

# Luk & Associates Solicitors

ABN 44 792 779 158

Suite 1302, Level 13, 307 Pitt Street, Sydney NSW 2000

GPO Box 2884, Sydney NSW 2001

e-mail: [REDACTED]

Tel: [REDACTED]

Fax: [REDACTED]

Liability limited by a Scheme approved under Professional standards Legislation

Our ref: Mega

30 November 2015

Australian Customs and Border Protection Services  
Customs House  
1010 Latrobe Street  
Melbourne Docklands VIC 3008

Dear Sir

**Submission for Review of Customs Licensing Review - due to be lodged no later than 31 December 2015**

We refer to the above, enclosed is the Submission Cover Sheet.

The submission was arisen from our recent experience dealing with Customs regarding the Custom Agent performance.

It is our respectful submission that all licence holders should be required as a condition of licence to take out professional indemnity insurance and that the Department should facilitate the introduction of a fidelity fund.

Such measures would assist in maintaining confidence in the industry in situations where a licence holder absconds with funds which are effectively trust funds leaving the principal, potentially, having to pay amounts such as customs duties twice.

Yours faithfully  
LUK & ASSOCIATES

[REDACTED]