



DP WORLD
Melbourne

West Swanson Terminal
Mackenzie Road
West Melbourne Vic 3003
GPO Box 4732
Melbourne Vic 3001
Tele: +61 3 9680 0700
Fax: +61 3 9680 0720
www.dpworld.com

Operations, Victoria

Notice to all Terminal users.

08/07/2011

DP World West Swanson regularly move Import containers to our new West Swanson Intermodal Terminal for the purpose of delivery to the final consignee from that premise.

There has been some confusion in relation to how Customs messaging, particularly clearances, are processed.

When Import containers are to be moved from the Terminal to the Intermodal terminal, we in effect notify Customs of our intent to move the containers by way of applying for bonds for the movement.

Customs acknowledge and approve our bond applications and now see the Intermodal site (GB52P) as the delivery point for the containers, thus any and all subsequent messages for those containers after our bond is approved, will now be directed and sent to that site, thus clearance messages are not sent to our West Swanson terminal as this is no longer the delivery point.

The containers remain in their current state/status whilst at West Swanson Terminal and all messages targeted to the new delivery point site (West Swanson Intermodal Terminal – GB52P) are buffered awaiting the arrival of the containers at bond destination site.

The containers are initially moved to a transfer block within our Terminal before being physically moved to West Swanson Intermodal Terminal.

Once the containers are received and stacked physically in the Intermodal Terminal, the system notifies Customs of the arrival of these containers at their designated bond destination point.

At this time, the system can now match the container site location with the message target site location in the Customs messages for these containers, thus all pending messages targeted to GB52P site will now apply, – Including CMR Clearances, chained bonds etc.

There is a misunderstanding that occurs when a carrier sees a container as 'clear' on either ICS Systems or 1-Stop Systems and assumes it is clear at DP World and upon checking our DP World Portal, the container is still 'held' .

Thus the confusion, however, when looking into the detail, it is apparent that the container is 'clear' at a specific site – namely WSIT (GB52P) and not 'clear' at WST (West Swanson Terminal).

Whilst the container is still in West Swanson terminal in this scenario, our portal will reflect 'Held' until such a time as we can match the Customs message details to that of the container details upon arrival at the Intermodal terminal, at which time the container will show as being in WSIT (GB52P) and will reflect the current Customs status as per ICS/1-Stop status within minutes of arrival at the site.

It is advised that clients take this into account before contacting either Customs or our DPW support questioning the current Customs status, as the containers may not yet be at the bond destination site, thus not yet had their pending messages applied.

Clients should take note of the actual position of the containers and determine whether the container has arrived at the Intermodal Terminal or not, before concluding that there is an issue with our systems and or messaging processes.