



Australian Government

**Australian Customs and
Border Protection Service**

Australian Customs Cargo Advice

Number 2010/05

Transfer of the Tariff Advice function from Western Australia, South Australia and Tasmania to Victoria

Following an internal review of the Tariff Advice System, Customs and Border Protection has decided to establish tariff advice centres of excellence in Sydney and Melbourne. These centres of excellence will have primary responsibility for the provision of tariff advices and internal tariff advice reviews.

The first phase of implementing that business improvement strategy will see the Melbourne Tariff team (Tariff South) delivering the tariff advice service for Victoria, Western Australia, South Australia and Tasmania from Thursday 01 July 2010.

How will this affect people in Western Australia, South Australia and Tasmania seeking tariff advice services?

General enquiries

If you are seeking general tariff information you should continue to make use of the Customs Information and Support Centre, which you can contact by telephone on 1300 363 263 or by email to information@customs.gov.au

If you are seeking an update on an existing request for a formal tariff classification advice please contact Tariff South by telephone on 03 9244 8144 or by email to tariffsouth@customs.gov.au or by facsimile to 03 9244 8680.

Formal tariff classification advice

If you want to request a formal tariff classification advice, please send the application and illustrated descriptive material to Customs and Border Protection in one of the following ways:

1. to Tariff South by post to

Tariff Supervisor
Australian Customs and Border Protection Service
GPO Box 2809
Melbourne Vic 3001

2. to Tariff South by email to tariffsouth@customs.gov.au
3. to Tariff South by facsimile on 03 9244 8680, or
4. by hand delivery to one of the following Client Services counters:

Customs House, Henry Street, Fremantle
Customs House, Fricker Road, Perth Airport
Customs House, Commercial Rd, Port Adelaide
Customs House, Argyle St, Hobart.

Tariff Samples

If you want to submit samples in support of a request for a formal tariff classification advice please contact Tariff South by telephone on 03 9244 8144 before lodging the application.

Contact for Further Information

If you wish to provide feedback on these arrangements please contact Anita Langford, Director Tariff on 02 6275 5046.

These arrangements only apply to clients in Victoria, Western Australia, South Australia and Tasmania. Customs and Border Protection will provide advice about new arrangements for clients in New South Wales, Queensland and the Northern Territory in due course. Until then, existing arrangements in those states and territory will continue to apply.

Trade and Compliance.
June 2010.