



Australian Customs Cargo Advice

Number 2011/06

Deployment of the Re-cycled Master Air Waybill (MAWB) Solution

The Issue

The re-use and re-reporting (Re-cycling) of Master Air Waybill (MAWB) numbers by airlines and the issues caused with cargo reporting and cargo clearance within the Integrated Cargo System (ICS) have been documented and communicated previously. A full outline of the issue can be found in Australian Customs Cargo Advice (ACCA) 2010 /07.

The Solution

The solution delivers new business rules into the ICS. These rules will introduce a series of reporting timelines & linking tolerances. For more information regarding the solution please see the Release Notes here

<http://www.cargosupport.gov.au/site/page5817.asp>

To enable the deployment of the new functionality, the ICS will be unavailable from Saturday 18 June 1700 hrs AEST until Sunday 19 June, 0500 hours AEST. This timeframe has been agreed to after consultation with our internal and external stakeholders.

As part of the deployment of the Re-cycled MAWB solution there will be a 12 hour ICS outage from Saturday 18 June, 1700 hours to Sunday 19 June, 0500 hours.

Customs and Border Protection apologise for any inconvenience caused, however, the longer than usual outage is necessary to ensure delivery of this complex system enhancement.

What will Customs and Border Protection do?

On Saturday 18 June, 1500 hours AEST the ICS screening period for air cargo reports will be reduced to one hour, this will continue for two hours after the resumption of the ICS on Sunday 19 June

Customs Information & Support Centre (CI&SC) staff will remain until midnight on Saturday to assist in the processing of any urgent releases and additional staff will

be made available at the CI&SC from 0500 hours on Sunday to handle any queries or issues resulting from the outage and implementation.

What is Customs and Border Protection asking Industry to do?

Customs and Border Protection acknowledge the impact this extended outage may have on industry being able to meet cargo reporting obligations during this time, therefore, Customs and Border Protection encourages industry, if at all possible, to report cargo which is due to be reported during the outage period **before** the outage commences. This should assist with the clearance of the cargo and lessen the impact of the outage on industry compliance levels. The extended outage period will be taken into consideration when reviewing cargo reporting data for compliance purposes.

If at all possible, Industry is encouraged to report cargo that is due to be reported during the outage period before the outage commences.

Although EDI users can transmit messages during the outage period, those messages will be queued and will not commence processing until the ICS becomes available on Sunday morning.

Users will not receive acknowledgements for these messages until they have been processed. All users who choose to send messages during the outage period and that have resend functionality should consider disabling resends for this outage period to avoid sending duplicate messages. There will be a catch up period for the ICS to process the backlog of messages accumulated during the outage. This means that delays in message processing may be experienced for several hours when the ICS becomes available.

Where do I get help?

* A list of Re-cycled MAWB numbers from the previous 10 days will be published on 16, 17 & 19 June on the Cargo Support web site at:

<http://www.cargosupport.gov.au/>

If one of these MAWB numbers is part-shipped after the solution is implemented, then clearance may be affected. If you do not receive clearance for cargo associated with one of the listed MAWBs please contact the CI&SC.

* CI&SC is available for assistance on 1300 558 099 or email cargosupport@customs.gov.au

* The Re-cycled MAWB Solution (10.4.02) Release Notes are available on the Cargo Support web site. To view these go to:

<http://www.cargosupport.gov.au/site/page5817.asp>

* If you have comments or queries on the Re-cycled MAWB solution **prior** to implementation these can be forwarded to the Industry Engagement Mail Box at industryengagement@customs.gov.au

Australian Customs and Border Protection Service
Industry Engagement & User Services
CANBERRA
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