



Australian Customs Cargo Advice

Number 2011/04

Improved Cargo Support website live

In December 2010, ACCA 2010/14 announced the release of improvements to the Cargo Support website. Improvements were made in response to feedback from Industry and internal stakeholders.

The new cargo support website has been running in conjunction with the 'old' website since mid-December, to allow time for website users to provide feedback and for refinements to be completed. Thank you to everyone who provided feedback.

On Wednesday 9 March 2011, the 'old' Cargo Support website will be taken off line and the new site will take its place. The web address remains the same at www.cargosupport.gov.au

You may need to update your frequently used links in your 'favourites' to reflect the new pages.

Some changes you will notice on the new website include:

- ✓ refined menu/navigation structure
- ✓ use of more of the screen
- ✓ clearer font
- ✓ permanent on screen search function with filtering
- ✓ list of cargo related terms and acronyms
- ✓ content has been updated and simplified
- ✓ new content for the Business Continuity Plan (BCP)

To provide feedback or for any queries, please email Industry Engagement at industryengagement@customs.gov.au

Cargo Business Improvement and Support
Australian Customs and Border Protection Service
CANBERRA

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