>; OUTRAM Michael <mailto:michael.outram@border.gov.au>; MURRAY Clive <mailto:Clive.Murray@border.gov.au>; PEZZULLO Michael <mailto:michael.pezzullo@border.gov.au>; NOBLE Rachel <mailto:rachel.noble@border.gov.au>; SMITH Don <mailto:don.smith@border.gov.au>; BRISCOE Cindy <mailto:cindy.briscoe@border.gov.au>
Subject: RE: Field Compliance ConOps [SEC=PROTECTED]

Will do

Steve
A/DCO,

I've had a quick look at the operational planning & directions for ABF officers in support of VICPOL in the now deferred Operation Fortitude. The basis of our involvement and our support to the activity was limited to the conduct of immigration status checks on referral from Vic agencies only at two CBD taxi ranks. This role is legitimate, lawful, and appropriate. However, I would like you to commission a refreshment of our for field compliance. I'm aware that we are already investing heavily in reorganizing and professionalising the way in which we undertake these activities through our however we need to provide more detailed prescription and guidance to our field deployments to clarify issues such as our role (when do we lead, when do we support, what are the parameters of our powers and role), our expectation of formal operational orders for certain activities, our presentation (uniform, non-uniform, overt, covert), our media tactic (joint, separate, none), our internal collaborations, our briefing protocol, our contingency actions etc.

Please come back to me with advice on ToRs and a lead by the end of this week.

Thanks

RQ

Roman Quaedvlieg
Commissioner
Australian Border Force

[SEC=PROTECTED]
Sent with Good (www.good.com)

-----Original Message-----
From: (mailto: @police.vic.gov.au)
To: 
Subject: FW: Operation FORTITUDE [SEC=UNCLASSIFIED]

UNCLASSIFIED

Still a month away...

Thanks

| Compliance Field Operations
Regional Command Vic/Tas
Strategic Border Command | Border Operations Group
Australian Border Force

P: | M: | E: @border.gov.au

UNCLASSIFIED

From: @police.vic.gov.au
Sent: Thursday, 23 July 2015 2:16 PM
To: 
Cc: 
Subject: Operation FORTITUDE

Just a follow up regarding our phone conversation today.

and myself (Transit Safety Division) are planning a multi-modal / multi agency operation to be conducted 28 & 29 August, 2015 - Operation FORTITUDE.

The aim of the operation is to provide public transport users with an increased perception of safety on the public transport system. In addition to this we will be committing police resources to ensure that our external partners are

Page 1 of 0
adequately supported so as to enable them to perform their respective function in a safe environment. It is anticipated that the operation will be run between 1700 – 0100 hrs for both nights.

As and myself are still in the planning phase of this operation we are seeking to hold further meetings with relevant partners so as to gain an understanding of all of our needs, expectations and interests.

I have included you in our “contacts” list for future meetings.

I ask that by the way of return e-mail you could provide me with an indication of the number (names or contact numbers if possible) of people your will / might supply for the operation and of any particular needs they have.

Please do not hesitate to call me at any time to discuss further.

---

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We do not accept any liability arising from or in connection with unauthorised use or disclosure of the information contained in this email or any attachment.

We make reasonable efforts to protect against computer viruses but we do not accept liability for any liability, loss or damage caused by any computer virus contained in this email.
This may assist.

From: @border.gov.au>
Sent: 29/08/2015 1:42 PM
To: @border.gov.au>
Subject: FW: OP FORTITUDE - VICTORIA - 28/29AUG2015 [SEC=PROTECTED]

Found it

From: 
Sent: Wednesday, 19 August 2015 8:10:40 AM (UTC+10:00) Canberra, Melbourne, Sydney
To: SMITH Don
Cc: 
Subject: OP FORTITUDE - VICTORIA - 28/29AUG2015 [SEC=PROTECTED] Good morning SBCC,

Compliance field Operations have advised that they will be representing the ABF with joint Agency operational activities scheduled to occur in the Melbourne CBD on the evening of Friday 28AUG2015 and Saturday 29AUG2015 (1700AEST – 0100AEST). The Victorian Police (VicPol), Sherriff’s department, Victorian Taxi Directorate, Public Transport Victoria, Metro Trains and the ABF will all be represented. The lead agency will be the Victorian Police.

Six ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VicPol officers at Southern Cross and Flinders Street Train station taxi ranks. There will be other sites in the CBD that will be attended by VicPol and Protective Service Officers (PSO) and a booze bus on Wurundjeri Way however ABF will only be positioned at the 2 taxi ranks.

VicPol will be launching the operation on Friday 28th August at 14:00hrs outside the steps of Flinders Street Station. All agencies have been requested to attend with a spokesperson (senior management) and 1 uniformed officer and a media representative. This will be a photo opportunity for all agencies to show their coordinated response to address safety in CBD and on public transport.

SBCC
Please advise ABF Media – Early indication are that a joint Agency media release is likely and as mentioned above there will be an official public launch on Friday.
Regards,

Regional Command Victoria / Tasmania
Strategic Border Command
Border Operations Group
Australian Border Force
P: [redacted]
E: [redacted]@border.gov.au
Hi Mark,

Here’s a summary of the timeline of events relating to Operation Fortitude with copies of each of the emails attached.
Please let me know if you require further information.

Operation Fortitude

Mon 17/8 (1.58pm) — [person] advised [person] of the multi-agency operation which was taking place in Melbourne on the weekend of 28/29 August 2015. She provided a brief summary and attached the draft media release from Victoria Police (attached) and said ABF content would be added prior to publishing. The press release headline states ‘AGENCIES JOIN FORCES TO TACKLE CBD CRIME’.


Tues 18/8 (5.04pm) — [person] emails Don with a summary of the operation asking him to act as the spokesperson. Received reply email from [person] (Senior Media Officer at VICPol) who advised VICPol do not publish joint media releases, however we were welcome to develop our own release.

Wed 19/8 (approx 9.15am) — [person] spoke to [person] (Senior Media Officer at VICPol) who confirmed he would act as spokesperson and sent him an email with a copy of the draft VICPol media release.

Wed 19/8 (9.33am) — [person] spoke to [person] who confirmed he would act as spokesperson and sent him an email with more information on the operation include the details of the press conference to be held on the Friday at 2pm, which [person] as spokesperson for the ABF. Also advised that she approached Victorian Police to do a joint press release but they advised that they did not do joint release so she will start work on an ABF release.
Wed 19/08 (9.54am) — emailed SBCC with similar details as above.

Thurs 20/08 (4.27pm) — sent draft media materials (press release/talking points) to [redacted] for clearance.

Mon 24/08 (11.54am) — cleared release with changes.

Mon 24/08 (4.15pm) — sent media materials to Don Smith for clearance.

Mon 24/08 (5.26pm) — Don emailed back saying “thanks for the TPs. I have a few comments or questions that I would like to discuss – when would you be free to discuss? Asked another way, when do you need to have messages?”

Wed 26/8 (1.57pm) — sent revised media release to Don Smith for clearance.

Wed 26/8 (2.07pm) — Don cleared stating “Here’s my comments re Op Fortitude. Can you incorporate into MR as appropriate also. I don’t need to see it again unless you deem necessary.”

Wed 26/8 (unsure of time) — [redacted] possibly asked [redacted] to run her eyes over the release before sending to the MO, but can’t confirm with certainty so this may have been an oversight.

Wed 26/8 (5.36pm) — sent media materials (and background info) to MO for info including the cc list.

Thurs 27/8 (10.09am) — resent to MO for noting. Cc list was not included.

Thurs 27/8 (11.07am) — Received final version of VICPol media release and talking points from [redacted] (attached).

Note: actual content published by VICPol did not match draft provided. We did not clear ABF release through VICPol.

Thurs 27/8 (11.10am) — [redacted] emailed [redacted] with copy of final media release and talking points and mentioned it was with MO so may be some minor changes to come.

Thurs 27/8 (11.10pm) — [redacted] responded stating “Ok thanks for letting me know.”

Friday morning 28/8 — Operation was included in Hot Issues stating “A multi-agency operation to target crime in Melbourne’s CBD to be launched at 2pm on the steps of Flinders Street Railway Station. Media Release to be published at 9am and [redacted] will attend as agency spokesperson.”

Friday 28/8 (9.15am) — Media release was issued on the Newsroom.

Note: Victoria Police also issued media release forced on ‘keeping commuters safe’, however this has now been removed.

Friday 28/8 (10.18am) — First enquiry received [redacted].

Kind regards

[redacted]

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
24-hour media line: 02 6264 2244
Secretary, Commissioner,

Please find attached the draft chronology as so far compiled by Exec Division. This is based on personal searches of people’s own in boxes. We have separately asked the CIO to do independent searches of all of our emails, including our office staff, and anyone in the chain of command to ensure we have a complete collection of all correspondence on this issue.

Rachel

Rachel Noble
Deputy Secretary Policy
Immigration and Border Protection Portfolio
Ph: 62101000 M: 62214000

From: Mark JEFFRIES [mailto:MARK.JEFFRIES@BORDER.GOV.AU]
Sent: Saturday, 29 August 2015 2:52 PM
To: NOBLE Rachel
Subject: FW: No Subject [SEC=UNCLASSIFIED]

Rachel,

As discussed. Please find attached a draft chronology of the Fortitude media release. Grateful if you could let me know whether this is what the Sec and Comm are seeking.

MJ

Sent with Good (www.good.com)

-----Original Message-----
From: Mark Jeffries [redacted]
Sent: Saturday, August 29, 2015 02:34 PM AUS Eastern Standard Time
To: Mark JEFFRIES
Subject: No Subject
Operation Fortitude: Chronology

Monday 17 August (1358): Public Affairs Officer (Melbourne) advises Director Media Ops of upcoming multi-agency operation, providing a brief summary of proposed activities and attaching draft VICPOL Media Release for information.

Monday 17 August (1535): Director Media Ops provides AS CAM and SCA an initial heads up about upcoming Operation Fortitude.

Tuesday 18 August (1704): PAO emails Regional Commander with summary of operation and asking to be spokesperson. PAO later spoke to RC and was advised that RC was travelling that day: spokesperson would be Superintendent [Redacted]

Tuesday 18 August: Media Ops copied into email traffic from SBCC outlining the operation.

Wednesday 19 August (0915 approx): PAO advised by VICPOL that they do not publish joint media releases but ABF welcome to develop own.

Wednesday 19 August (0933): PAO spoke to [Redacted] who confirmed he would be spokesperson for event. Draft VICPOL release provided.

Wednesday 19 August (0943): PAO provides Director Media Ops with information on the operation and details of press conference scheduled for Friday 21 August at 1400. PAO advised that as VICPOL do not publish joint MR, a separate ABF release would be drafted.

Thursday 20 August (1627): Public Affairs Officer (Melbourne) provides initial draft media release and talking points for clearance at the Superintendent level. Media Ops cc’d on email traffic.

Monday 24 August (1154): minor changes from Superintendent provided (with clearance) to PAO.

Monday 24 August (1615): PAO sends media materials to Regional Commander for clearance

Wednesday 26 August (1726): RC emails PAO “thanks for the TPs. I have a few comments or questions that I would like to discuss – when would you be free to discuss? Asked another way, when do you need to have y comments?”

Wednesday 26 August (1357): PAO sent RC revised MR for clearance.

Wednesday 26 August (1407): RC cleared MR, stating “Here’s my comments re Op Fortitude. Can you incorporate into MR as appropriate also. I don’t need to see it again unless you deem necessary”.

Wednesday 26 August (1735): PAO sent MR and Talking Points to Minister’s Office [Redacted], cc’ing [Redacted], Maree Bridger, Media Ops, [Redacted], Steve Ingram, [Redacted], Mark Jeffries [Redacted], Guy Boekenstein, [Redacted] .

MR does not contain clearance boxes. Talking Points marked as being cleared by Don Smith and [Redacted]
Email details plans for a joint press conference to be held on 28 August, with [REDACTED] as spokesperson.

Email was originally sent with the title “FOR INFO: Operation Fortitude Launch – Friday 28 Aug”

**Thursday 27 August (1009):** PAO emails Minister’s Office [REDACTED] and cc’s Media Ops with the statement:

"Hi, Apologies, I should’ve sent this for noting originally. We’re planning to publish the release at 9am tomorrow at the same time the VICPol release will be published”.

Title now reads “FOR NOTING: Operation Fortitude Launch – Friday 28 Aug”

**Thursday 27 August (1310):** Minister’s Office [REDACTED] response with the statement: “OK thanks for letting me know”.

**Friday 28 August (0815):** ABF releases MR
Observations:

- VICPOL were not consulted on the drafting of the MR – this could/should have identified issues with the wording of the release.

- Clearance was provided at the Regional Commander level, and did not progress to Deputy Commissioner level for clearance and/or situational awareness.

- There is no evidence that Director Media Ops cleared the MR (as per routine processes)

- Current SOPs for Media Ops processes specify general AS/ND clearance rather than a specific position (i.e. Assistant Secretary Communications and Media).

- Multiple opportunities were missed to correct the MR:
  - With VICPOL through greater coordination
  - Within ABF through greater oversight, media awareness and training
  - Within Communications and Media Branch
  - Within the Minister’s Office
  - At the point of release
Good afternoon everyone. I will go into the office tomorrow morning to type up my notes and send through. Somehow I've developed another head cold and laid up today....

Sent from my Windows Phone

That is very useful. I have in the last 10 min spoken with Commander SBC Clive Murray who advises we also need media involvement and actions incorporated into this timeline.

Are you in a position to coordinate input of this additional material? Clive has indicated he would like to have this consolidated picture by tomorrow 6:00pm.

Grateful for comments from any action addressee on feasibility of this task.

Regards

Don

Don Smith
Regional Commander Victoria I Tasmania
Australian Border Force
1010 La Trobe St, Docklands VIC 3008
P: [redacted]  I M: [redacted]
E: don.smith@customs.gov.au

Don – as requested, here is a chronological outline of our planning for Operation Fortitude.

- 23 July 2015 – Initial invitation from VicPol to participate in the operation. This initial invitation was made to the Supervisor of the Trafficking & Field Team, Compliance Field Operations (her role involves liaison with
VicPol and other police agencies). The email from VicPol stated that the “aim of the operation is to provide public transport users with an increased perception of safety on the public transport system. In addition to this we will be committing police resources to ensure that our external partners are adequately supported so as to enable them to perform their respective function in a safe environment. It is anticipated that the operation will be run between 1700 – 0100 hrs for both nights.”

The invitation indicated that VicPol were seeking “to hold further meetings with relevant partners so as to gain an understanding of all of our needs, expectations and interests”.

- **17 August 2015** – I received an email update from the Compliance officer who attended the second of two briefings held in relation to Operation Fortitude. Extract from this email:

  Request
  6 ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and PSOs and a booze bus on Wurundjeri Way however **ABF will only be positioned at the 2 taxi ranks.**

  VICPol will be launching the operation on **Friday 28th August at 14:00hrs** outside the steps of Flinders Street Station. All agencies have been requested to attend with a spokesperson (senior management) and 1 uniformed officer and a media representative. This will be an photo opportunity for all agencies to show their coordinated response to address safety in CBD and on public transport.

  Both operations will from conducted 17:00hrs – 01:00hrs on 28 & 29 August.

- **17 August 2015** - I forwarded this email to Public Affairs Officer Vic/Tas. I copied into this referral. I confirmed in this email that I supported our involvement in this operation, under the terms outlined in request.

- **19 August 2015** – emailed with details of this operation. Extract from this email:

  Compliance field Operations have advised that they will be representing the ABF with joint Agency operational activities scheduled to occur in the Melbourne CBD on the evening of Friday 28AUG2015 and Saturday 29AUG2015 (1700AEST – 0100AEST). The Victorian Police (VicPol), Sherriff’s department, Victorian Taxi Directorate, Public Transport Victoria, Metro Trains and the ABF will all be represented. The lead agency will be the Victorian Police.

  Six ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VicPol officers at Southern Cross and Flinders Street Train station taxi ranks. There will be other sites in the CBD that will be attended by VicPol and Protective Service Officers (PSO) and a booze bus on Wurundjeri Way however ABF will only be positioned at the 2 taxi ranks.

  VicPol will be launching the operation on Friday 28th August at 14:00hrs outside the steps of Flinders Street Station. All agencies have been requested to attend with a spokesperson (senior management) and 1 uniformed officer and a media representative. This will be a photo opportunity for all agencies to show their coordinated response to address safety in CBD and on public transport.

  **SBCC**
  Please advise ABF Media – Early indication are that a joint Agency media release is likely and as mentioned above there will be an official public launch on Friday.
26 August 2015 - Inspector Compliance Operations provided an update to [REDACTED]. The update confirmed that the key operational focus, and the ABF’s involvement in the operation, remained unchanged.

Operation Fortitude is a Victoria Police led multi-agency operation across the Public Transport System (PTS). Other agencies include Public Transport Victoria, Metro, Yarra Trams, Southern Cross RWS, the Taxi Commission and the Sheriffs’ Office.

The Operation Commander is [REDACTED], Victoria Police Transit Safety Division – City Local Area Commander.

The operation will be launched on Friday 28 August 2015 at 14:00 with a press conference on the steps of Flinders Street Station. An email was sent to [REDACTED] on 17 August 2015 to advise.

The operation will run over two nights, Friday 28 August 2015 and Saturday 29 August 2015, commencing 17:00 and finishing around 01:00 the next day.

We will be providing 6 Compliance Field Officers each night to conduct status checks alongside the Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and PSOs and a booze bus on Wurundjeri Way however Compliance Field officers will only be positioned at the 2 taxi ranks.

The summary provided above has been obtained through emails that I have been able to access on my work laptop. There may be other email exchanges or updates that I have missed, or into which I was not included – although I think this is very unlikely. I will check this further, but I am confident that the above summary provides a outline of the key operational steps involved in this planning.

Regards

[REDACTED]
[REDACTED]

Regional Command Vic/Tas | Strategic Border Command
Border Operations Group
P: [REDACTED] | M: [REDACTED]
Email: [REDACTED]@border.gov.au
Thanks – and endorsed.

Michael Pezzullo
Secretary
Department of Immigration and Border Protection
p: 522(1)(a(i))
E: michael.pezzullo@border.gov.au

From: QUAEDVLIEG Roman
Sent: Saturday, 29 August 2015 16:21
To: NOBLE Rachel; PEZZULLO Michael; BRISCOE Cindy
Cc: JEFFRIES Mark; BRIDGER Maree
Subject: RE: No Subject [SEC=PROTECTED, DLM=Sensitive]

DS Policy & DC Support,

It appears that we had sufficient time and adequate filters in place to effectively catch and amend the clumsily worded MR and TPs; and yet the system components, individually or collectively, failed to do so.

Can you pls jointly review the chronological steps, content development, and the decision & clearance points of the media management related to this operational activity? We need to understand this failure to inform the ongoing development of our media operating model.

A verbal brief to Secretary and I at the conclusion of our Daily Coordination Meeting on Tuesday 1 September, followed by an interim report by close of business that day is required.

Thanks

Roman Quaedvlieg
Commissioner
Australian Border Force
522(1)(a(i))

From: NOBLE Rachel
Sent: 29/08/2015 15:21
To: PEZZULLO Michael; QUAEDVLIEG Roman
Cc: JEFFRIES Mark; BRIDGER Maree
Subject: FW: No Subject [SEC=PROTECTED, DLM=Sensitive]

Secretary, Commissioner,
Please find attached the draft chronology as so far compiled by Exec Division. This is based on personal searches of people’s own in boxes. We have separately asked the CIO to do independent searches of all of our emails, including our office staff, and anyone in the chain of command to ensure we have a complete collection of all correspondence on this issue.

Rachel

Rachel Noble
Deputy Secretary Policy
Immigration and Border Protection Portfolio

From: Mark JEFFRIES [mailto:MARK.JEFFRIES@BORDER.GOV.AU]
Sent: Saturday, 29 August 2015 2:52 PM
To: NOBLE Rachel
Subject: FW: No Subject [SEC=UNCLASSIFIED]

Rachel,

As discussed. Please find attached a draft chronology of the Fortitude media release. Grateful if you could let me know whether this is what the Sec and Comm are seeking.

MJ

Sent with Good (www.good.com)

-----Original Message-----
From: Mark Jeffries [mailto:MARK.JEFFRIES@BORDER.GOV.AU]
Sent: Saturday, August 29, 2015 02:34 PM AUS Eastern Standard Time
To: Mark JEFFRIES
Subject: No Subject
Did you discuss handling arrangements with the Minister?

Michael Pezzullo
Member of Parliament
Secretary
Department of Immigration and Border Protection

E: michael.pezzullo@border.gov.au

DS Policy & DC Support,

It appears that we had sufficient time and adequate filters in place to effectively catch and amend the clumsily worded MR and TPs; and yet the system components, individually or collectively, failed to do so.

Can you pls jointly review the chronological steps, content development, and the decision & clearance points of the media management related to this operational activity? We need to understand this failure to inform the ongoing development of our media operating model.

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Thanks

Roman Quaedvlieg
Commissioner
Australian Border Force

From: NOBLE Rachel
Sent: 29/08/2015 15:21
To: PEZZULLO Michael; QUAEDEVLIEG Roman
Cc: JEFFRIES Mark; BRIDGER Maree
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Secretary, Commissioner,

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our office staff, and anyone in the chain of command to ensure we have a complete collection of all correspondence on this issue.

Rachel

---

Rachel Noble  
Deputy Secretary Policy  
Immigration and Border Protection Portfolio  

From: Mark JEFFRIES [mailto:MARK.JEFFRIES@BORDER.GOV.AU]  
Sent: Saturday, 29 August 2015 2:52 PM  
To: NOBLE Rachel  
Subject: FW: No Subject [SEC=UNCLASSIFIED]

Rachel,

As discussed. Please find attached a draft chronology of the Fortitude media release. Grateful if you could let me know whether this is what the Sec and Comm are seeking.

MJ

Sent with Good (www.good.com)

-----Original Message-----  
From: Mark Jeffries  
Sent: Saturday, August 29, 2015 02:34 PM AUS Eastern Standard Time  
To: Mark JEFFRIES  
Subject: No Subject
From: PEZZULLO Michael
Sent: Saturday, 29 August 2015 5:05 PM
To: NOBLE Rachel
Cc: QUAEDVLIEG Roman
Subject: RE: FOR INFO: Operation Fortitude Launch - Friday 28 Aug [DLM=For-Official-Use-Only]

I agree.

Regards,

MP

Michael Pezzullo
Secretary
Department of Immigration and Border Protection
p:\522(1)(o)(i)
E: michael.pezzullo@border.gov.au

From: QUAEDVLIEG Roman
Sent: Saturday, 29 August 2015 11:47
To: NOBLE Rachel; PEZZULLO Michael
Subject: RE: FOR INFO: Operation Fortitude Launch - Friday 28 Aug [SEC=UNCLASSIFIED]

Thanks. I repeat my public comments from yesterday - both the MR, and the TPs which I've now seen for the first time, are clumsily drafted. The points about our role, and the trigger points for any investigation of a person's visa status, are not precise and I'm not surprised they were misconstrued.

RQ

Roman Quaedvlieg
Commissioner
Australian Border Force

From: NOBLE Rachel
Sent: 29/08/2015 11:33
To: PEZZULLO Michael; QUAEDVLIEG Roman
Subject: FW: FOR INFO: Operation Fortitude Launch - Friday 28 Aug [SEC=UNCLASSIFIED]

Sec, C'ser,
As per our discussion just now.
Rachel

Rachel Noble PSM
Deputy Secretary Policy
Deputy Comptroller-General
Immigration and Border Protection
EA:\522(1)(o)(i); P:\522(1)(o)(i); E:\522(1)(o)(i)@customs.gov.au
p:\522(1)(o)(i)
M:\522(1)(o)(i)
E: rachel.noble@border.gov.au
Rachel,

Looks like a few of us were cc’ed in on Wednesday, refer below. Re any further advice you may provide.

M

Maree Bridger
First Assistant Secretary
Executive Division
Department of Immigration and Border Protection

-----Original Message-----
From:  
Sent: Friday, August 28, 2015 12:41 PM AUS Eastern Standard Time
To:  Guy BOEKENSTEIN; Maree BRIDGER
Cc:  
Subject: FW: FOR INFO: Operation Fortitude Launch - Friday 28 Aug [SEC=UNCLASSIFIED]

UNCLASSIFIED

Guy/Maree,

I’ve brought to the advisors’ attention the fact that the Media Release on Operation Fortitude was provided to the MO (See below and second attachment).

The MO is now getting an onslaught of calls regarding this operation suggesting that the ABF are racially profiling and that we’re now a police state!

Kind regards

Office of the Minister for Immigration and Border Protection
Suite MG.46 Parliament House, Canberra

UNCLASSIFIED
Ladies

As per my earlier advice, the draft media release was sent to the MO on Wednesday which included the line in question (see second attachment) and Media Advisors received this.

Office of the Minister for Immigration and Border Protection
Suite MG.46 Parliament House, Canberra

T: [redacted]
M: [redacted]
E: border.gov.au

Hello,

Here’s a summary of an upcoming event in Melbourne.

**Operation Fortitude**

Operation Fortitude is a multi-agency operation which will combine a diverse team of transport and enforcement agencies with a single mission of protecting city goers.

The operation is being led by Victoria Police (VIC Pol) in collaboration with the Sherriff’s department, Victorian Taxi Services Commission, Public Transport Victoria (PTV), Metro Trains, Yarra Trams and the ABF.

Six ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank.
There will be other sites in the CBD that will be attended by VICPol and Protective Services Officers (PSOs) and a booze bus on Wurundjeri Way, however ABF will only be positioned at the 2 taxi ranks.

**Media**

VICPol will be launching the operation on **Friday 28th August at 2pm** on the steps of Flinders Street train station in the Melbourne CBD.
All agencies have been requested to attend with a spokesperson and 1 uniformed officer and a media representative, will attend the launch as the ABF spokesperson.

The attached talking points and media release have been developed to support the launch and promote the operation.

Kind regards

[Contact Information]

24-hour media line: 02 6264 2244

Released by DIBP under the Freedom of Information Act 1982
- thanks very much for this.

- the following is a summary of my involvement in terms of media preparation:

17 August 2015 - I forwarded the initial brief that I received from my staff on the operation to you (as outlined below).

19 August 2015 - You forwarded me information on Operation Fortitude in my role as the spokesperson at the launch. This information included the draft VicPol media release.

20 August 2015 - You forwarded draft talking points and a media for my review before onward clearance.

24 August 2015 - I emailed suggested changes to the talking points and the media release.

27 August 2015 - you emailed me a copy of the TPs and media release that had been cleared by the Regional Commander. You indicated that you were waiting for final clearance, and that you would advise me if there were any changes made. You indicated that the release would be published at 9 am - the same time as the VicPol release.

28 August 2015 (1140 hrs) - you emailed the Regional Commander with a further line to clear, in response to enquiries received by department since the published media release. These were cleared by the Chief of Staff at 1203 hrs AEST.

28 August 2015 (1221 hrs) - you emailed additional lines to be cleared.

28 August 2015 (1226 hrs) - these additional lines were cleared (subject to a minor revision relating to the tense of one of the items).

Are there any other steps that should be provided in this summary? If so, are you able to forward details?

Regards
Subject: RE: Chronology - Planning for Operation Fortitude [SEC=PROTECTED]

Good afternoon everyone. I will go into the office tomorrow morning to type up my notes and send through. Somehow I've developed another head cold and laid up today....

Sent from my Windows Phone

From: SMITH Don<mailto:don.smith@border.gov.au>
Sent: 29/08/2015 3:56 PM
To:  
Cc:  
Subject: RE: Chronology - Planning for Operation Fortitude [SEC=PROTECTED]

That is very useful. I have in the last 10 min spoken with Commander SBC Clive Murray who advises we also need media involvement and actions incorporated into this timeline.

Are you in a position to coordinate input of this additional material? Clive has indicated he would like to have this consolidated picture by tomorrow 6:00pm.

Grateful for comments from any action addressee on feasibility of this task.

Regards

Don

---

Don Smith
Regional Commander Victoria I Tasmania
Australian Border Force
1010 La Trobe St, Docklands VIC 3008
P:  I M:  E: don.smith@customs.gov.au

From:  
Sent: 29/08/2015 2:38 PM
To: SMITH Don<mailto:don.smith@border.gov.au>
Cc:  
Subject: Chronology - Planning for Operation Fortitude [SEC=PROTECTED]

PROTECTED
Don – as requested, here is a chronological outline of our planning for Operation Fortitude.

23 July 2015 – Initial invitation from VicPol to participate in the operation. This initial invitation was made to the Supervisor of the Trafficking & Field Team, Compliance Field Operations (her role involves liaison with VicPol and other police agencies). The email from VicPol stated that the “aim of the operation is to provide public transport
users with an increased perception of safety on the public transport system. In addition to this we will be committing police resources to ensure that our external partners are adequately supported so as to enable them to perform their respective function in a safe environment. It is anticipated that the operation will be run between 1700 – 0100 hrs for both nights.”

The invitation indicated that VicPol were seeking “to hold further meetings with relevant partners so as to gain an understanding of all of our needs, expectations and interests”.

· 17 August 2015 – I received an email update from the Compliance officer who attended the second of two briefings held in relation to Operation Fortitude. Extract from this email:

Request
6 ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and PSOs and a booze bus on Wurundjeri Way however ABF will only be positioned at the 2 taxi ranks.

VICPol will be launching the operation on Friday 28th August at 14:00hrs outside the steps of Flinders Street Station. All agencies have been requested to attend with a spokesperson (senior management) and 1 uniformed officer and a media representative. This will be an photo opportunity for all agencies to show their coordinated response to address safety in CBD and on public transport.

Both operations will from conducted 17:00hrs – 01:00hrs on 28 & 29 August.

· 17 August 2015 - I forwarded this email to [Redacted], Public Affairs Officer Vic/Tas. I copied [Redacted] into this referral. I confirmed in this email that I supported our involvement in this operation, under the terms outlined in request.

· 19 August 2015 – [Redacted] emailed [Redacted] with details of this operation. Extract from this email:

Compliance field Operations have advised that they will be representing the ABF with joint Agency operational activities scheduled to occur in the Melbourne CBD on the evening of Friday 28AUG2015 and Saturday 29AUG2015 (1700AEST – 0100AEST). The Victorian Police (VicPol), Sherriff’s department, Victorian Taxi Directorate, Public Transport Victoria, Metro Trains and the ABF will all be represented. The lead agency will be the Victorian Police.

Six ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VicPol officers at Southern Cross and Flinders Street Train station taxi ranks. There will be other sites in the CBD that will be attended by VicPol and Protective Service Officers (PSO) and a booze bus on Wurundjeri Way however ABF will only be positioned at the 2 taxi ranks.

VicPol will be launching the operation on Friday 28th August at 14:00hrs outside the steps of Flinders Street Station. All agencies have been requested to attend with a spokesperson (senior management) and 1 uniformed officer and a media representative. This will be a photo opportunity for all agencies to show their coordinated response to address safety in CBD and on public transport.
SBCC

Please advise ABF Media – Early indication are that a joint Agency media release is likely and as mentioned above there will be an official public launch on Friday.

· 26 August 2015 - Inspector Compliance Operations provided an update to  

The update confirmed that the key operational focus, and the ABF’s involvement in the operation, remained unchanged. Extract:

Operation Fortitude is a Victoria Police led multi-agency operation across the Public Transport System (PTS). Other agencies include Public Transport Victoria, Metro, Yarra Trams, Southern Cross RWS, the Taxi Commission and the Sheriffs’ Office.

The Operation Commander is Victoria Police Transit Safety Division – City Local Area Commander.

The operation will be launched on Friday 28 August 2015 at 14:00 with a press conference on the steps of Flinders Street Station. An email was sent on 17 August 2015 to advise.

The operation will run over two nights, Friday 28 August 2015 and Saturday 29 August 2015, commencing 17:00 and finishing around 01:00 the next day.

We will be providing 6 Compliance Field Officers each night to conduct status checks alongside the Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and PSOs and a booze bus on Wurundjeri Way however Compliance Field officers will only be positioned at the 2 taxi ranks.

The summary provided above has been obtained through emails that I have been able to access on my work laptop. There may be other email exchanges or updates that I have missed, or into which I was not included – although I think this is very unlikely. I will check this further, but I am confident that the above summary provides a outline of the key operational steps involved in this planning.

Regards
Good morning all,

I will provide my chronology via the body of email so it is easily viewed on a range of mobile devices.

All of the actions listed here occur on Friday 28 August 2015. Prior to that date I was aware of Op Fortitude via verbal briefings provided by [REDACTED] in ROC meetings etc. Further to that, I was aware of his involvement in media activities – we had a few conversations about the most appropriate uniform components to wear on that occasion.

Friday 28 August 2015.

Midday – EA to RC Vic/Tas provides hard copy of request for clearance of an additional line to be used in addition to previously cleared talking points. This additional line appears in keeping with my knowledge of the operation and ABF role in it.

12:03 I approve the additional talking point in the absence of RC Vic/Tas, via return email.

12:21 Updated “additional talking points” provided by email for clearance.

12:26 I approve these whilst requesting checking of fourth dot point (grammar relating to tense). At this time I am out of the office.

12:50 – 13:20 Several calls exchanged:

A/S Portfolio Media Mark Jefferies who makes mention of planned protest activity at the 2pm media event, enquiring as to the make-up of the ABF group at the event – the mood is that ABF appears heavy handed in its approach so to have a diverse group of officers at the event would be helpful. I advise that it could not be construed as heavy handed or overbearing.

RC Vic/Tas who provides advice that the Operation is attracting significant interest so is to be sole focus. I advise I am out of the office but giving this matter every attention.

[REDACTED] who advises of increasing media attention and call for protest. He advises RC Vic/Tas has received 5 or 6 requests for interview, referred to Portfolio Media.

[REDACTED] who advises the make-up of his team includes Inspector [REDACTED] He asks whether the media event should be considered for cancellation given the media attention and call for protest. I advise that I would seek advice from A/S Mark Jefferies and make two phone calls to him without success, leaving voicemails to return my calls.
13:28 Call received from [ REDACTED ] – I advise that I’d been trying to reach A?S Mark Jefferies to get advice on whether media event should proceed. She advises she has been in touch with A/S Mark Jefferies, she is currently with [ REDACTED ] who has his talking points ready, and all is set to go.

13:45 Return to office

14:10 Discussion with RC Vic/Tas and text of “hot issues brief” (HIB) read out over the phone. Agreement reached that it will serve as a good foundation for the HIB to be issued later that day.

14:15 to 14:20 Walk to Command Centre and see live footage of the protest occurring at Flinders Street Railways station, blocking the Flinders Street / Swanston Street intersection. The news reports indicate the media event and possibly the Operation has been cancelled.

14:33 Call from [ REDACTED ] advising Victoria Police want to address the crowd to advise the Operation has been cancelled, and seeking advice as to whether he should clarify ABF position in the same manner. He confirms it is safe to do so and Portfolio Media supportive.

14:34 Call to RC Vic Tas who is supportive of [ REDACTED ] making a statement if we are together with Vicpol and in support and reinforcement of their messaging and their decision to cancel operation.

14:36 Call to [ REDACTED ] who confirms he will read out key points clarifying ABF role.

14:43 [ REDACTED ] returns call and advises the protest has escalated and efforts to speak to the crowd are cancelled. He and his team [ REDACTED ] plus Portfolio Media officer [ REDACTED ] have moved back to a Victoria Police kiosk at Flinders Street Railways Station in the company of Victoria Police colleagues. Protesters have been “banging” on the doors and walls and it is upsetting to staff but they do not feel in danger or threatened.

14:50 [ REDACTED ] calls SBC watchfloor to seek advice on what type of reporting is required, and is told a Significant Incident Report “SIR” – this is then organised through Command Centre.

14:55 RC Vic/Tas calls and requests name of senior Victoria Police officer and details of NW Metro Victoria Police Commander Victoria Police, and this information is provided at 15:07 once obtained.

15:03 Call to [ REDACTED ] who advises group are still in the Victoria Police kiosk, a lot of noise has gone from the protest, and the numbers are significantly smaller. Discussion around safest way to move from the kiosk at the appropriate time – with Victoria Police escort to parked vehicle. [ REDACTED ] advises some officers upset, they have been photographed on arrival at the media event / protest and urged not to move until deemed safe by Victoria Police and do so accompanied by them.

15:11 – 15:28 Efforts made to contact and brief Regional Director Victoria and People and Support Vic/Tas. Regional Director briefed by phone 15:19, Director People & Support briefed in person 15:28.

15:31 Call to [ REDACTED ] who advised the group are all back at Casselden Place, some protesters had attempted to follow them when accompanied by Police but had lost interest. A de-brief was about to commence.

15:35 Along with Director People & Support, verbal briefing provided to RC Vic/Tas

16:00 Confirmation that SBC requires HIB

16:07 Wording of HIB checked with RC Vic/Tas.

16:20 CoS office advises Ministerial’s are beginning to arrive, and will be assigned to individual officers from Monday

31 August 2015.
16:25 In response to email from Minister Cash’s DLO, verbal update provided.

16:38 HIB issued following clearance of media talking points by Portfolio Media.

16:51 Call from RC Vic/Tas who advises media talking points in the HIB do not reflect the fact that the Operation is cancelled.

16:57 Conversation with from Portfolio Media asking for media points to be updated as they contradict the body of the HIB.

17:27 Portfolio Media clear updated talking points as drafted by CoS, and HIB sent to RC Vic/Tas for issuing.

17:36 Emails sent confirming officers photographed by Guardian were not ABF questioning people in the streets of Melbourne.

Attachments:

- Clearance of additional wording (email)
- HIB
- Guardian request and response

Regional Command Victoria/Tasmania,
Strategic Border Command,
Border Operations Group,
Australian Border Force.

Ph:
Mob:
Email: border.gov.au

From: SMITH Don
Sent: Saturday, 29 August 2015 5:39 PM
To: ; ;
Cc: ;
Subject: RE: Chronology - Planning for Operation Fortitude [SEC=PROTECTED]

s. 22(1)(a)(ii)

Don Smith
Regional Commander Victoria I Tasmania
Australian Border Force
1010 La Trobe St, Docklands VIC 3008
P: E: don.smith@customs.gov.au

From: SMITH Don
Sent: 29/08/2015 4:18 PM
To: ; ;
Cc: ;
Subject: RE: Chronology - Planning for Operation Fortitude [SEC=PROTECTED]
Good afternoon everyone. I will go into the office tomorrow morning to type up my notes and send through. Somehow I've developed another head cold and laid up today....

Sent from my Windows Phone

From: SMITH Don
Sent: 29/08/2015 3:56 PM
To: [redacted]
Cc: 221(a)(ii)
Subject: RE: Chronology - Planning for Operation Fortitude [SEC=PROTECTED]

That is very useful. I have in the last 10 min spoken with Commander SBC Clive Murray who advises we also need media involvement and actions incorporated into this timeline.

Are you in a position to coordinate input of this additional material? Clive has indicated he would like to have this consolidated picture by tomorrow 6:00pm.

Grateful for comments from any action addressee on feasibility of this task.

Regards

Don

Don Smith
Regional Commander Victoria | Tasmania
Australian Border Force
1010 La Trobe St, Docklands VIC 3008
P: 221(a)(ii) I: 221(a)(ii)
E: don.smith@customs.gov.au

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Cc: [redacted]
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PROTECTED

Don – as requested, here is a chronological outline of our planning for Operation Fortitude.

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The invitation indicated that VicPol were seeking “to hold further meetings with relevant partners so as to gain an understanding of all of our needs, expectations and interests”.

[Signature]
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Request
6 ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and PSOs and a booze bus on Wurundjeri Way however ABF will only be positioned at the 2 taxi ranks.

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Both operations will from conducted 17:00hrs – 01:00hrs on 28 & 29 August.

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SBCCC
Please advise ABF Media – Early indication are that a joint Agency media release is likely and as mentioned above there will be an official public launch on Friday.

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Regards

[REDACTED]
The purpose of this email is to provide a consolidated summary of key steps relating to the preparation of media for this event.

It is presented in two parts: the first outlines my involvement with the preparation of the media talking points and media release (and which I provided yesterday); the second outlines the involvement of the RC Vic Chief of Staff (provided earlier today).

1. Preparation leading up to the launch on Friday 28 August 2015 – written by Supt Compliance Field and Removals Operations

17 August 2015 – I forwarded the initial brief that I received on the operation to Supt Compliance Field and Removals Operations.

19 August 2015 – forwarded me information on Operation Fortitude in my role as the spokesperson at the launch. This information included the draft VicPol media release.

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Attachments:

- Emails relating to five exchanges listed about

2. Friday 28 August 2015 – written by Chief of Staff RC Vic
Midday – EA to RC Vic/Tas provides hard copy of request from [Redacted] for clearance of an additional line to be used in addition to previously cleared talking points. This additional line appears in keeping with my knowledge of the operation and ABF role in it.

12:03 I approve the additional talking point in the absence of RC Vic/Tas, via return email.

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12:26 I approve these whilst requesting checking of fourth dot point (grammar relating to tense). At this time I am out of the office.

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RC Vic/Tas who provides advice that the Operation is attracting significant interest so is to be sole focus. I advise I am out of the office but giving this matter every attention.

[Redacted] who advises of increasing media attention and call for protest. He advises RC Vic/Tas has received 5 or 6 requests for interview, referred to Portfolio Media..

[Redacted] who advises the make-up of his team includes Inspector [Redacted] (a female officer) and [Redacted] (male officer [Redacted]). He asks whether the media event should be considered for cancellation given the media attention and call for protest. I advise that I would seek advice from A/S Mark Jefferies and make two phone calls to him without success, leaving voicemails to return my calls.

13:28 Call received from [Redacted] – I advise that I’d been trying to reach A/S Mark Jefferies to get advice on whether media event should proceed. She advises she has been in touch with A/S Mark Jefferies, she is currently with [Redacted] who has his talking points ready, and all is set to go.

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16:00 Confirmation that SBC requires HIB

16:07 Wording of HIB checked with RC Vic/Tas.

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17:36 Emails sent confirming officers photographed by Guardian were not ABF questioning people in the streets of Melbourne.

Attachments:

- Clearance of additional wording (email)
- HIB
- Guardian request and response

Regards
Good morning all,

Apologies I didn’t have access to email yesterday to reply, however I have attached a copy of my chronology of events I put together based on my email records up until we received the first media enquiry. This was put together on Saturday and provided to the AS Media and Communications.

Have also pasted below in case you’re on a mobile device.

Mon 17/8 (1.58pm) – [221](10) advised [221](10) of the multi-agency operation which was taking place in Melbourne on the weekend of 28/29 August 2015. She provided a brief summary and attached the draft media release from Victoria Police (attached) and said ABF content would be added prior to publishing. The press release headline states ‘AGENCIES JOIN FORCES TO TACKLE CBD CRIME’.

Mon 17/8 (3.35pm) – [221](10) forwards to [221](10) and Mark for information.

Tues 18/8 (5.04pm) – [221](10) emails Don with a summary of the operation asking him to act as the spokesperson. Received reply email from [221](10) (Don’s EA) saying Don will call me that day. When I spoke to Don he advised we would be travelling interstate and one of his Superintendents would need to act in his place – nominated [221](10) in the first instance or [221](10) if [221](10) was unavailable.

Wed 19/8 (approx 9.15am) – [221](10) spoke to [221](10) (Senior Media Officer at VICPol) who advised VICPol do not publish joint media releases, however we were welcome to develop our own release.

Wed 19/8 (9.33am) – [221](10) spoke to [221](10) who confirmed he would act as spokesperson and sent him an email with a copy of the draft VICPol media release.

Wed 19/8 (9.43am) – [221](10) provides [221](10) will more information on the operation include the details of the press conference to be held on the Friday at 2pm, which [221](10) as spokesperson for the ABF. Also advised that she approached Victorian Police to do a joint press release but they advised that they did not do joint release so she will start work on an ABF release.

Wed 19/08 (9.54am) – [221](10) emailed SBCC with similar details as above.

Thurs 20/08 (4.27pm) – [221](10) sent draft media materials (press release/talking points) to [221](10) for clearance.

Mon 24/08 (11.54am) – [221](10) cleared release with changes.

Mon 24/08 (4.15pm) – [221](10) sent media materials to Don Smith for clearance.

Mon 24/08 (5.26pm) – Don emailed back saying “thanks for the TPs. I have a few comments or questions that I would like to discuss – when would you be free to discuss? Asked another way, when do you need to have your comments?”

Wed 26/8 (1.57pm) – [221](10) sent revised media release to Don Smith for clearance.
**Wed 26/8 (2.07pm)** – Don cleared stating “Here’s my comments re Op Fortitude. Can you incorporate into MR as appropriate also. I don’t need to see it again unless you deem necessary.”

**Wed 26/8 (unsure of time)** – possibly asked to run her eyes over the release before sending to the MO, but can’t confirm with certainty so this may have been an oversight.

**Wed 26/8 (5.36pm)** – sent media materials (and background info) to MO for info including the cc list.

**Thurs 27/8 (10.09am)** – resent to MO for noting. Cc list was not included.

**Thurs 27/8 (11.07am)** – Received final version of VICPol media release and talking points from (attached).

*Note: actual content published by VICPol did not match draft provided. We did not clear ABF release through VICPol.*

**Thurs 27/8 (11.10am)** – emailed with copy of final media release and talking points and mentioned it was with MO so may be some minor changes to come.

**Thurs 27/8 (1.10pm)** – (Ministers Office) responded stating “Ok thanks for letting me know.”

**Friday morning 28/8** – Operation was included in Hot Issues stating “A multi-agency operation to target crime in Melbourne’s CBD to be launched at 2pm on the steps of Flinders Street Railway Station. Media Release to be published at 9am and will attend as agency spokesperson.”

**Friday 28/8 (9.15am)** – Media release was issued on the Newsroom.

*Note: Victoria Police also issued media release forced on ‘keeping commuters safe’, however this has now been removed.*

**Friday 28/8 (10.18am)** – First enquiry received.

Kind regards

[Redacted]

Communication and Media Branch | Executive Division
Department of Immigration and Border Protection
P: | M: | E: border.gov.au
24-hour media line: 02 6264 2244

---

**Sent:** Sunday, 30 August 2015 11:05 AM  
**To:** SMITH Don;  
**Cc:**  
**Subject:** RE: Chronology - Planning for Operation Fortitude [SEC=PROTECTED]  
**Importance:** High

Good morning all,

I will provide my chronology via the body of email so it is easily viewed on a range of mobile devices.

All of the actions listed here occur on Friday 28 August 2015. Prior to that date I was aware of Op Fortitude via verbal briefings provided by in ROC meetings etc. Further to that, I was aware of his involvement.
media activities – we had a few conversations about the most appropriate uniform components to wear on that occasion.

Friday 28 August 2015.

Midday – EA to RC Vic/Tas provides hard copy of request from [redacted] for clearance of an additional line to be used in addition to previously cleared talking points. This additional line appears in keeping with my knowledge of the operation and ABF role in it.

12:03 I approve the additional talking point in the absence of RC Vic/Tas, via return email.

12:21 Updated “additional talking points” provided by email for clearance.

12:26 I approve these whilst requesting checking of fourth dot point (grammar relating to tense). At this time I am out of the office.

12:50 – 13:20 Several calls exchanged:

A/S Portfolio Media Mark Jefferies who makes mention of planned protest activity at the 2pm media event, enquiring as to the make-up of the ABF group at the event – the mood is that ABF appears heavy handed in its approach so to have a diverse group of officers at the event would be helpful. I advise that [redacted] could not be construed as heavy handed or overbearing.

RC Vic/Tas who provides advice that the Operation is attracting significant interest so is to be sole focus. I advise I am out of the office but giving this matter every attention.

who advises of increasing media attention and call for protest. He advises RC Vic/Tas has received 5 or 6 requests for interview, referred to Portfolio Media.

who advises the make-up of his team includes [redacted]. He asks whether the media event should be considered for cancellation given the media attention and call for protest. I advise that I would seek advice from A/S Mark Jefferies and make two phone calls to him without success, leaving voicemails to return my calls.

13:28 Call received from [redacted] – I advise that I’d been trying to reach A/S Mark Jefferies to get advice on whether media event should proceed. She advises she has been in touch with A/S Mark Jefferies, she is currently with [redacted] who has his talking points ready, and all is set to go.

13:45 Return to office

14:10 Discussion with RC Vic/Tas and text of “hot issues brief” (HIB) read out over the phone. Agreement reached that it will serve as a good foundation for the HIB to be issued later that day.

14:15 to 14:20 Walk to Command Centre and see live footage of the protest occurring at Flinders Street Railways station, blocking the Flinders Street / Swanston Street intersection. The news reports indicate the media event and possibly the Operation has been cancelled.

14:33 Call from [redacted] advising Victoria Police want to address the crowd to advise the Operation has been cancelled, and seeking advice as to whether he should clarify ABF position in the same manner. He confirms it is safe to do so and Portfolio Media supportive.

14:34 Call to RC Vic Tas who is supportive of [redacted] making a statement if we are together with Vicpol and in support and reinforcement of their messaging and their decision to cancel operation..
14:36 Call to 22(1)(b)(i) who confirms he will read out key points clarifying ABF role.

14:43 22(1)(a)(i) returns call and advises the protest has escalated and efforts to speak to the crowd are cancelled. He and his team 22(1)(a)(i) plus Portfolio Media officer 22(1)(a)(i) have moved back to a Victoria Police kiosk at Flinders Street Railways Station in the company of Victoria Police colleagues. Protesters have been “banging” on the doors and walls and it is upsetting to staff but they do not feel in danger or threatened.

14:50 22(1)(a)(i) calls SBCC watchfloor 22(1)(a)(i) to seek advice on what type of reporting is required, and is told a Significant Incident Report “SIR” – this is then organised through Command Centre.

14:55 RC Vic/Tas calls and requests name of senior Victoria Police officer and details of NW Metro Victoria Police Commander Victoria Police, and this information is provided at 15:07 once obtained.

15:03 Call to 22(1)(b)(i) who advises group are still in the Victoria Police kiosk, a lot of noise has gone from the protest, and the numbers are significantly smaller. Discussion around safest way to move from the kiosk at the appropriate time – with Victoria Police escort to parked vehicle. 22(1)(a)(i) advises some officers upset, they had been photographed on arrival at the media event / protest. 22(1)(a)(i) urged not to move until deemed safe by Victoria Police and do so accompanied by them.

15:11 – 15:28 Efforts made to contact and brief Regional Director Victoria and People and Support Vic/Tas. Regional Director briefed by phone 15:19, Director People & Support briefed in person 15:28.

15:31 Call to 22(1)(b)(i) who advised the group are all back at Casselden Place, some protesters had attempted to follow them when accompanied by Police but had lost interest. A de-brief was about to commence.

15:35 Along with Director People & Support, verbal briefing provided to RC Vic/Tas

16:00 Confirmation that SBC requires HIB

16:07 Wording of HIB checked with RC Vic/Tas.

16:20 CoS office advises Ministerial’s are beginning to arrive, and will be assigned to individual officers from Monday 31 August 2015.

16:25 In response to email from Minister Cash’s DLO 22(1)(a)(i), verbal update provided.

16:38 HIB issued following clearance of media talking points by Portfolio Media.

16:51 Call from RC Vic/Tas who advises media talking points in the HIB do not reflect the fact that the Operation is cancelled.

16:57 Conversation with 22(1)(a)(i) from Portfolio Media asking for media points to be updated as they contradict the body of the HIB.

17:27 Portfolio Media clear updated talking points as drafted by CoS, and HIB sent to RC Vic/Tas for issuing.

17:36 Emails sent confirming officers photographed by Guardian were not ABF questioning people in the streets of Melbourne.

Attachments:
- Clearance of additional wording (email)
- HIB
Guardian request and response

Regional Command Victoria/Tasmania,
Strategic Border Command,
Border Operations Group,
Australian Border Force.

Ph: border.gov.au
Mob: border.gov.au
Email: border.gov.au

From: SMITH Don
Sent: Saturday, 29 August 2015 5:39 PM
To: border.gov.au; border.gov.au; border.gov.au
Cc: border.gov.au
Subject: RE: Chronology - Planning for Operation Fortitude [SEC=PROTECTED]

Don Smith
Regional Commander Victoria I Tasmania
Australian Border Force
1010 La Trobe St, Docklands VIC 3008
P: ( ) I M: border.gov.au
E: don.smith@customs.gov.au

Good afternoon everyone. I will go into the office tomorrow morning to type up my notes and send through. Somehow ive developed another head cold and laid up today....

Sent from my Windows Phone

From: SMITH Don
Sent: 29/08/2015 4:18 PM
To: SMITH Don; SMITH Don; SMITH Don
Cc: SMITH Don
Subject: RE: Chronology - Planning for Operation Fortitude [SEC=PROTECTED]

That is very useful. I have in the last 10 min spoken with Commander SBC Clive Murray who advises we also need media involvement and actions incorporated into this timeline.

Are you in a position to coordinate input of this additional material? Clive has indicated he would like to have this consolidated picture by tomorrow 6:00pm.

Grateful for comments from any action addressee on feasibility of this task.
Don – as requested, here is a chronological outline of our planning for Operation Fortitude.

- **23 July 2015** – Initial invitation from VicPol to participate in the operation. This initial invitation was made to the Supervisor of the Trafficking & Field Team, Compliance Field Operations (her role involves liaison with VicPol and other police agencies). The email from VicPol stated that the “aim of the operation is to provide public transport users with an increased perception of safety on the public transport system. In addition to this we will be committing police resources to ensure that our external partners are adequately supported so as to enable them to perform their respective function in a safe environment. It is anticipated that the operation will be run between 1700 – 0100 hrs for both nights.”

The invitation indicated that VicPol were seeking “to hold further meetings with relevant partners so as to gain an understanding of all of our needs, expectations and interests”.

- **17 August 2015** – I received an email update from the Compliance officer who attended the second of two briefings held in relation to Operation Fortitude. Extract from this email:

  **Request**

  6 ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and PSOs and a booze bus on Wurundjeri Way however, **ABF will only be positioned at the 2 taxi ranks.**

  VICPol will be launching the operation on **Friday 28th August at 14:00hrs** outside the steps of Flinders Street Station. All agencies have been requested to attend with a spokesperson (senior management) and 1 uniformed officer and a media representative. This will be an photo opportunity for all agencies to show their coordinated response to address safety in CBD and on public transport.

  Both operations will be conducted 17:00hrs – 01:00hrs on 28 & 29 August.
• **17 August 2015** - I forwarded this email to Public Affairs Officer Vic/Tas. I copied into this referral. I confirmed in this email that I supported our involvement in this operation, under the terms outlined in request.

• **19 August 2015** – emailed with details of this operation. Extract from this email:

  Compliance field Operations have advised that they will be representing the ABF with joint Agency operational activities scheduled to occur in the Melbourne CBD on the evening of Friday 28AUG2015 and Saturday 29AUG2015 (1700AEST – 0100AEST). The Victorian Police (VicPol), Sherriff’s department, Victorian Taxi Directorate, Public Transport Victoria, Metro Trains and the ABF will all be represented. The lead agency will be the Victorian Police.

  Six ABF officers will be conducting status checks on both nights alongside Victorian Taxi Directorate and VicPol officers at Southern Cross and Flinders Street Train station taxi ranks. There will be other sites in the CBD that will be attended by VicPol and Protective Service Officers (PSO) and a booze bus on Wurundjeri Way however ABF will only be positioned at the 2 taxi ranks.

  VicPol will be launching the operation on Friday 28th August at 14:00hrs outside the steps of Flinders Street Station. All agencies have been requested to attend with a spokesperson (senior management) and 1 uniformed officer and a media representative. This will be a photo opportunity for all agencies to show their coordinated response to address safety in CBD and on public transport.

  **SBCC**

  Please advise ABF Media – Early indication are that a joint Agency media release is likely and as mentioned above there will be an official public launch on Friday.

• **26 August 2015** - Inspector Compliance Operations provided an update to The update confirmed that the key operational focus, and the ABF’s involvement in the operation, remained unchanged. Extract:

  Operation Fortitude is a Victoria Police led multi-agency operation across the Public Transport System (PTS). Other agencies include Public Transport Victoria, Metro, Yarra Trams, Southern Cross, RWS, the Taxi Commission and the Sheriffs’ Office.

  The Operation Commander is , Victoria Police Transit Safety Division – City Local Area Commander.

  The operation will be launched on Friday 28 August 2015 at 14:00 with a press conference on the steps of Flinders Street Station. An email was sent to on 17 August 2015 to advise.

  The operation will run over two nights, Friday 28 August 2015 and Saturday 29 August 2015, commencing 17:00 and finishing around 01:00 the next day.

  We will be providing 6 Compliance Field Officers each night to conduct status checks alongside the Victorian Taxi Directorate and VicPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There will be other sites in the CBD that will be attended by VICPol and PSOs and a booze bus on Wurundjeri Way however Compliance Field officers will only be positioned at the 2 taxi ranks.
The summary provided above has been obtained through emails that I have been able to access on my work laptop. There may be other email exchanges or updates that I have missed, or into which I was not included – although I think this is very unlikely. I will check this further, but I am confident that the above summary provides a outline of the key operational steps involved in this planning.

Regards

Regional Command Vic/Tas | Strategic Border Command
Border Operations Group
P: | M: 
Email: @border.gov.au
Commissioner / all,

The MO has called, advising that the minister will be doing media today at 1300. He will be asked about Operation Fortitude and what role the ABF had in this. In addition to the above TPs, the MO want to know, specifically:

- What – exactly – would ABF personnel be doing?
- Would they be walking around, in a static position?
- Where – exactly – would they be positioned?

The minister will be asked these question. The language will need to be clear and unambiguous. In terms of timing, I would suggest these probably needs to be done by 1130 at the latest so that the MO has enough time to review and brief the minister.

Mark Jeffries
Assistant Secretary Communications and Media Branch
Department of Immigration and Border Protection
Telephone: (02) 6232 6303
Mobile: (0417) 321 750
Email: mark.jeffries@border.gov.au
Operation Fortitude was planned and would have been executed, in the same way as all other field compliance activities, within the lawful powers conferred by the migration act.

The press release associated with the operation did not accurately describe the way that ABF officers would have supported the Vic Pol led operation, they would have performed a secondary referral role with people referred by VicPol for checking of their immigration status and would not have been stopping passers by to check their visa status.

James Watson
Commander | Detention and Compliance Operations
Strategic Border Command
Please see the request below for urgent talking points for the following questions. I have found a couple of points, added in red.

- What – exactly – would ABF personnel be doing? The ABF was to assist other agencies in the operation by conducting background visa checks on individuals who are referred to us by Victoria Police and other agencies.

- Would they be walking around, in a static position? ABF activity was to occur at only two of the numerous locations where Operation Fortitude was to be carried out in the Melbourne CBD.

- Where – exactly – would they be positioned? Flinders street and Southern Cross station??

Can you please confirm where/exact location.

Happy to discuss.

Cheers,

[Redacted]

Regional Commander Victoria | Tasmania
Border Operations Group
Australian Border Force
Phone: [Redacted] | Mobile: [Redacted]
Email: [Redacted]@border.gov.au
Commissioner / all,

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Mark Jeffries  
Assistant Secretary Communications and Media Branch  
Department of Immigration and Border Protection  
Telephone:  
Mobile:  
Email: mark.jeffries@border.gov.au

PROTECTED, Sensitive:Personal
Evening media ops,

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Strategic Border Command
Australian Border Force
P: | M:  
E:james.watson@border.gov.au
W: www.border.gov.au
PROTECTED, Sensitive:Personal

Don

Answers to the three questions below

What – exactly – would ABF personnel be doing?

ABF personnel would have provided visa status checks, on referral, from officers of the Victorian Taxi Directorate or Victoria Police.

Would they be walking around, in a static position?

No. ABF officers would have been positioned in two static locations.

Where – exactly – would they be positioned?

ABF officers would have been positioned alongside Victorian Taxi Directorate and VicPol officers at Southern Cross and Flinders Street Train station taxi ranks.

Regards

[personnel information]

Regional Command Vic/Tas | Strategic Border Command
Border Operations Group
P: [personnel information] | M: [personnel information]
Email: [personnel information] @border.gov.au

PROTECTED, Sensitive:Personal

From: Don SMITH
Sent: Monday, 31 August 2015 10:53 AM
To: [personnel information]
Cc: [personnel information]
Subject: FW: Urgent talking points for the Minister's Office: Compliance operations [SEC=PROTECTED, DLM=Sensitive:Personal]

As discussed.
Please return asap

Regards

Don

PROTECTED, Sensitive:Personal

Commissioner / all,

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Mark Jeffries
Assistant Secretary Communications and Media Branch
Department of Immigration and Border Protection

PROTECTED, Sensitive:Personal
From: WATSON James
Sent: Sunday, 30 August 2015 8:34 PM
To: Portfolio Media
Cc: JEFFRIES Mark; MURRAY Clive
Subject: Media TPs [SEC=PROTECTED, DLM=Sensitive:Personal]
Importance: High

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James Watson
Commander | Detention and Compliance Operations
Strategic Border Command
Australian Border Force
P: | M: 
E: james.watson@border.gov.au
W: www.border.gov.au
Commissioner, colleagues,

Answers to the three questions:

What – exactly – would ABF personnel be doing?

ABF personnel would have provided visa status checks, on referral, from officers of the Victorian Taxi Directorate (the Victorian Government agency responsible for regulating the taxi and hire car industry in this state) or Victoria Police.

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ABF officers would have been positioned only in two static locations.

Where – exactly – would they be positioned?

ABF officers would have been positioned alongside Victorian Taxi Directorate and Victoria Police officers at Southern Cross and Flinders Street Train station taxi ranks.

Regards,

Don Smith
Regional Commander Victoria Tasmania
Border Operations Group
Australian Border Force
1010 La Trobe Street Docklands VIC 3008
Email: don.smith@border.gov.au

From: SMITH Don
Sent: Monday, 31 August 2015 10:57 AM
To: JEFFRIES Mark; QUAEDVLIEG Roman; ALLEN Stephen; WATSON James; MURRAY Clive
Cc: Portfolio Media
Subject: RE: Urgent talking points for the Minister's Office: Compliance operations [SEC=PROTECTED, DLM=Sensitive:Personal]

Commissioner, colleagues,

RC Vic Tas will provide responses to these questions; I will have them to you in 10-15 minutes.

Regards,

Don
From: Mark JEFFRIES [mailto:MARK.JEFFRIES@BORDER.GOV.AU]
Sent: Monday, 31 August 2015 10:39 AM
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Assistant Secretary Communications and Media Branch
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Telefon: 22213900
Mobile: 22213900
Email: mark.jeffries@border.gov.au

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Importance: High

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Guy

The Commissioner has asked that we put up a short, factual MinSub on Op Fortitude and specifically what our involvement was to be. It should just focus on this operational side (essentially formalising the advice already provided) and not cover the issues around the MR and subsequent coverage. Sub should be copied to Minister Cash’s office.

Many thanks

Australian Border Force
6 Chan Street, Belconnen ACT 2617
P: | E: @border.gov.au
W: www.border.gov.au

Commissioner, colleagues,

Answers to the three questions:

What – exactly – would ABF personnel be doing?

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Would they be walking around, in a static position?

ABF officers would have been positioned only in two static locations.

Where – exactly – would they be positioned?

ABF officers would have been positioned alongside Victorian Taxi Directorate and Victoria Police officers at Southern Cross and Flinders Street Train station taxi ranks.
Regards,

Don Smith
Regional Commander Victoria Tasmania
Border Operations Group
Australian Border Force
1010 La Trobe Street Docklands VIC 3008
P [22(1)(a)(i)] I M: [22(1)(a)(ii)]
Email: don.smith@border.gov.au

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Sent: Monday, 31 August 2015 10:57 AM
To: JEFFRIES Mark; QUAEDVLIEG Roman; ALLEN Stephen; WATSON James; MURRAY Clive
Cc: Portfolio Media
Subject: RE: Urgent talking points for the Minister's Office: Compliance operations [SEC=PROTECTED, DLM=Sensitive:Personal]

Commissioner, colleagues,

RC Vic Tas will provide responses to these questions; I will have them to you in 10-15 minutes.

Regards,

Don

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Regional Commander Victoria Tasmania
Border Operations Group
Australian Border Force
1010 La Trobe Street Docklands VIC 3008
P [22(1)(a)(i)] I M: [22(1)(a)(ii)]
Email: don.smith@border.gov.au

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Sent: Monday, 31 August 2015 10:39 AM
To: QUAEDVLIEG Roman; ALLEN Stephen; SMITH Don; WATSON James
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PROTECTED, Sensitive:Personal

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James Watson
Commander | Detention and Compliance Operations
Strategic Border Command
Australian Border Force
P: | M:  
E:james.watson@border.gov.au
W: www.border.gov.au
Hi Clive

Email below refers. Grateful if you could please prepare a minsub as soon as you can as requested by the Commissioner. I’ve cleared this with acting DCO Stephen Allen.

Many thanks.

Parliamentary and Executive Coordination Branch
Immigration and Border Protection Portfolio
t. m. E: @border.gov.au

Guy

The Commissioner has asked that we put up a short, factual MinSub on Op Fortitude and specifically what our involvement was to be. It should just focus on this operational side (essentially formalising the advice already provided) and not cover the issues around the MR and subsequent coverage. Sub should be copied to Minister Cash’s office.

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Cc: Portfolio Media  
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Regards,

Don Smith  
Regional Commander Victoria Tasmania  
Border Operations Group  
Australian Border Force  
1010 La Trobe Street Docklands VIC 3008  
P: 8030 7373  I M: 0411 000 690  
Email: don.smith@border.gov.au

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PROTECTED, Sensitive:Personal

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Mark Jeffries
Assistant Secretary Communications and Media Branch
Department of Immigration and Border Protection
Telephone: 221(900)
Mobile: 221(900)
Email: mark.jeffries@border.gov.au

PROTECTED, Sensitive:Personal
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Hi Don,

I put this together and it was sent to James Watson on Friday, in anticipation of any Ministerial Correspondence needed.

Operation Fortitude was a Victoria Police led multi-agency operation across the Public Transport System. Other agencies include Public Transport Victoria, Metro, Yarra Trams, Southern Cross RWS, the Taxi Commission and the Sheriffs’ Office. The Operation Commander was Victoria Police Transit Safety Division – City Local Area Commander.

The operation was to be launched on Friday 28 August 2015 at 14:00 with a press conference on the steps of Flinders Street Station. The operation was to run over two nights, Friday 28 August 2015 and Saturday 29 August 2015, commencing 17:00 and finishing around 01:00 the next day.

ABF was to be provide six Compliance Field Officers each night to conduct status checks alongside the Victorian Taxi Directorate and VICPol officers at Southern Cross taxi rank and Flinders Street taxi rank. There were to be other sites in the CBD that was to be attended by VICPol, including a random breath testing vehicle on Wurundjeri Way, however Compliance Field officers were to only be positioned at the two taxi ranks.

The ABF was to assist other agencies in this operation by conducting background visa checks on individuals who were referred by Victoria Police and other agencies. Through past experiences, it was anticipated that not more than two people would have been detained per night.

The ABF does not and will not stop people at random in the streets and does not target on the basis of race, religion or ethnicity. Joint operations of this type are common and have been conducted previous to the formation of the ABF by Departmental Immigration officers. Those same officers are now part of the ABF and continue to provide assistance to other agencies through conducting background visa checks.

Are you happy with this?

Cheers,

[Redacted]
PROTECTED, Sensitive:Personal

ACK

Guy Boekenstein
Assistant Secretary Parliamentary and Executive Coordination
Executive Division
Department of Immigration and Border Protection
Phone: 2211(a)(ii)
Mobile: 2211(a)(i)
Email: guy.boekenstein@border.gov.au

PROTECTED, Sensitive:Personal

From: Guy BOEKENSTEIN [mailto:guy.boekenstein@border.gov.au]
Sent: Monday, 31 August 2015 12:48 PM
To: [REDACTED]
Cc: SMITH Don; JEFFRIES Mark; ALLEN Stephen; WATSON James; [REDACTED]; MURRAY Clive; [REDACTED]; BRIDGER Maree; [REDACTED]
Subject: RE: Urgent talking points for the Minister's Office: Compliance operations [SEC=PROTECTED, DLM=Sensitive:Personal]

The Commissioner has asked that we put up a short, factual MinSub on Op Fortitude and specifically what our involvement was to be. It should just focus on this operational side (essentially formalising the advice already provided) and not cover the issues around the MR and subsequent coverage. Sub should be copied to Minister Cash's office.

Many thanks

Australian Border Force
6 Chan Street, Belconnen ACT 2617
P: [REDACTED] | E: [REDACTED]@border.gov.au
W: www.border.gov.au
From: SMITH Don
Sent: Monday, 31 August 2015 11:17 AM
To: JEFFRIES Mark; QUAEDVLIEG Roman; ALLEN Stephen; WATSON James; MURRAY Clive
Cc: Portfolio Media
Subject: RE: Urgent talking points for the Minister's Office: Compliance operations [SEC=PROTECTED, DLM=Sensitive:Personal]

Commissioner, colleagues,

Answers to the three questions:

**What – exactly – would ABF personnel be doing?**

ABF personnel would have provided visa status checks, on referral, from officers of the Victorian Taxi Directorate (the Victorian Government agency responsible for regulating the taxi and hire car industry in this state) or Victoria Police.

**Would they be walking around, in a static position?**

ABF officers would have been positioned only in two static locations.

**Where – exactly – would they be positioned?**

ABF officers would have been positioned alongside Victorian Taxi Directorate and Victoria Police officers at Southern Cross and Flinders Street Train station taxi ranks.

Regards,

Don Smith
Regional Commander Victoria Tasmania
Border Operations Group
Australian Border Force
1010 La Trobe Street Docklands VIC 3008
P: (03) 8311 8000 M: (04) 1882 4629
Email: don.smith@border.gov.au

---

From: SMITH Don
Sent: Monday, 31 August 2015 10:57 AM
To: JEFFRIES Mark; QUAEDVLIEG Roman; ALLEN Stephen; WATSON James; MURRAY Clive
Cc: Portfolio Media
Subject: RE: Urgent talking points for the Minister's Office: Compliance operations [SEC=PROTECTED, DLM=Sensitive:Personal]

Commissioner, colleagues,

RC Vic Tas will provide responses to these questions; I will have them to you in 10-15 minutes.

Regards,

Don

Don Smith
Regional Commander Victoria Tasmania
Commissioner / all,

The MO has called, advising that the minister will be doing media today at 1300. He will be asked about Operation Fortitude and what role the ABF had in this. In addition to the above TPs, the MO want to know, specifically:

- What – exactly – would ABF personnel be doing?
- Would they be walking around, in a static position?
- Where – exactly – would they be positioned?

The minister will be asked these question. The language will need to be clear and unambiguous. In terms of timing, I would suggest these probably needs to be done by 1130 at the latest so that the MO has enough time to review and brief the minister.

Mark Jeffries
Assistant Secretary Communications and Media Branch
Department of Immigration and Border Protection
Telephone: 123456
Mobile: 123456
Email: mark.jeffries@border.gov.au
From: WATSON James
Sent: Sunday, 30 August 2015 8:34 PM
To: Portfolio Media
Cc: JEFFRIES Mark; MURRAY Clive
Subject: Media TPs [SEC=PROTECTED, DLM=Sensitive:Personal]
Importance: High

Evening media ops,

Operation Fortitude was planned and would have been executed, in the same way as all other field compliance activities, within the lawful powers conferred by the migration act.

The press release associated with the operation did not accurately describe the way that ABF officers would have supported the Vic Pol led operation, they would have performed a secondary referral role with people referred by VicPol for checking of their immigration status and would not have been stopping passers by to check their visa status.
James Watson
Commander | Detention and Compliance Operations
Strategic Border Command
Australian Border Force
P: (222) (4) (444) | M: (222) (4) (444)
E: james.watson@border.gov.au
W: www.border.gov.au
Correct – 1440.

I assume you mean 1440 as we don’t have a time machine.

Don – could I ask for your response on point 2 please.

The MO has requested by 1340 answer to the following question:

- Have we ever issued a MR prior to an operation in the way we did with Fortitude?

We are checking our records.

Separate question, to be answered ASAP:
Mark Jeffries
Assistant Secretary Communications and Media Branch
Department of Immigration and Border Protection
Telephone: [REDACTED]
Mobile: [REDACTED]
Email: mark.jeffries@border.gov.au

UNCLASSIFIED
As discussed – please find attached the MinSub on Op Fortitude I have put together.

Hope this helps, let me know if you need any further info.

Cheers,

Regional Commander Victoria | Tasmania
Border Operations Group
Australian Border Force
Phone: [redacted] | Mobile: [redacted]
Email: [redacted]
To Minister for Immigration and Border Protection/
Assistant Minister for Immigration and Border Protection (delete one)

Subject Operation Fortitude

Timing Completed by 31 August 2015.

Recommendations *(Mandatory Field)*

That you:

1. Note the contents of this submission which provides details on the proposed ABF involvement in Operation Fortitude.

Minister for Immigration and Border Protection/
Assistant Minister for Immigration and Border Protection (delete one)

Signature.......................................................... Date:......./....../2015
Minister’s/Assistant Minister’s Comments

<table>
<thead>
<tr>
<th>Rejected</th>
<th>Timely</th>
<th>Relevance</th>
<th>Length</th>
<th>Quality</th>
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| Yes/No   | Yes/No | ✔️ Highl
|         |        | ly relevant | ✔️ Too long | Poor 1...2...3...4...5 Excellent |
|          |        | ✔️ Signifi
|          |        | cantly relevant | ✔️ Right length |
|          |        | ☐ Not relevant | ☐ Too brief |

Comments:

**Key Issues** *(Mandatory Field)*

Type the body of the submission here.

1. Number paragraphs for easy referencing.
   - Use “Body text bullet” format if you require bullet points.

**Background**

1. Operation Fortitude was a Victoria Police-led multi-agency operation across the Public Transport System. Other agencies include Public Transport Victoria, Metro, Yarra Trams, Southern Cross RWS, the Taxi Commission and the Sheriffs’ Office. The Operation Commander was [redacted], Victoria Police Transit Safety Division – City Local Area Commander.

2. The purpose of the operation was to provide a safe environment for city goers, targeting a range of issues from anti-social behaviour to outstanding warrants.

3. The operation was to be launched on Friday 28 August 2015 at 14:00 with a press conference on the steps of Flinders Street Station. The operation was to run over two nights, Friday 28 August 2015 and Saturday 29 August 2015 with both days, commencing at 5pm and finishing around 1am the next day.

4. The ABF was to provide six Compliance Field Officers each night to conduct status checks alongside the Victorian Taxi Directorate (the Victorian Government agency responsible for regulating the taxi and hire car industry in Victoria). These officers would be situated at Southern Cross taxi rank and Flinders Street taxi rank. There were to be other sites in the CBD that was to be attended by VICPol, including a random breath testing vehicle on Wurundjeri Way, however Compliance Field officers were to only be positioned at the two taxi ranks.

5. The ABF was to assist other agencies in this operation by conducting background visa checks on individuals who were referred by Victoria Police and other agencies.
Through past experiences, it was anticipated that not more than two people would have been detained per night.

6. Joint operations of this type occur regularly and have been conducted by Departmental Immigration officers, previous to the formation of the ABF. Those same officers are now part of the ABF and continue to provide assistance to other agencies through conducting background visa checks.

Consultation – internal/external (Mandatory Field)

Indicate areas/organisations consulted here, along with a brief summary of issues discussed.

Consultation – Secretary/Commissioner (Mandatory Field)

Include advice whether the Secretary/Commissioner was consulted/not consulted on the approach in the submission.

Client service implications (Mandatory Field)

Nil

Sensitivities (Mandatory Field)

Media interest from Friday 28 August 2015 onwards.

Financial/systems/legislation/deregulation implications (Mandatory Field)

Nil

Attachments (Ensure copies of all submissions, correspondence and any attachments referred to in this submission are attached)

Attachment A Nil

Attachment B Nil

Authorising Officer

Cleared by:

Name Here
Position
Division/Branch

Date: Enter date cleared
Ph: XX XXXX XXXX

Contact Officer Name, Position, Section/Branch, Ph: XX XXXX XXXX.

Through
CC
Minister for Immigration and Border Protection/Assistant Minister for Immigration and Border Protection (delete one)
Secretary
Deputy Secretaries
Xxxxxxx Xxxxxxx
Media coverage regarding Operation Fortitude

Colleagues,

As you would all be aware, on Friday 28 August there was a high level of media and public attention resulting from the ABF’s intended participation in Operation Fortitude.

This operation was to be a Victoria Police-led, multi-agency activity, designed to ensure safety in Melbourne’s CBD, particularly within the transport system.

To be clear, we would never randomly check people’s visa status – we cannot do so under law, and it is not who we are, or what we do.

Notwithstanding the wide mischaracterisation of the ABF’s role in this activity by media outlets and online commentary there appears to be issues within the Department’s internal media management and clearance processes which contributed to this mischaracterisation.

As a consequence Deputy Secretary Rachel Noble and Deputy Commissioner Cindy Briscoe will be reviewing our processes and decision points leading up to our Operation Fortitude media release, with a view to providing the Secretary and me with clear recommendations on how and where improvements to our processes should be made.

It is important to keep in mind that in these circumstances we learn and improve.

Roman Quaedvlieg APM
Commissioner
Don,

I have made some edits to the Min Sub. Can you let me know if you are comfortable with them.

thanks

James Watson
Commander | Detention and Compliance Operations
Strategic Border Command
Australian Border Force
P: | M: 
E: james.watson@border.gov.au
W: www.border.gov.au
# Submission

For information / For decision

PDMS Ref. Number

---

**To**  
Minister for Immigration and Border Protection

**Subject**  
Operation Fortitude

**Timing**  
Completed by 31 August 2015.

---

**Recommendations** *(Mandatory Field)*

That you:

1. Note the contents of this submission on ABF involvement in Operation Fortitude.  

Minister for Immigration and Border Protection/  
Assistant Minister for Immigration and Border Protection  
(delete one)

**Signature**  
………………………………………………

**Date**  
:……./……./2015
Key Issues *(Mandatory Field)*

1. Operation Fortitude was to be a Victoria Police-led multi-agency operation across the Public Transport System. Other agencies include Public Transport Victoria, Metro, Yarra Trams, Southern Cross RWS, the Taxi Commission and the Sheriffs’ Office. The Operation Commander was [s22(1)(a)(ii)](https://www.legislation.vic.gov.au/), Victoria Police Transit Safety Division – City Local Area Commander.

2. The purpose of ABF involvement was to assist other agencies by conducting background visa checks on individuals who were referred by Victoria Police and other agencies.

3. Individuals who were found to be in breach of visa conditions, would then be assessed as to their immigration status and, if necessary, detained.

**Background**

4. Operation Fortitude was to commence on Friday, 28 August 2015 at 14:00 with a press conference on the steps of Flinders Street Station. The operation was to run over two nights, Friday 28 August 2015 and Saturday 29 August 2015, commencing both days at 5pm and finishing around 1am the next day.

5. The ABF was to provide six Compliance Field Officers each night to conduct visa status checks should a referral be made by members of the multi-agency operation. In particular, ABF officers were on site to provide immediate assistance to officers of the Victorian Taxi Directorate (the Victorian Government agency responsible for regulating the taxi and hire car industry in Victoria). It was agreed that this would be the primary focus of the ABF contribution. Victorian Taxi Directorate and ABF officers were to be situated at the Southern Cross taxi rank and the Flinders Street taxi rank.

6. Joint operations of this type regularly occur and have been conducted by departmental officers prior to the formation of the ABF.
Consultation – internal/external

Consultation has occurred with Regional Command Victoria/Tasmania.

Consultation – Secretary/Commissioner

The Commissioner was consulted on the approach in the submission.

Client service implications

Nil

Sensitivities

Media interest from Friday 28 August 2015 onwards.

Financial/systems/legislation/deregulation implications

Nil

Attachments (Ensure copies of all submissions, correspondence and any attachments referred to in this submission are attached)

Attachment A Nil

Attachment B Nil

Authorising Officer

Cleared by:

Clive Murray
Assistant Commissioner
Strategic Border Command

Date: 31 August 2015
Ph: 02071441

Contact Officer James Watson, Commander Detention and Compliance, Strategic Border Command, Ph: 02071441

Through A/Deputy Commissioner Operations

CC Assistant Minister for Immigration and Border Protection Secretary
James

I have had the benefit of assistance in making a couple of suggested changes – over to you. Note the sub is not yet classified.

Regards,

Don

Don Smith
Regional Commander Victoria Tasmania
Border Operations Group
Australian Border Force
1010 La Trobe Street Docklands VIC 3008
P: | M: Email: don.smith@border.gov.au

From: WATSON James
Sent: Monday, 31 August 2015 5:36 PM
To: SMITH Don
Subject: Draft Min Sub [SEC=UNCLASSIFIED]
Importance: High

Don,

I have made some edits to the Min Sub. Can you let me know if you are comfortable with them.

thanks

James Watson
Commander | Detention and Compliance Operations
Strategic Border Command
Australian Border Force
P: | M: Email: james.watson@border.gov.au
W: www.border.gov.au
To: Minister for Immigration and Border Protection  
Subject: Operation Fortitude  
Timing: Completed by 31 August 2015.

**Recommendations (Mandatory Field)**

That you:

1. Note the contents of this submission on ABF involvement in Operation Fortitude.

Minister for Immigration and Border Protection/Assistant Minister for Immigration and Border Protection (delete one)

Signature:  
Date: ....../....../2015
Key Issues *(Mandatory Field)*

1. Operation Fortitude was to be a Victoria Police-led multi-agency operation across the Public Transport System. Other agencies include Public Transport Victoria, Metro, Yarra Trams, Southern Cross RWS, the Taxi Commission and the Sheriffs’ Office. The Operation Commander was , Victoria Police Transit Safety Division – City Local Area Commander.

2. The purpose of ABF involvement was to assist other agencies by conducting background visa checks on individuals who were referred by Victoria Police and *any* other agencies that held the legislative power to make such a referral.

3. Individuals who were found to be in breach of visa conditions, would then be assessed as to their immigration status, and, if necessary, detained. *If an individual was found to be an unlawful non-citizen, appropriate action would have been taken by the on site ABF officer to either grant a BVE or make a decision to detain.*

**Background**

4. Operation Fortitude was to commence on Friday, 28 August 2015 at 14:00 with a press conference on the steps of Flinders Street Station. The operation was to run over two nights, Friday 28 August 2015 and Saturday 29 August 2015, commencing both days at 5pm and finishing around 1am the next day.

5. The ABF was to provide six Compliance Field Officers each night to conduct visa status checks. *If a referral be made to them by members of the multi-agency operation.* In particular, ABF officers were on site to provide immediate assistance to officers of the Victorian Taxi Directorate (the Victorian Government agency responsible for regulating the taxi and hire car industry in Victoria). *It was agreed that this would be the primary focus of the ABF contribution.* Victorian Taxi Directorate and ABF officers were to be situated at the Southern Cross taxi rank and the Flinders Street taxi rank.
6. Joint operations of this type regularly occur and have been conducted by departmental officers prior to the formation of the ABF.

**Consultation – internal/external**

Consultation has occurred with Regional Command Victoria/Tasmania.

**Consultation – Secretary/Commissioner**

The Commissioner was consulted on the approach in the submission.

**Client service implications**

Nil

**Sensitivities**

Media interest from Friday 28 August 2015 onwards.

**Financial/systems/legislation/deregulation implications**

Nil

**Attachments** *(Ensure copies of all submissions, correspondence and any attachments referred to in this submission are attached)*

**Attachment A**  Nil

**Attachment B**  Nil

**Authorising Officer**

Cleared by:

Clive Murray
Assistant Commissioner
Strategic Border Command

Date: 31 August 2015
Ph: 

**Contact Officer** James Watson, Commander Detention and Compliance, Strategic Border Command, Ph: 

**Through**  A/Deputy Commissioner Operations

**CC**  Assistant Minister for Immigration and Border Protection Secretary
Clive,

Grateful if you could urgently clear this min sub. I have worked this up Don who has cleared.

Once you are happy, I will upload into the system.

James Watson
Commander | Detention and Compliance Operations
Strategic Border Command
Australian Border Force
P: | M: 
E: james.watson@border.gov.au
W: www.border.gov.au
To
Minister for Immigration and Border Protection

Subject
Operation Fortitude

Timing
Completed by 31 August 2015.

Recommendations *(Mandatory Field)*

That you:

1. Note the contents of this submission on ABF involvement in Operation Fortitude.

Noted / Please discuss
Minister for Immigration and Border Protection/
Assistant Minister for Immigration and Border Protection
(delete one)

Signature................................................................. Date:......./....../2015
Key Issues *(Mandatory Field)*

1. Operation Fortitude was to be a Victoria Police-led multi-agency operation across the Public Transport System. Other agencies include Public Transport Victoria, Metro, Yarra Trams, Southern Cross RWS, the Taxi Commission and the Sheriffs’ Office. The Operation Commander was [s22(1)(a)(ii)](https://www.parliament.vic.gov.au/bills/legislation/13-243-2015-2016-act-no-2), Victoria Police Transit Safety Division – City Local Area Commander.

2. The purpose of ABF involvement was to assist other agencies by conducting background visa checks on individuals who were referred by Victoria Police and any other agency that held the legislative power to make such a referral.

3. Individuals who were found to be in breach of visa conditions would then be assessed as to their immigration status. If an individual was found to be an unlawful non-citizen, appropriate action would have been taken by the on-site ABF officer to either grant a BVE or make a decision to detain.

**Background**

4. Operation Fortitude was to commence on Friday, 28 August 2015 at 14:00 with a press conference on the steps of Flinders Street Station. The operation was to run over two nights, Friday 28 August 2015 and Saturday 29 August 2015, commencing both days at 5pm and finishing around 1am the next day.

5. The ABF was to provide six Compliance Field Officers each night to conduct visa status checks should a referral be made to them. In particular, ABF officers were on site to provide immediate assistance to officers of the Victorian Taxi Directorate (the Victorian Government agency responsible for regulating the taxi and hire car industry in Victoria). This was to be the sole focus of the ABF contribution. Victorian Taxi Directorate and ABF officers were to be situated at the Southern Cross taxi rank and the Flinders Street taxi rank.
6. Joint operations of this type regularly occur and have been conducted by departmental officers prior to the formation of the ABF.

Consultation – internal/external

Consultation has occurred with Regional Command Victoria/Tasmania.

Consultation – Secretary/Commissioner

The Commissioner was consulted on the approach in the submission.

Client service implications

Nil

Sensitivities

Media interest from Friday 28 August 2015 onwards.

Financial/systems/legislation/deregulation implications

Nil

Attachments (Ensure copies of all submissions, correspondence and any attachments referred to in this submission are attached)

Attachment A Nil

Attachment B Nil

Authorising Officer

Cleared by:

Clive Murray
Assistant Commissioner
Strategic Border Command

Date: 31 August 2015
Ph: 22(1)(a)(ii)

Contact Officer James Watson, Commander Detention and Compliance, Strategic Border Command, Ph: 22(1)(a)(ii)

Through A/Deputy Commissioner Operations

CC Assistant Minister for Immigration and Border Protection Secretary
Approved

Clive Murray
Assistant Commissioner
Strategic Border Command

Office
Mobile
Email  clive.murray@border.gov.au
Web  www.border.gov.au

From: WATSON James
Sent: Monday, 31 August 2015 6:16 PM
To: MURRAY Clive
Cc: SMITH Don
Subject: Can you clear please [SEC=UNCLASSIFIED]
Importance: High

Clive,

Grateful if you could urgently clear this min sub. I have worked this up Don who has cleared.

Once you are happy, I will upload into the system.

James Watson
Commander | Detention and Compliance Operations
Strategic Border Command
Australian Border Force
P:  | M: 
E: james.watson@border.gov.au
W: www.border.gov.au

Released by DIBP under the Freedom of Information Act 1982