Main Processing Transition Update

26 February 2008

As part of the main processing transition we are undertaking a number of quality assurance and testing activities to support the cutover. These include a number of 'dress rehearsals' to ensure that all aspects of the cutover process have been comprehensively addressed.

In reviewing the results of a recent dress rehearsal the Customs Executive has decided to rebase line the schedule to undertake additional testing. This decision reflects the Executive's overriding concern to ensure that we complete the transition to our new mainframe environment with no adverse impact on industry.

The industry testing program that was due to commence on 22 February has been postponed and is now scheduled for later in March. In the meantime the industry test environment is being restored to the existing current mainframe and will be available for general industry use from 27 February. As per previous advice any transactions entered since the initial cutover (20 February) will not be available after this reversion.

We will continue to work closely with you regarding the new transition dates and activities and thank you for your continued support. We will provide you with a further update next week.

Overview - how Customs Transition affects Industry*

The migration of Customs services is being staggered to minimise any risk to Industry and other stakeholders. Customs test environments, including the Stress and Volume Test, User Acceptance Test, Development and Industry Test environments, are being transferred before the Production environment is migrated.

From an Industry perspective, interfacing with Customs cargo business systems will remain the same. There is no general requirement to change certificates, IP addresses or email addresses.

To effect the transition of Customs IT services industry will see some extensions to the scheduled maintenance windows and other additional windows. These are required to implement changes and/or affect the changeover to the new environments.

The only exception to the above is for those clients with a direct connection to the existing Burwood data centre. These clients have been contacted and their change requirements are being addressed.

* A full overview was provided in the first edition, available on the Customs internet site.

More information

More information will be made in available as Customs prepares for migration, but if you have any questions please email industryengagement@customs.gov.au or contact Mark Taylor, Industry Engagement and User Services Branch on (02) 6275 6794, or Steve Nitschke from the Applications Branch on (02) 6275 5504.