



ACCA 2012/10

## CCF Remediation Identity Data Refresh and Certificate Maintenance Shutdown

### CCF Remediation Identity Data Refresh

On 7 and 8 July 2012 Customs and Border Protection took a 'snapshot' of all Identity data (digital certificates) from the current Customs Connect Facility (CCF) and migrated this data into the new CCF in preparation for the Industry Test period.

A few minor issues were identified during this transition so to ensure a smooth transition of the new CCF Customs and Border Protection will be conducting another Identity data migration from the current CCF into the new CCF.

The new CCF will be unavailable from COB Thursday 9 August 2012 and will be available again on Monday 13 August 2012.

From Monday 13 August, Customs and Border Protection encourage all parties registered to use the ICS to log into the Identity Manager in the new CCF Industry test to ensure all their certificates have been migrated in the new CCF as expected.

The Identity Manager is available via the new CCF -  
<https://www.ccfIndtest.customs.gov.au>

All changes made in the Identity Manager in the new CCF between 9 July and 9 August will be lost with this migration.

### Certificate Maintenance Shutdown

Customs and Border Protection will be closing down the Certificate Maintenance function in the current CCF and the Identity Manager Function in the new CCF between 20 August and 30 August 2012.

The shutdown prior to going to Production is to assist with the Identity data migration during the cutover into Production. The shutdown post Production is to ensure that minimal updates are made to Identities in case a backout is required.

During the shutdown period users will not be able renew or register any digital certificates. Customs and Border Protection *strongly* recommend that those with digital certificates expiring in this period attempt to have this completed prior to 20 August 2012.

Customs will have the ability to add certificates on behalf of an organisation in the case where a digital certificate was not able to renewed prior to the shutdown period. If an organisation requires a digital certificate to be registered during the shutdown period, please send a request to [industryengagement@customs.gov.au](mailto:industryengagement@customs.gov.au).

Customs and Border Protection would like to apologise for any inconvenience this may cause.

Australian Customs and Border Protection Service  
Client Engagement and Cargo Services  
CANBERRA  
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