



Main Processing Transition Update

Issue 7/2008

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The transition of the mainframe hosting the Integrated Cargo System (ICS) was successfully accomplished over the weekend of 12-13 April 2008. We thank you for your patience and cooperation during this major milestone. Customs is continuing to closely monitor ICS performance but early indications are that the system is running smoothly.

The focus has now moved to the second, and final, major transition phase. This involves transitioning the platform that hosts Customer Connect Facility (CCF).

As was done for the ICS transition, Customs has implemented a rehearsal and review schedule to verify that all potential impacts of the cutovers have been addressed. This assurance program will ensure data integrity, security and operational readiness.

Schedule of Outages

The CCF transition will involve a 10-hour outage of the ICS between 1600 hours on Saturday 17 May and 0200 hours (EST) on Sunday 18 May.

ACCA 2008/04 has been published and provides further details. To read more on this go to http://www.cargosupport.gov.au/webdata/resources/notices/ACCA_0804.pdf

There will also be the following partial outages to lay the groundwork for the changeover to the new environments.

Production Outages

User Certificate maintenance will be unavailable at the following times:

Saturday 3 May	0800 – 2000hrs
Friday 16 to Sunday 18 May	1700hrs on 16 May to 1900hrs on 18 May

The Registration and Renewal of digital certificates will not be possible at these times. ICS Client maintenance will be available however any amendments made during these periods will not take effect until User Certificate Maintenance becomes available. Other functionality through the Customs Interactive and EDI transactions will remain unaffected

Industry Test

The Industry Test environment with the new CCF will be available for testing from Monday 5 May 2008. We invite clients to undertake testing from this date. Please note that User Certificate maintenance will be unavailable during this testing phase.

From Monday 28 April 2008 the interface to Customs Financial system, AQIS and Printing will not be available in the industry test environment until the production cutover is complete on 18 May 2008.

At this stage the industry test environment is expected to be unavailable from Wednesday 30 April until Monday 5 May when testing can commence.

Further updates will be provided in the lead-up to the cutover.

Overview - how Customs Transition affects Industry*

The migration of Customs services is being staggered to minimise any risk to Industry and other stakeholders. Customs test environments, including the Stress and Volume Test, User Acceptance Test, Development and Industry Test, are being transferred before the Production environment is migrated.

From an Industry perspective, interfacing with Customs cargo business systems will remain the same. There is no general requirement to change certificates, IP addresses or email addresses.

* A full overview was provided in the first edition, available on the Customs internet site.

More information

More information will be made available as Customs prepares for migration, but if you have any questions please email industryengagement@customs.gov.au or contact Mark Taylor, Industry Engagement and User Services Branch on (02) 6275 6794, or Steve Nitschke from the Applications Branch on (02) 6275 5504.

For previous versions of this update <http://www.cargosupport.gov.au/site/page.cfm?u=5872>