



Australian Government

Australian Customs and  
Border Protection Service

## AUSTRALIAN CUSTOMS CARGO ADVICE

Number 2011/07

### Release of Postal Articles from Customs Control New Procedures

In April 2011, Customs and Border Protection commenced a pilot program in Victoria and Western Australia of a new payment process for Postal Import Declarations. The pilot program has completed successfully and will now be introduced into Queensland and New South Wales.

The new process:

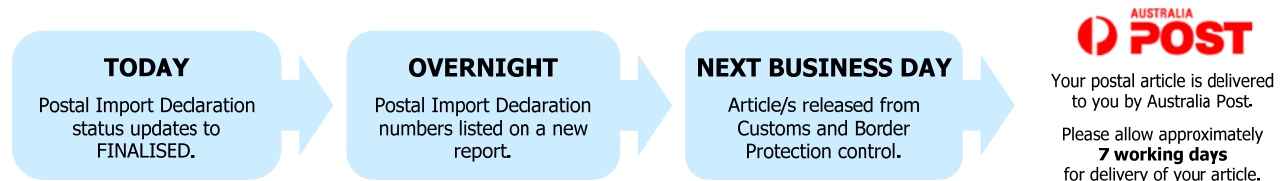
- Offers new payment options to Clients who have submitted a manual Import Declaration (N10) - Post B374 to Customs and Border Protection for lodgement; and
- Changes the procedures for the release of postal articles from Customs and Border Protection control to Australia Post.

#### How will this affect Customs Brokers/Importers?

Currently, when Postal Import Declarations are lodged by a Customs Broker/Importer through the ICS there is a requirement to fax/email the Authority to Deal (ATD) to the International Mail Gateway or Client Services Office.

As of 30 June 2011, Customs and Border Protection will implement a new report that will contain a daily list of all Postal Import Declarations that have received a FINALISED status the previous day.

This report will be used to notify Australia Post that specific articles can be released from Customs control for delivery.



**Australia Post Enquiries - 13 13 18.**

This means that from 1 July, ATDs will no longer be required to be faxed/emailed to the International Mail Gateway or Client Services Office for delivery.

## Ensure correct Delivery Address Details

The new report will list the Delivery Name and Address entered on the Postal Import Declaration.

It is important to ensure that this is entered correctly as it may hold up delivery of your goods if it differs from the address details on the parcel.

Daily Finalised Post Report	
Delivery Name	Delivery Address
JOHN SMITH MY STORE PTY LTD	1 MAIN STREET BRADDON ACT 2612 AUSTRALIA
CALLY SMITH	5 ANOTHER AVE GORDON ACT 1224 AUSTRALIA

## General enquiries

For all general enquires please contact Customs Information & Support Centre (CI&SC) on 1300 363 263 between 8:30am-5:00pm Monday to Friday AEST or by email to:

[information@customs.gov.au](mailto:information@customs.gov.au)

Cargo Division  
Australian Customs Service  
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